

## **2023 House of Delegates** Resolutions Index

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#### Resolution 1: House of Delegates Resolutions Deadline

CDA Board of Directors

In 2018, the house of delegates (house) adopted Resolution 4-2018-H, implementing a 10-day deadline for submission of resolutions as follows:

Resolved, that resolutions for the annual House of Delegates be accepted until 10 days prior to the first session, and be it further

Resolved, that resolutions submitted following the 10-day deadline be considered at an annual session of the house, if approved by a majority affirmative vote, and be it further

Resolved, that the CDA Bylaws and General Operating Principles be amended to reflect this change.

While this deadline proved beneficial in 2019, now that the reference committee hearing is held in advance of the house (one week prior), there have been concerns expressed as to the timing of when resolutions are posted. With the resolutions deadline being 10 days prior to the first session of the house, resolutions can be submitted up to three days prior to the reference committee hearing. Receiving resolutions just days before the reference committee hearing does not allow delegates adequate time to read, analyze and understand the nuances of these resolutions, nor organize a supporting or dissenting opinion in which to present at the hearing.

 In June, the board of directors adopted an action to change the resolutions deadline to ten days prior to the reference committee hearing or first session of the house, whichever comes first. While ideally all resolutions would be submitted by this deadline, it is recognized that there could be circumstances in which an item of critical nature may need to be decided by the house with less notice. Therefore, the language regarding resolutions submitted following the deadline will remain intact, requiring a majority affirmative vote of the house to be considered.

#### Financial Impact: None

#### **Attachments:**

 CDA Bylaws and General Operating Principles Amendments

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the resolutions deadline for the annual house of delegates be modified, allowing resolutions to be accepted until 10 days prior to the reference committee hearing or first session of the house, whichever comes first, and be it further

Resolved, that the CDA Bylaws and General Operating Principles be amended to reflect this change.

#### **CDA Bylaws and General Operating Principles Amendments**

Additions in blue underline

#### **CDA Bylaws**

CHAPTER IV — HOUSE OF DELEGATES

Section 100. RULES OF ORDER:

 C. <u>Introduction of New Resolutions</u>: Resolutions for the annual House of Delegates shall be accepted until 10 days prior to the <u>reference committee hearing or</u> first session of the house, whichever comes first. Any resolution submitted following the 10-day deadline will be noticed by the speaker and will require a majority affirmative vote of the house to be considered.

#### **CDA General Operating Principles**

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Chapter XI. HOUSE OF DELEGATES

D. <u>Procedures of the House of Delegates</u>

5. Agenda and Priority Agenda: The proposed agenda for the house is prepared by the speaker of the house. A priority agenda and a consent agenda are prepared by the speaker in consultation with the reference committee chairs. Any delegate may remove any resolution from the consent agenda. Resolutions shall be accepted until 10 days prior to the reference committee hearing or first session of the house, whichever comes first. Any resolution submitted following the 10-day deadline will be noticed by the speaker and will require a majority affirmative vote of the house to be considered.

#### Resolution 2: Speaker of the House Tenure and Election Process (Revised)

CDA Board of Directors

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The Speaker of the House (speaker) presides over one house of delegates (house) meeting annually unless a special house is called. This position is unique and requires significant time to gain proficiency related to governance and parliamentary procedures.

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Prior to 2016, the term of speaker was one year, for up to six consecutive terms (6 years). During the governance review advisory committee (GRAC) work, it was determined that the speaker term was too short and that the one-year term caused operational inefficiencies, including the fact that the speaker in their first year of service, had to reapply for the position before even having presided over a house.

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As a result of the GRAC recommendations, the speaker term was changed to a two-year term, eligible for up to three terms. By extending the term, it improved efficiencies including the application process, allowing the speaker to reapply twice rather than five times during the potential six-year service.

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In March 2023, the board of directors (board) discussed officer succession planning, including the speaker position. The board addressed the following during their discussion:

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Whether the term/tenure for the speaker was sufficient;

• Whether the timing of the speaker election allowed a speaker adequate time to become familiar with their responsibilities prior to presiding at a house; and

23 24  Whether the speaker job description should require parliamentary courses/training either prior to applying or following election.

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During the discussion the board expressed that having either a longer term or tenure would be beneficial, and ultimately recommended extending the tenure which would still allow for a change in speaker every two years, if needed. Additionally, there was consensus that it would be beneficial to implement a process in which the incoming speaker could shadow the incumbent speaker being that this is such a unique position, as well as attend parliamentary courses and trainings prior to presiding over their first house.

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In June, the board adopted an action to extend the speaker's tenure by one term (to four two-year terms) and change the timing of the speaker election allowing for shadowing and necessary training.

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Financial Impact: The speaker-elect will be expected to attend the house (including reference committee hearings) and house preparation meetings, as well as 2-3 parliamentary courses/trainings annually, as identified by CDA. Travel expenses for the house would be approximately \$1,000, with preparation meetings held virtually. Should reference committees continue to be held in advance of the house, there would be additional travel expenses to attend in Sacramento, which would be approximately \$600. Expenses related to identified parliamentary courses/trainings would be covered by the existing training budget.

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#### Attachments:

42 43 CDA Bylaws and General Operating Principles Amendments

two-year terms, and be it further

**Recommendation:** The house is asked to approve the following resolution:

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Resolved, that the tenure for the speaker of the house be modified, extending it to four

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Resolved, that the timing of the speaker election be modified, electing a nominee for speaker-elect the year prior to the expiration of the incumbent speaker's term, allowing the incoming speaker to shadow the incumbent speaker for a year before taking office, and be it further

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Resolved, that the first election utilizing the new process be conducted in 2025 for the 2027-2028 term, and be it further

Resolved, that the CDA Bylaws and General Operating Principles be amended to reflect these changes.

#### **CDA Bylaws and General Operating Principles Amendments**

Additions in blue underline; deletions in red strikethrough

#### **CDA Bylaws**

CHAPTER IV - HOUSE OF DELEGATES

<u>Section 120</u>. ELECTION PROCEDURES: The following positions shall be nominated by the board and submitted to the house for election or selection as noted below, in accordance with these bylaws and the General Operating Principles:

A. <u>Election</u>: The house shall elect the president, secretary, treasurer and speaker. <u>The nominee for speaker-elect shall be elected by the house the year prior to the expiration of the incumbent speaker's term, allowing the incoming speaker to shadow the current speaker for a year before taking office.</u>

#### CHAPTER VI — ELECTED OFFICERS OF THE ASSOCIATION

<u>Section 50</u>. TERM OF OFFICE: The president and secretary shall be elected to a one-year term, eligible to serve a maximum of three consecutive terms in each office. The treasurer and speaker shall be elected to a two-year term. The treasurer shall be eligible for multiple terms, limited by tenure in an at-large director position on the board. The speaker shall be eligible to serve a maximum of <u>threefour</u> terms.

#### **CDA General Operating Principles**

IV. LEADERSHIP APPLICATION AND SELECTION PROCESS

C. <u>Selection Process for Leadership Positions</u>

- 12. Candidates for the following position submit their application to CVP, are nominated by the board and elected by the house the year prior to the expiration of the incumbent speaker's term. Additional campaign information can be found in Section 11 below:
  - Speaker of the House

#### **Resolution 3: CDA Officer Elections**

CDA Board of Directors

It is the duty of the house of delegates (house) to elect the officers of the association. The process for officer elections is outlined in the general operating principles as follows:

 President, secretary and treasurer: Candidates for the following positions submit their application to CVP, are nominated by the board (from among the members of the board) and elected by the house.

 • The board of directors' (board) nominates one candidate for each open position and forwards the slate of candidates to the house for election.

 Along with the slate of candidates, the house is notified of the deadline to contest. The deadline to submit the intent to contest an officer position, in writing (email accepted) is established by the general operating principles as twenty (20) days prior to the house. The 2023 deadline is October 28.

• Following the deadline, the nominations are closed, and all uncontested nominees will be declared elected and installed at the house.

In 2021, the house adopted Resolution 1-2021-H (Board Composition), honoring the officer elections that had already occurred, which include the incoming presidents, as follows:

Dr. Carliza Marcos, president 2024

• Dr. Max Martinez, president 2025

In August, the board conducted the following nominations:

  Secretary: Three candidates sought the position of secretary – Drs. Wallace Bellamy, Robert Hanlon and James Sanderson. Dr. Robert Hanlon was nominated, receiving 64% of the votes.

 • Treasurer: Two candidates sought the position of treasurer – Drs. Scott Kim and Benson Wong. Dr. Scott Kim was nominated, receiving 60% of the votes.

Financial Impact: None

**Attachments:** None

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the following candidates be elected officers of the California Dental Association:

> Secretary (2024) ...... Dr. Robert Hanlon Treasurer (2024-2025) ...... Dr. Scott Kim

#### **Resolution 4: CDA Strategic Plan**

CDA Board of Directors

It is the duty of the house of delegates (house) to adopt the goals of the CDA Strategic Plan (lines 63-71) as follows:

• **Membership Model:** Define and implement a membership model that prioritizes member experience and value, maximizes overall membership market share and strengthens CDA and component operations and sustainability to serve members.

• **Early Career Dentists:** Prioritize programs and investments that acknowledge the unique needs of early career dentists to maximize the recruitment and retention efforts with this segment.

 Advocacy/Community/Profession: Pursue initiatives that strengthen the practice of dentistry, address pain points within the dental payer environment and improve the oral health of Californians.

• **Financial Sustainability:** Diversify sources of and maximize non-dues revenue, prudently manage expenses and thoughtfully evaluate dues levels to maintain financial sustainability.

 In 2022, the board of directors (board) established a future forecasting workgroup (workgroup) comprised of leaders from CDA, TDIC, TDIC Insurance Solutions and the CDA Presents Board of Managers. This workgroup was charged with understanding the organization's future financial forecast and landscape trends to help inform the board's near and long-term strategic planning decisions.

Over the course of the year, the workgroup reviewed association landscape trends, membership trends and membership engagement data. With a strong foundational understanding of the challenge, the scope was expanded to include development of strategic recommendations that will ensure member value and near-term financial sustainability and support the vision for how CDA meets future needs of members and the profession.

As a result of the future forecasting recommendations, a new strategic plan has been developed. This plan reflects the key areas of focus identified by the workgroup, including membership models; early career dentists; advocacy, community and profession; and financial sustainability.

In August, the board adopted an action approving the strategic plan, with the goals to be adopted by the house.

**Financial Impact:** A majority of the activities required to achieve the strategic plan goals can be implemented using existing resources; however, others may have additional financial impact on the association. A financial analysis will be completed for any strategic plan activities that may have significant financial impact, and requests for funding will be presented to the board as necessary.

#### **Attachments:**

CDA Strategic Plan (information only)

Resolved, that the CDA Strategic Plan goals be approved.

**Recommendation:** The house is asked to approve the following resolution:

#### **CDA Strategic Plan**

Mission: CDA is committed to the success of our members in service to their patients and the public.

Attributes

(what we offer)

At CDA, we are ...

Driven to boldly pursue ideas, initiatives and actions that matter to dentists right now and help them stay ahead of what's next.

#### Benefits

(what they get)

So we ...

Bring together people and programs that make a difference to dentists, advance their practices and shape the future of their profession.

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#### **Success Criteria**

- Enhance and maintain CDA's visibility as a leader/influencer in the dental profession.
- Achieve comprehensive dental plan reform, ensuring plans provide meaningful benefits to patients while being functional and sustainable for dentists.
- Maintain historically strong "active" membership category retention of 97%.
- Increase "student" to "active" membership category retention by 1 3%.
- Capture 50% of new to market dentists.
- Increase non-dues revenue from business partners by \$2.5M by 2026.
- Create an ongoing breakeven annual operating budget that includes returning at least \$1M to reserves annually by 2026.

#### Goals:

- Membership Model: Define and implement a membership model that prioritizes member experience and value, maximizes overall membership market share and strengthens CDA and component operations and sustainability to serve members.
- Early Career Dentists: Prioritize programs and investments that acknowledge the unique needs of early career dentists to maximize the recruitment and retention efforts with this segment.
- Advocacy/Community/Profession: Pursue initiatives that strengthen the practice of dentistry, address pain points within the dental payer environment and improve the oral health of Californians.
- **Financial Sustainability:** Diversify sources of and maximize non-dues revenue, prudently manage expenses and thoughtfully evaluate dues levels to maintain financial sustainability.

#### **Goals and Objectives**

Membership Model: Define and implement a membership model that prioritizes member experience and value, maximizes overall membership market share and strengthens CDA and component operations and sustainability to serve members.

### Objective 1: Increase engagement in core member benefits by understanding member needs and adapting programs, services and communication strategies.

- 1.1 Beginning in 2023, increase frequency of member research to stay connected to member sentiments, needs and perceptions of value. Evaluate effective cadence by 2026.
- 1.2 Utilize member research to diversify education and events offerings to meet the needs of more members starting in 2024.
- 1.3 Execute the TDIC and TDIC Insurance Solutions strategic growth plan.
- 1.4 Expand member profile information captured to include data points that would allow for more customized communication and inform program/benefit decisions (e.g., practice modality, practice size) starting in 2024.
- 1.5 Consistently monitor, measure and adapt communication strategies to drive awareness and utilization of core benefits.

## Objective 2: Foster strong, transparent, trust-based relationships with local dental societies to maximize member value and impact.

- 2.1 Increase data/research sharing between CDA and components to improve alignment on shared organizational strategies and serving members.
- 2.2 Fully leverage the Board of Component Representatives as both a conveyer of information between state and local organizations and a statewide sounding board for organizational strategies.
- 2.3 Create consistent staff team engagement with component executive directors to align on shared goals, discuss areas of duplication and ensure consistent/baseline member benefit delivery.

## Objective 3: Implement pricing, member experience and operational strategies that align with member value and make it easy to be a member.

- 3.1 Evaluate and adjust early and late career discounting strategies through a value-based pricing lens and assess opportunities to align discounting strategies with components to maximize member impact.
- 3.2 Modernize member experience through system enhancements and operational protocols.
- 3.3 Explore membership structure changes responsive to member research.
- 3.4 Continuously evaluate pricing, positioning and packaging of products beyond membership (e.g., for fee education, career center and consulting offerings) and ensure each has sound protocol for measuring impact, effectiveness and future viability.

Early Career Dentists: Prioritize programs and investments that acknowledge the unique needs of early career dentists to maximize the recruitment and retention efforts with this segment.

## Objective 4: Enhance understanding of and ability to track dental student to practicing dentist journey.

4.1 Create efficient mechanisms for tracking 'what's next' for dental student market (e.g., residency, public health, DSO, associateship, private practice), including understanding migration patterns within and outside of the state and building appropriate communication vehicles.

#### Objective 5: Expand/strengthen relationships with influencers in dental schools.

5.1 Reinforce, and where needed, reimagine the role of the CDA student delegation and partnership with ASDA.

- 123 5.2 Continue to foster strong relationships with dental school deans and administrative staff and build strategy for faculty and alumni association engagement.
  - 5.3 Evaluate opportunities to expand student programs beyond California in key feeder markets and TDIC growth states.

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### Objective 6: Ensure benefit portfolio for early career dentists is robust and responsive to research identified unique pain points/needs.

- 6.1 Diversify how resources and subject matter expertise are delivered to meet the demands/desires of this segment.
- 6.2 Create dedicated communication mechanisms and touchpoints for early career dentists.
- 6.3 Evaluate and enhance resources for employee dentists to showcase and support various career pathways.

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Advocacy/Community/Profession: Pursue initiatives that strengthen the practice of dentistry, address pain points within the dental payer environment, and improve the oral health of Californians.

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#### Objective 7: Pursue comprehensive dental plan reforms.

- 7.1 Pursue legal avenues when needed to support significant dental benefit pain points.
- 7.2 Pursue legislation to increase dental plan accountability and develop quality, meaningful dental plan requirements that address member pain points and meet the oral health care needs of Californians.

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### Objective 8: Continue efforts to strengthen the dental workforce pipeline for key practice roles.

- 8.1 Continually evaluate legislative strategies and program approaches to support the most significant staffing pain points in the most effective ways.
- 8.2 Increase state and local partnership to maximize impact through complementary efforts.

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## Objective 9: Improve the oral health of the public and the practice interests of members through advocacy and programs.

- 9.1 Advocate for programs and services that improve access to oral health and eliminate barriers to care.
- 9.2 Maintain strong presence with legislators in collaboration with the state dental director to advance initiatives and secure critical budget funding for oral health programs.
- 9.3 Execute the strategic plan of the CDA Foundation.

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Financial Sustainability: Diversify sources of and maximize non-dues revenue, prudently manage expenses, and thoughtfully evaluate dues levels to maintain organizational sustainability.

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## Objective 10: Execute sound, proactive financial modeling to guide expense management and dues setting.

- 10.1 Diligently evaluate expenses to ensure spend is managed and directed at the highest value member programs and services.
- 10.2 Utilize financial modeling to inform necessary dues adjustments.

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## Objective 11: Leverage relationships with business partners to enhance member benefit offerings and generate royalty revenue.

- 11.1 Continuously evaluate current endorsed services portfolio to ensure partners/programs are meeting expectations with respect to member value, utilization and revenue generation.
- 11.2 Utilize insights from member service, practice support and policy teams to identify opportunities for new endorsement categories to meet member needs.

## Objective 12: Create and enhance opportunities that allow business partners to leverage CDA channels to reach potential customers.

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- 12.1 Develop research plan to expand understanding of the evolving needs of business partners to inform product development opportunities.
- 179 12.2 Evaluate existing product offerings exhibits, sponsorship, advertising to ensure pricing, positioning and packaging are maximizing revenue potential.

#### **Resolution 5: Component Boundary Review**

CDA Board of Directors

In 2006, the Goal 9 Task Force developed a series of recommendations, which were approved by the house of delegates (house). Among them was a recommendation to appoint a task force to develop a process for periodic review of component boundaries (6-2006-H).

In 2009, the Periodic Boundary Review Task Force completed its work, with their report being adopted by the house (11-2009-H). Additionally, the house adopted a process for periodic review of component boundaries to be conducted every ten years, beginning in 2013 (12RC-2009-H). As such, in 2013, an all-component boundary review was completed, with the next review scheduled to have occurred in 2023.

In September 2022, CDA convened a small focus group of component executive directors to gain insight into how the 2013 component boundary review project went, determine whether there was a need or desire to conduct an all-component boundary review in 2023, and discuss component resources and capacity for the review taking into consideration the 2023-2024 implementation of the new association management system, as well as other component priorities. Overall, the focus group did not express interest in conducting an all-component boundary review in 2023 and felt that component boundary reviews could be conducted as needed for specific boundary issues between components.

In October, information regarding the component boundary review process was presented to all component executive directors. Following the meeting, the executive directors were asked to participate in an online survey to determine if any had concerns regarding their component's boundaries and whether they felt a component boundary review was necessary. Seventeen of the 32 component executive directors participated in the survey, none of whom indicated an interest or need in reviewing boundaries.

At the February 2023 board of component representatives (BCR) meeting, members were provided with information regarding the periodic review of component boundaries. BCR was advised that based on feedback garnered from a component executive director focus group and all-component survey, the recommendation would be to eliminate the 10-year boundary review requirement, in favor of components requesting boundary reviews as needed. BCR members were asked to confer with their component to determine whether an all-component boundary review is necessary or desired on a regular basis, or if requesting component boundary reviews as needed would be sufficient. In May, BCR members reported that feedback from component leadership was consistent with the information obtained from the executive directors.

In August, BCR and the board of directors adopted an action to eliminate the 10-year periodic component boundary review and approved the newly established Request for Component Boundary Review and Component Boundary Review Dispute Resolution processes.

#### Financial Impact: None

#### Attachments:

 Request for Component Boundary Review Process (information only)
 Component Boundary Review Dispute Resolution Process (information only)

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that Resolution 12RC-2009-H be rescinded, thereby eliminating the 10-year periodic component boundary review requirement, and be it further

Resolved, that CDA conduct component boundary reviews upon request by any component.

#### **Request for Component Boundary Review Process**

- A component that wishes to review or modify its boundaries may complete the Component Boundary Review Request Form and submit it to the CDA legal and component relations teams.
- All affected components will then complete the Component Boundary Review Checklist.
- The component who submitted the request will meet and confer with any neighboring components affected by the proposed boundary modification. Each affected component will assemble a Component Boundary Modification Committee comprised of the component executive director, president, treasurer and membership chair (if applicable), to be present at the meeting.
- If all affected components agree to the modification, each will complete the Acknowledgement of Component Boundary Modification Meeting and Agreement.
- Any boundary modification agreed to by the components will be presented to the house of delegates
  for review, approval and direction to CDA to issue new charters for those components involved. The
  components will also need to amend their bylaws.
- If all affected components do not reach an agreement, the components may complete a Request for Dispute Resolution Form.
- At any time, the components may agree to engage in an independent mediation, at their own expense.
- If components do not elect mediation, or if mediation fails to resolve the dispute, the components may elect to participate in the Component Boundary Review Dispute Resolution Process.

#### **Component Boundary Review Dispute Resolution Process**

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Components that cannot agree on proposed boundary modifications and have either declined mediation or were unsuccessful in reaching agreement in mediation, may take part in the Component Boundary Review Dispute Resolution Process.

- The CDA president, in consultation with the secretary, will appoint a special committee consisting of one CDA director, one board of component representatives (BCR) member, one at-large member (preferably not a CDA director or BCR member) and one component executive director to oversee the process and make a recommendation to the CDA Board of Directors (board). The members of the special committee may not be from any of the components involved in the boundary dispute. Similarly, if the president or secretary is a member of any of the components involved in the dispute, he or she shall not participate in appointment of the special committee. In this case, the treasurer will participate in the appointment process.
- The special committee will meet with the members of the Component Boundary Modification
  Committees and will make a recommendation that will be forwarded to the house of delegates (house),
  through the board.
- The board will review the recommendation of the special committee and can either accept the
  recommendation and forward it to the house or take action on a modified recommendation to forward
  to the house.
- If the house votes to approve the proposed boundary modifications, CDA will issue new charters for those components involved. The components will also need to amend their bylaws.

#### **Resolution 6: Modification of CDA Councils**

CDA Board of Directors

In June 2020, the board of trustees (now the board of directors, referred to as board) approved Resolution 17-2020-B-Closed, recommending several reductions in expenses for the financial health of the organization, while minimizing the negative impact on programs that have the most value for the most members. The original recommendation included the elimination of the peer review program and three councils (council on peer review, judicial council and council on membership).

Following the decision, CDA received input from component boards and individual leaders regarding the recommendations. Overall, feedback was supportive of the changes, but there was sentiment that CDA should delay any significant changes due to the uncertainty of impact due to the coronavirus (Covid) pandemic.

Since the board originally intended to reconsider the financial decisions within one year, in August 2020, the board amended the original resolution, changing the language from "eliminate" to "suspend funding" to clarify the intention for an evaluative period.

In 2021, the committee reviewed CDA's financials in light of the ongoing and projected impact of COVID on the organization's activities and finances and recommended that the board continue suspension of funding, to be reconsidered in August 2022.

In 2022, the board established a future forecasting workgroup (workgroup) comprised of leaders from CDA, TDIC, TDIC Insurance Solutions and the CDA Presents Board of Managers. This workgroup was charged with understanding the organization's future financial forecast and landscape trends to help inform the board's near and long-term strategic planning decisions. In light of the continued work of the workgroup into 2023, as well as the continued focus on providing programs that provide the most value for the most members, the board approved the continued suspension of funding, to be reconsidered no later than August 2023.

In May 2023, the board considered and approved the strategic recommendations presented by the workgroup. These recommendations seek to achieve financial sustainability for the organization, while also responding to member feedback regarding membership preferences and perceived value.

The original rationale for suspending funding for the programs outlined above remains applicable three years later. Additionally, long-term income and expense projections reinforce that Covid has had a significant impact on non-dues revenue, which is expected to continue into the foreseeable future. The board is successfully managing the responsibilities of the judicial council and council on membership, and only a small number of members utilized the peer review program, which is an expensive program to administer. However, upon reconsideration this year, the finance committee and board identified that there is value in maintaining a council on membership with a modified scope of responsibilities.

Therefore, in August, the board approved to continue suspension of funding for the council on membership and convene a workgroup to make a recommendation as to the council's future composition and scope of responsibilities, while eliminating the judicial council and the peer review program (including the council on peer review). The action adopted by the board read:

Continue suspension of funding for the Council on Membership through 2024, and convene a workgroup to make a recommendation regarding the future scope and composition of the Council on Membership, and

Eliminate the Peer Review Program, including the Council on Peer Review, and

Eliminate the Judicial Council, with oversight of the Code of Ethics and disciplinary matters transferred to the CDA Board of Directors, and

55	Amend the CDA General Operating Principles to reflect these changes, contingent upon the CDA House of
56	Delegates approval of the bylaws and
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58	Urge the CDA House of Delegates to approve the conforming CDA Bylaws amendments.
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60	Financial Impact: Annual savings of approximately \$1,000,000 (based on 2024 estimate).
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62	Attachments

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- CDA General Operating Principles Amendments
- CDA Bylaws Amendments

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the CDA Bylaws be amended to reflect the elimination of the Judicial Council and the Peer Review Program, including the Council on Peer Review.

#### **CDA General Operating Principles Amendments**

Deletions in red strikethrough

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#### XIV. MISSION STATEMENTS

E. <u>Council on Peer Review</u>: To ensure that the public and profession have access to an objective, professional review of disputes concerning the quality and/or appropriateness of dental care via the statewide peer review system. (Resolution 13-2002-H)

I. Judicial Council: The mission of the Judicial Council is the promotion and maintenance of high ethical standards within the dental profession; development and uniform enforcement of a viable and legally enforceable Code of Ethics; and interpretation and enforcement of the Code of Ethics on behalf of the association, components, individual members and the public. (Resolution 24-1999 H)

#### **CDA Bylaws Amendments**

Additions in blue underline; deletions in red strikethrough

#### **CHAPTER III - COMPONENT SOCIETIES**

#### Section 20. POWERS AND DUTIES:

A. A component society shall have the power to approve its own members who shall become members of this association, except in cases where a referral to the Judicial Council Membership Application Review Subcommittee (MARS)Board of Directors (board) is mandatory. In such cases, the decision of MARSthe board or a hearing panel shall be final. Components shall utilize the CDA Universal Application Form for all prospective members and shall adhere to the application procedures described in the CDA Membership Policies and Procedures Manual.

B. The component shall advise and counsel members relative to disciplining its members and, where appropriate, refer such matters to the <u>Judicial Council of this association</u>board.

#### **CHAPTER V - BOARD OF DIRECTORS**

Section 70. **POWERS**: The board shall have the power:

A. To establish rules and regulations consistent with these bylaws to govern its organization and procedures.

B. To direct the president to call a special session of the house as provided in <u>Chapter IV</u>, <u>Section 80</u> of the bylaws.

C. To establish policies which are essential to the management of the association. On matters of dental practice and policy, the board may establish interim policies when the house is not in session; provided, however, that all such policies must be presented for approval at the next session of the house.

D. To levy assessments upon the membership.

E. To establish rules modifying the obligation of members to pay dues or assessments and to establish promotional dues rates for a limited duration affiliated with membership campaigns.

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F. To consider proposals for amending the CDA Code of Ethics, and related matters.

G. To provide advisory opinions regarding the interpretations of the ADA Principles of Ethics and the CDA Code of Ethics.

H. To call a special meeting of the shareholders of CDA Holding Company, Inc. (CDAHCI) for any purpose, including a special meeting to remove and replace directors of that corporation.

To remove directors, council members, committee members, members of the board of managers and ADA
 delegates in accordance with these bylaws.

J. To create special committees in accordance with Chapter XI, Section 10 of these bylaws.

Section 80. **DUTIES**: It shall be the duty of the board:

A. To serve as the fiduciary of this association.

- B. To appoint, remove, conduct an annual review based on established priorities, and set the compensation of the executive director.
- 138 C. To appoint, remove, conduct an annual review and set the honorarium of the editor.
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- 140 D. To identify and recruit leaders for CDA leadership positions.

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- 142 E. To nominate candidates for each officer position to be elected by the house.
- F. To select candidates for the boards of directors of the subsidiary companies for election by the shareholder.
- 146 G. To nominate the directors of the CDA Holding Company, Inc. for election by the shareholder.
- H. To elect candidates for the board of directors, board of component representatives, boards of directors of
   affiliate companies, councils, committees, and delegates and alternate delegates to the ADA house.
- 151 I. To nominate candidates for general membership pursuant to <u>Chapter II, Section 40A</u> for election by the house.
- 154 J. To nominate one or more candidates for the thirteenth district trustee.
- 156 K. To determine the date and place for convening each annual session of the house.
- 158 L. To obtain insurance covering the acts and omissions of the board, the officers and the employees of the association, in such amount and for such coverage as the board determines.
- M. To oversee the fiscal affairs and adopt the annual budget of the association. The annual budget shall be
   sent to the board at least 14 days in advance of the meeting at which it will be considered.
- N. To engage an outside certified public accountant to audit the finances of the association at least annually.
- O. To review all proposed amendments to the governance documents for CDAHCI, CDA, its affiliates and subsidiaries to ensure the proposed amendments are necessary and consistent with other related provisions in the governance documents.
- P. To submit an annual report to the house, including presentations of the annual budget and implementation of strategic plan.
- 173 Q. To develop the strategic plan and oversee its implementation based on the goals adopted by the house.
- R. To oversee the CDA Code of Ethics and related matters, including exercising the powers of this association to discipline members, either upon its own initiative or upon request of any component society. Decisions of the board shall be final unless a right of appeal is provided in the Constitution and Bylaws of the American Dental Association.
- 180 S. To conduct an annual review of the compensation of officers.181
- 182 T. To oversee CDA leadership development programs.
- 184 U. To ratify presidential appointments
- 186 V. Establish task forces, as needed.187

- W. To receive information from the subsidiaries and affiliates regarding newly established goals, major
   initiatives, and annual budget.
- X. To have final consideration of council, committee and organizational board recommendations on
   programmatic oversight and business issues.
  - Y. To forward to the house, for final consideration, recommendations received by councils, committees and organizational boards on policy issues.

#### **CHAPTER IX - COUNCILS**

- <u>Section 10</u>. **NAME**: The councils of this association shall be the Council on Membership, <u>Council on Peer Review</u>, <u>and Government Affairs Council</u>, and <u>Judicial Council</u>.
- Section 30. **ELIGIBILITY**: The following conditions apply unless otherwise stated in these bylaws:
  - B. Members of the board shall not be eligible to serve on the Council on Peer Review or the Judicial Council and must immediately resign from their council position upon election to the board.

#### Section 140. COUNCIL ON PEER REVIEW:

- A. <u>Composition</u>: The Council on Peer Review shall be composed of 12 members, nominated and elected as described in Chapter VIII, Section 20.
- B. <u>Term and Tenure</u>: The term of office shall be three years. The tenure shall be a maximum of three terms.
- C. <u>Duties</u>: The duties of the Council on Peer Review shall be:
  - 1. To oversee the peer review system to ensure that component and specialty committees consistently follow the format, policies, and procedures outlined in the California Dental Association Peer Review Manual.
  - 2. To directly manage and oversee the appeals process to ensure that all appeals of the peer review resolutions are objective and fair to all parties involved.
  - 3. To provide information on current peer review issues, policy, and procedural modification to component peer review staff, committee members, and the general membership.
  - 4. To review and update the California Dental Association Peer Review Manual and Quality Evaluation Manual, as needed.
  - 5. To provide regional calibration workshops and training materials for components and specialty committee members to ensure uniformity, consistency, timelines, and effectiveness.
  - 6. To review and finalize all peer review cases filed throughout the state.
  - 7. To promote peer review as a membership benefit.
  - 8. To facilitate and maintain communication between component and specialty peer review committees.

#### Section 160. JUDICIAL COUNCIL:

- A. <u>Composition</u>: The Judicial Council shall be composed of a total of 12 members, at least one of whom must be a dentist within his or her first 10 years of practice who will be a non-voting member, nominated and elected as described in Chapter VIII, Section 20.
- 244 B. <u>Term and Tenure</u>: The term of office shall be three years. The tenure shall be a maximum of three terms.
- 246 C. <u>Duties</u>: The duties of the Judicial Council shall be:

- 1. To consider proposals for amending the CDA Code of Ethics, and related matters.
- 2. To provide advisory opinions regarding the interpretations of the ADA Principles of Ethics and the CDA Code of Ethics.
  - 3. To consider appeals from members.
  - 4. To exercise the powers of this association to discipline members, either upon its own initiative or upon request of any component society. Decisions of the council shall be final unless a right of appeal is provided in the Constitution and Bylaws of the American Dental Association.
  - 5. To act on the recommendation of the Membership Application Review Subcommittee.
  - D. <u>Investigating Panels</u>: The chair of the Judicial Council shall appoint an Investigating Panel and designate a chair to investigate the facts in connection with potential disciplinary proceedings. The Investigating Panel shall consist of at least three members of the Judicial Council. The recommendation of the Investigating Panel shall be considered to be the action of the Judicial Council and of this association.
  - E. Hearing Panels: In those cases where the Judicial Council initiates disciplinary proceedings, the chair of the Judicial Council appoints a Hearing Panel to hear the charges and render a decision. The Hearing Panel will consist of three members of this association, at least one of whom will be a member of the Judicial Council. The chair of the Judicial Council shall designate the chair of the Hearing Panel and a hearing officer to preside at the hearing, who may be a member of the council. The hearing officer shall conduct the hearing according to established procedures, shall participate in the deliberations of the Hearing Panel, and shall not be entitled to vote. The decision of the Hearing Panel shall be considered to be the decision of the Judicial Council and of this association.

#### CHAPTER XIII — PRINCIPLES OF ETHICS AND JUDICIAL PROCEDURES

#### Section 20. DISCIPLINE OF MEMBERS:

- A. <u>Conduct Subject to Discipline</u>: Members may be disciplined by the <u>Judicial CouncilBoard of Directors</u> (<u>board</u>) for (1) having been found guilty of a felony, (2) having been found guilty of violating the Dental Practice Act of the state of California, or (3) violating the CDA Bylaws, the Principles of Ethics and Code of Professional Conduct of the American Dental Association, the CDA Code of Ethics or the code of ethics or bylaws of their component society.
- B. <u>Disciplinary Penalties</u>: A member may be placed under a sentence of censure, suspension, or may be expelled from membership for any of the offenses enumerated in <u>Chapter XII</u>, <u>Section 20A</u>. A member may be placed under the conditional status of probation following the stay of a penalty of censure, suspension or expulsion.
  - a) Censure is a disciplinary sentence expressing in writing severe criticism or disapproval of a particular type of conduct or act.

b) Suspension means all membership privileges, except continued entitlement to coverage under insurance programs, are lost during the suspension period.

c) Expulsion is an absolute discipline and may not be imposed conditionally except as otherwise provided herein.

Probation, to be imposed for a specified period and without loss of rights, may be administratively and conditionally imposed when circumstances warrant, in lieu of a disciplinary penalty which has been suspended. Probation shall be conditioned upon good behavior. Additional reasonable conditions may be set forth in the decision for the continuation of probation. In the event that the conditions for probation are found by the society which preferred charges to have been violated, after a hearing on the probation violation charges in accordance with <a href="Chapter XII">Chapter XII</a>, Section 20C, the original disciplinary penalty shall be automatically reinstated; except that when circumstances warrant the original disciplinary penalty may be reduced to a lesser penalty. There shall be no right of appeal from a finding that the conditions of probation have been violated.

- C. <u>Disciplinary Proceedings</u>: Disciplinary proceedings may be initiated only by the <u>Judicial board</u>, either upon its own initiative or upon request of any component society. A component society shall refer disciplinary matters to the <u>Judicial Councilboard</u> with a request that the <u>councilboard</u> initiate disciplinary proceedings. In the event that the <u>Judicial Councilboard</u> declines to initiate the requested disciplinary proceedings, the <u>councilboard</u> shall promptly notify the component society. Before a disciplinary penalty is invoked against a member, the following procedures shall be followed by the body preferring charges:
  - Hearing: The accused member shall be entitled to a hearing at which they shall be given the
    opportunity to present a defense to all charges. Accused members may represent themselves, be
    represented by another member or be represented by legal counsel. Members shall bear all costs for
    representation.
  - 2. <u>Notice</u>: The accused member shall be notified in writing of charges and of the time and place of the hearing, such notice to be sent by certified letter and mailed not less than 21 days prior to the date set for the hearing.
  - 3. <u>Charges</u>: The written charges shall include an officially certified copy of the alleged conviction or determination of guilt, or a specification of the bylaws or ethical provisions alleged to have been violated and shall include a description of the conduct alleged to constitute each violation.
  - 4. <u>Decision</u>: Every decision which shall result in censure, suspension or expulsion shall be documented, and shall specify the charges made against the member, the facts which substantiate any or all of the charges, the verdict rendered, and the penalty imposed. A notice shall be mailed to the accused member advising of their right to appeal. Within 10 days of the date on which the decision is rendered, a copy shall be sent by certified mail to the last known address of each of the following parties: the accused member, the secretary of this association, the chair of the <u>Judicial Councilboard</u>, and the executive director and chair of the Council on Ethics, Bylaws and Judicial Affairs of the ADA.
- D. Investigating Panel: If needed for a disciplinary matter, the chair of the board shall appoint an Investigating Panel and designate a chair to investigate the facts in connection with potential disciplinary proceedings. The Investigating Panel shall consist of at least three members of the board, none of whom may be from the component of the member under investigation. The recommendation of the Investigating Panel shall be considered to be the action of the board and of this association.
- E. Hearing Panel: In those cases where the board initiates disciplinary proceedings, the chair of the board shall appoint a Hearing Panel to hear the charges and render a decision. The Hearing Panel will consist of three members of this association, at least one of whom will be a member of the board. The chair of the board shall designate the chair of the Hearing Panel and a hearing officer to preside at the hearing, who

- may be a member of the board. The hearing officer shall conduct the hearing according to established
  procedures, shall participate in the deliberations of the Hearing Panel, and shall not be entitled to vote. The
  decision of the Hearing Panel shall be considered to be the decision of the board and of this association.
- F. Appeals: A member, under sentence of censure, suspension or expulsion, shall have the right to appeal a decision of the Judicial Councilboard, or Hearing Panel thereof, to the Council on Ethics, Bylaws and Judicial Affairs of the ADA, in accordance with the Constitution and Bylaws of the American Dental Association.

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355 G. Non-Compliance: In the event of a failure of technical conformance to the procedural requirements, the agency hearing the appeal shall determine the effect of technical nonconformance.

#### **Resolution 7: Whistleblower Protection Report**

CDA Board of Directors

This report has been developed in response to Resolution 4-2022-H, Unfair or Undiagnosed Treatment Recommendations by a Non-Dentist – Whistleblower Protection, which was referred by the 2022 CDA House of Delegates (house). The resolution asked for CDA to evaluate the current protections for whistleblowers and consider whether legislative or regulatory action is necessary to enhance those protections. Additionally, it asked for the appropriate CDA entity to consider educational offerings for members related to whistleblower protections and professional ethics. This issue was referred to the CDA Government Affairs Council (council) for evaluation and report back to the 2023 house.

This report provides background on whistleblower protections from the California Dental Practice Act (CDPA) and professional ethics education requirements to prevent the performance of functions outside of the scope of practice for dentists and dental auxiliary staff.

#### **Background**

The Orange County Dental Society raised concerns regarding the undue pressure experienced in some dental practices through the use of incentives placed for ancillary staff regarding productivity, or pressure focused on a treating provider. The resolution described instances where members, including new dentists, with high amounts of student loans, are working in dental practices where dental team members may be operating outside their scope of practice. If a dental team member complains of illegal conduct, as with any whistleblower, they risk suffering retaliation, including possible termination from employment.

#### **Employee Whistleblower Protections in California**

California has established robust whistleblower protections to safeguard employees who expose violations of laws, fraud or other misconduct within the workplace. The key whistleblower protections in California relevant to dental settings include:

- Private-Sector Whistleblower Protection: California extends whistleblower protections to employees in
  the private sector who report violations of state or federal laws including workplace safety and health,
  wage and hour laws, discrimination and other labor code violations. California Labor Code Section
  1102.5 prohibits employers from retaliating against employees disclosing this information and
  safeguards employees from adverse actions like termination, demotion or harassment. Relevant laws
  include protections under Cal/OSHA (California Labor Code Section 6310) and anti-retaliation
  provisions within various civil rights laws.
- California False Claims Act (CFCA): The CFCA encourages employees to report fraud committed
  against the government, such as in the Medi-Cal Dental Program. It offers protection from retaliation to
  employees who report or refuse to participate in fraudulent activities involving government funds or
  property.

Regarding lost wages, the availability of this remedy varies depending on the specific whistleblower protection law. While California Labor Code Sections 1102.5 and 6310 allow employees to file a lawsuit seeking damages for retaliation, including lost wages, the courts or the California Labor Commissioner may have discretion to order the payment of lost wages and civil fines on the employer as part of the remedies on a case-by-case basis. Under the CFCA, whistleblowers who successfully bring lawsuits to recover funds lost due to Medi-Cal fraud can receive a percentage of the recovered funds, which may include compensation for lost wages.

#### **California Dental Practice Act Requirements**

Similar to other regulatory boards, it is not a function of the Dental Board of California (DBC) to have oversight of business practices or employers, but rather enforces the requirements of licensees as set forth in the CDPA. While it cannot oversee business decisions, including workflow or employment decisions, the CDPA prohibits threats, harassment and employee discharge related to disciplinary actions. It also prohibits licensed dentists from employing individuals without the required licenses or permits for specific dental roles, and it emphasizes

that providing services beyond one's licensed scope or using instruments improperly is considered unprofessional conduct (California Business & Professions Code Sections 1680(g), (ae), 1684).

However, the CDPA also requires a licensee to report to the DBC if they witness another licensee violating the act. The CDPA emphasizes the importance of maintaining the integrity and professionalism of the dental profession and encourages licensees to report any violations or misconduct they become aware of. By reporting such incidents, licensees contribute to upholding the standards and ethics of dental practice and ensure the protection of the public's oral health and safety (Sect. 1680(a). This requires that licensees have a legal obligation to report any instances of dishonesty, fraud, deceit or unprofessional conduct they become aware of regarding another licensee. Failure to report such violations may be considered a violation of the CDPA itself and can subject the reporting licensee to disciplinary actions by the DBC.

All licensees must take a two-hour CDPA course covering these issues biennially as part of license renewal. Due to CDA advocacy, effective January 1, 2023, all CDPA courses must include instruction on <u>professional ethics</u> (CCR, tit. 16, § 1016, subs. (b)(1)(B). While this is a new requirement, CDA's online and in-person CDPA course offerings included professional ethics, including a section devoted to the <u>CDA Code of Ethics</u>.

#### **CDA Commitment to Professional Ethics**

The CDA Code of Ethics (Code) emphasizes the ethical responsibilities and standards that dentists must adhere to in their professional practice. When examining the Code in relation to the unprofessional conduct standards of the CDPA, several connections can be made. The Code addresses the importance of service to the public, which aligns with the obligation of dentists under the CDPA to provide quality and competent care to patients. It also emphasizes the need for standards of care, compliance with laws and ethical representations. These principles and behavioral guidelines outlined in the Code complement and reinforce the expectations and standards set forth by the CDPA regarding the conduct and professionalism of dentists in California.

In addition to the two-hour CDPA course offered both in person and online, CDA has offered ethics courses at CDA Presents. Most recently, at the May 2023 CDA Presents, a course titled "Classical Ethics in 21st Century Dental Practice" was offered and had 145 attendees.

#### **Conclusion/Next Steps**

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The CDPA requires a licensee to report violations to the DBC. If there are any financial solutions explored for whistleblowers, due to the capacity and limits of the DBC, this would be appropriately limited to the court system and not the department of labor. Existing coursework on California law and professional ethics within the mandated CDPA course is appropriate for all dental team members. With several routes to pursue whistleblower protections in state law, the mandated CDPA and additional ethics courses provided at CDA Presents provide educational opportunities to assist dentists with ethical decision making and understanding the scope of practice for all dental team members. These courses can be refined to more definitively provide a holistic legal landscape of the obligations to report as a licensee as well as whistleblower protections afforded to dentists as healthcare workers and private employees.

In August, the council and board of directors approved this report, to be forwarded to the house for review and filing.

**Financial Impact:** Minimal costs associated with course development focused on professional ethics, reporting and whistleblower protections.

**Attachments:** None

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the Whistleblower Protection Report be filed.

#### **Resolution 8: Hygiene Staff Shortage Report**

CDA Board of Directors

This report has been developed in response to Resolution 5RC-2022-H, Address Hygiene Staff Shortage in the Dental Workforce, which was referred by the 2022 CDA House of Delegates (house). The resolution asked for CDA to prioritize accordingly addressing the hygiene shortage by working closely with the California Dental Hygienists' Association, and other entities as appropriate, to determine different avenues to increase the number of hygienists in the workforce. Examples include, but are not limited to, increasing the number of hygiene schools, increasing the number of graduating students per class, as well as fast track dental hygiene licensing for international dentists. The resolution and related information were evaluated and discussed by the CDA Government Affairs Council (council) to determine if further action is necessary at the present time.

This report provides background on the hygiene workforce in California, an overview of challenges and work related to improving hygiene workforce shortages and proposed next steps for continued engagement on this issue.

#### **Background**

California is faced with an increasing shortage of dental hygienists. The scarcity of dental hygienists in California is particularly dire due to a combination of factors, including the overall high demand for oral healthcare services and the limited supply of qualified professionals. Patients in California are experiencing significant challenges in accessing preventive dental care, with long wait times being a common occurrence. The shortage of dental hygienists in California is a pressing issue that requires immediate attention and intervention to ensure that residents can receive timely and adequate oral healthcare services.

Unlike California's dental assisting licensure pathways that include on-the-job training, there is no equivalent mechanism for hygiene students to obtain licensure outside of formal hygiene educational programs due to the course requirements students must have prior to entering programs and the level of clinical skill necessary to perform most duties under general supervision once licensed. These differences in educational requirements limit how CDA can increase the number of people entering the dental hygiene profession without creating new programs (that are prohibitively costly) or modifying the educational program format itself. However, there are reports of some hygiene programs expanding their program size to meet program demand.

 Additionally, based on the data available, the number of individuals applying for new hygiene licenses has remained steady. There has also not been a significant increase in hygiene licensees being cancelled, retired or delinquent. However, based on national Health Policy Institute data, 95% of dentists looking to hire have faced difficulties in finding a hygienist in April 2023, which is three percent higher than last year. While additional research is needed at state and regional levels, this shows that on aggregate, there is likely a more chronic retention issue as opposed to pipeline problem.

#### **Advocacy**

As directed by the 2022 house, CDA has advocated and continued research into how to address the growing shortages of hygienists in the state. The following areas are continuing to be explored:

#### Advanced standing hygiene programs

Another avenue researched was developing a licensure pathway for international dentists to obtain a hygiene license in a way that recognizes the past work completed in an international dental program. Due to the current framework of dental hygiene programs in California, a program must both be CODA accredited and approved by the Dental Hygiene Board of California to ensure standards are evaluated by appropriately trained individuals and that the curriculum reflects the expansive scope in the state, respectively.

To date, the New York University dental hygiene program is the first and only in the country to establish an advanced standing hygiene program specifically for international dentists to obtain a hygiene degree. The

program is one year in length (three semesters), costs \$75K total, and was established in 2020. To be admitted, students must validate their international dental degree using the nationally recognized Educational Credential Evaluators (ECE) to establish which courses can qualify and pass the Test of English as a Foreign Language (TOEFL) and national board examination. Through the ECE validation process, many biology and anatomy courses are usually identified as qualifying completed pre-requisite courses. As part of the admission process, the student must complete a dental hygiene treatment plan to demonstrate an understanding of the limitations of hygiene compared to dentistry, perform a lab exercise using a periodontal probe and pass a tooth identification exercise. The students must then complete a 5-week advanced standing clinical practicum where they must pass all competencies tested in the CODA-standardized "Dental Hygiene 1" course and two didactic exams on principals of dental hygiene and anatomy (see attached).

The program is quite expensive to oversee given the number of students who apply and eventually matriculate. While there is no established limit on how many students the program will accept, there are high rates of attrition prior to the beginning of the program due to an inability to complete the prerequisites, cultural views on student loans and finances or decisions to go down different career paths. Due to these reasons, the program accepts approximately 10-12 students each cycle, but ultimately matriculates an average of 4-6 students each year.

Currently, the University of the Pacific is researching the feasibility of starting a similar program and will be working with CDA as this project progresses. If this project progresses, multiple stakeholders will be involved, including CODA, the Dental Hygiene Board of California and the California Dental Hygienists' Association.

#### Creation of additional hygiene programs

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For background on hygiene program output and its impact on the California workforce, in 2023 there are 17,799 active California dental hygienists compared to 36,161 active dentists, a difference of 18,362. While not every dental practice hires a hygienist, there are, on average, two active dentists for every active dental hygienist in the state. In 2022, California dental schools graduated 780 dentists, with additional out-of-state applicants totaling 1,156 new dentists for the year. This number is expected to rise as California North State begins to graduate their first cohorts of dental students in 2025. Conversely, the state's 29 dental hygiene programs graduated 895 hygienists, a difference of 261 graduates. The dentist graduate number is expected to increase after 2025, as a seventh dental school will begin to graduate its inaugural class at that point. Assuming average capacities of 25 students, it will take a total of at least 11 dental hygiene programs to equal the output from the dental schools.

The costs estimate for developing a new hygiene program was last calculated by CDA in 2004. Accounting for inflation, but not necessarily rises in wages or rent, a new 5-campus program with 24 student cohorts with a \$30K tuition would cost approximately \$5.3 million. Current hygiene program tuition ranges from \$10K to over\$80K depending on whether the program is at a community college, private university or proprietary program. A recently submitted financial analysis of an existing California hygiene program seeking approval for an additional night-time hygiene program serving 30 students estimated costs totaling over \$3 million. Much of this analysis is outdated, but it does give a general sense of how cost-prohibitive it is to establish new hygiene education programs.

#### Raising CODA ratios for hygiene programs

California is not alone in facing a dental hygiene workforce shortage. In January 2023, CDA signed onto a coalition letter with nineteen other state dental associations asking CODA to reevaluate or provide reasoning for establishing a 1:5 student/teacher ratio in hygiene programs when programs in dental assisting or dental therapy have 1:6 ratios and dental schools have no ratios. CODA is preparing a response and will be continuing to discuss this issue at future meetings this year.

If hygiene education program ratios were increased from 1:5 to 1:6, California hygiene programs would be able to graduate approximately 1,074 hygienists per year, an increase of 179. That increase would meet

approximately 69% of the current yearly unmet hygienist needs, decreasing the need for additional hygiene programs from 11 schools down to 4.

It is important to note that this analysis is predicated on assuming each program would opt to enroll additional students instead of continuing to operate at a 1:5 ratio. Anecdotal conversations with hygiene educators indicate that many hygiene programs will continue to operate at the current ratios in order to maintain their preferred supervision levels during clinics. The hygiene board and CDHA are in support of maintaining the current ratio requirements and believe raising the ratio to 1:6 will increase faculty burnout and ignore hygiene faculty shortages by creating a more difficult clinic environment to monitor student competencies. Additionally, many hygiene programs are not equipped for a ratio beyond 1:5, which would necessitate costly capital improvements.

#### Recruitment and retention support

With a shortage of hygienists to fill open positions, the current hiring market has become extremely competitive. The rising costs of paying all dental team members, especially dental assistants and RDAs, places additional pressure on hygiene salaries, a primary issue related to employee retention. Additionally, dentists are faced with stagnant or declining reimbursement from dental plans for dental hygiene services, which makes offering competitive salaries to hire and retain hygienists even more challenging. CDA analysts offer expert guidance through individual member interactions in addition to providing newsroom articles, presentations and webinars to help guide dental practice owners through the process of recruiting, hiring and retaining employees. Guidance has included information for practice owners to consider various retirement options to offer staff depending on the capacity of the dental practice (i.e., payroll deduction pension, IRAs, 401(k)s, CalSavers), various benefits (medical insurance, holidays, PTO) or additional perks to attract and retain staff (new hire bonuses, flexible working schedules, pet insurance, CE and license fee payment, etc.).

CDA has a <u>Career Center</u> which offers practice owners and job seekers an easy way to connect through job alerts, customized profiles, a resume bank and much more.

#### Outreach to Organized Hygiene

CDA met with CDHA and the hygiene educators' association (CDHEA) to discuss how organized hygiene perceives workforce shortages impacting their members. While both associations have acknowledged that there are perceived shortages, leaders have only heard anecdotally from the bay area, central coast, and Los Angeles areas of dentists experiencing difficulties in hiring hygienists. Both organizations perceive the dental assisting shortage to be more chronic in California. Hygiene educators are not reporting any shortage of students enrolling in programs (and in fact, a small number of programs are adding more cohorts to take on more students) but hypothesize larger practices, such as DSOs, hiring most students immediately after graduation. While both associations have not collected any data on this issue, CDA will be working with both associations to develop survey questions for their annual meeting in October to understand employment and matriculation trends at a regional level.

#### Conclusion/Next Steps

The dental hygiene workforce shortage is being experienced by many dentists across the state and the country. Similarly, to how CDA is addressing the ongoing dental assisting workforce shortage, this issue must be solved through various strategies beginning with recruitment, through program availability and examinations, and ending with job placement and retention. More research must be conducted to understand whether: (1) there are pockets of the state where recruitment into hygiene programs is an issue, (2) the current annual amount of hygiene graduates is on track to keep up with the number of new dentists, and (3) if there are changes in the average tenure of a hygienist practice in a dental office. Ongoing research, collaboration with the hygiene community, and advocacy should continue for advance placement hygiene programs for international dentists, working with other state dental associations to help expand program capacity in hygiene programs through CODA standards and providing market trend analysis to help dental practices effectively recruit and retain dental hygienists.

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158	After review and thorough discussion, the council determined that CDA should continue monitoring and
159	engaging in the activities described in this report. In August, the council and board of directors approved this
160	report, to be forwarded to the house for review and filing.
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162	Financial Impact: None
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164	Attachments:
165	<ul> <li>NYU Dental Hygiene AAS Degree – Advanced Standing Track</li> </ul>
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167	<b>Recommendation:</b> The house is asked to approve the following resolution:

Resolved, that the Hygiene Shortage Report be filed.

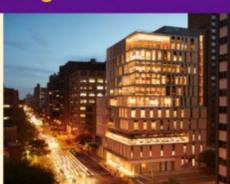
#### 170 NYU Dental Hygiene AAS Degree - Advanced Standing Track

## NYU Dental Hygiene AAS Degree — Advanced Standing Track —

#### Specially designed for internationally trained dentists

Start practicing dental hygiene in just over a year with NYU's accelerated Advanced Standing track AAS degree.

- Build on previous knowledge and training and focus on the preventive aspects of dentistry.
- Enjoy professional opportunities that include clinical practice, public health careers, research, healthcare management, and more.



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#### AT A GLANCE

"What do I need to apply to the Dental Hygiene AAS Advanced Standing program at NYU?"

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#### Admission Requirements

- International dental degree
   TOEFL score ≥ 100
- Passing score on Integrated National Board Dental Examination (INBDE)
- Established US residency
- 500-word personal statement
- Two letters of recommendation
- Two letters of recommendation
   Interview with Admissions Officer
- Official course-by-course evaluation reviewed by Educational Credential Evaluators (ECE). Courses are then considered for transfer based upon polic of time, grades, conversion of transfer credit and similar content.



#### **Pre-Testing**

Pass initial testing with grade ≥ 75
Test includes written case study,
lab exercise (probe) and wax-up
drawing



#### Practicum

 Once steps I and 2 are completed, students will be enrolled in a 5-week practicum, which costs \$1,500, if successful, condidates will be admitted for Summer enrollment in the Dental Hygiene AAS program.



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#### **Resolution 9: Medi-Cal Dental Providers Report**

CDA Board of Directors

This report has been developed in response to Resolution 6RC-2022-H, Medi-Cal Dental Providers, which was referred by the 2022 CDA House of Delegates (house). The resolution asked for CDA to advocate for regular review of the sustainability of dental provider rates in the Medi-Cal Dental Program; explore funding opportunities to increase rates and promote access to care throughout the state; gather data and feedback from dentists, including enrolled and non-enrolled providers, to help inform the state regarding program adjustments that can be made to reduce administrative burdens and barriers to care; and work with dental societies and the state to educate dentists regarding the Medi-Cal Dental Program, including changes to benefit design, provider enrollment, billing and rates. This issue was referred to the CDA Government Affairs Council (council) for evaluation and report back to the 2023 house.

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#### **Background**

Medi-Cal is California's state Medicaid program, which provides healthcare, including dental care, to low-income children and adults. The federal government sets minimum standards on covered services and eligibility while states have flexibility to expand on those, as well as set provider payment rates and determine how care is managed and delivered.

There are over 15 million Californians enrolled in Medi-Cal, making it the largest payer source for healthcare and dental care in the state. It covers 1 in 3 Californians and 50% of children (ages 0-20). Enrollment is based on income level and set based on a percentage of the Federal Poverty Limit (FPL). The state has expanded eligibility for the program over the years in various ways. Children served under the Healthy Families program were rolled into Medi-Cal starting in 2013. Adult eligibility expanded significantly under the Affordable Care Act, as prior to 2014, Medi-Cal had limited adult coverage, mostly for those with disabilities, complex medical conditions or who were pregnant. California has also expanded coverage for undocumented individuals who are income eligible, starting in 2016 for children up to 19, then young adults (up to age 26) and older adults (those 50+), with a planned expansion for all adults (those 26-49) set to start in 2024.

Children's dental benefits are a federally required Medicaid component with adult dental benefits as generally optional. Despite some gaps, California currently has a fairly substantial adult dental benefit, which was cut in 2009 during the Great Recession and then restored partially in 2014 and fully in 2018, with CDA advocacy. Additionally, the state recently expanded coverage for lab processed adult posterior crowns.

While nearly all medical services in Medi-Cal are provided through managed health care plans, dental remains mostly fee for service (FFS), with the state contracting directly with dentists. The exception to FFS are in Sacramento County where all beneficiaries are enrolled in a dental managed care (DMC), Los Angeles County, where DMC is optional and approximately 10% of beneficiaries are enrolled in a dental plan and San Mateo County, which is in the middle of a 5-year dental integration pilot project.

#### **Advocacy and Medi-Cal Improvements**

Kickstarted by a 2014 State Auditor's Report on the Medi-Cal Dental Program (then known as Denti-Cal), showing widespread deficiencies and a shocking number of problems for beneficiaries and providers, there has been significant efforts by policy makers to improve Medi-Cal, many of them lead by, or a result of, CDA advocacy.

Over the past five to ten years, the Medi-Cal Dental Program has transformed, from lacking any meaningful adult benefit and having among the lowest provider rates in the nation, to significantly increased provider rates through the CDA co-sponsored tobacco tax (Proposition 56), restored and expanded adult dental benefits, streamlined and shortened provider enrollment processes and innovative funding for children's prevention through the Dental Transformation Initiative (DTI) pilot program.

Proposition 56 and DTI significant increases raised rates by 40 percent for hundreds of codes or even more for some key specialty care, and for some key preventive services have brought rates to 75 percent or higher of average dentists' fees.

The CalHealthCares dental student loan repayment program (also funded by Proposition 56) has provided up to \$300,000 in student loan repayment to 148 dentists since 2018. These early career dentists receive loan repayment for a commitment to serve majority Medi-Cal patients for three years. The 2022 state budget included ongoing funding for this program.

These rate increases and loan repayment have resulted in a 30% increase in Medi-Cal enrolled dentists since 2017. However, with rising inflation and staff costs, these rate increases have eroded over time and providers continue to face administrative burdens.

The recent increases to Medi-Cal dental provider rates have come from funding sources outside of the state's general fund budget. This includes Proposition 56, the CDA co-sponsored tobacco tax initiative passed in 2016 and the federal money used to fund the DTI pilot from 2016-2021. Both initial investments were extended with continued support from the state general fund once they had been in place for several years and proven to be effective in increasing access to care.

#### Number of CDA members who take Medi-Cal

As previously mentioned, there have been several improvements to the Medi-Cal dental program which has led to an overall increased number of dental providers. Since Medi-Cal dental rates began increasing in 2017 there has been a 31% increase in the number of providers. When taking a closer look at the Medi-Cal dental providers in the state, approximately half are CDA members.

#### **CDA Resources**

CDA Presents has included education on Medi-Cal Dental at nearly all recent meetings. Leadership and staff from the Medi-Cal Dental Services Division of the Department of Health Care Services present these courses, including "The Medi-Cal Dental Program: Overview and Updates," which was most recently provided at the Anaheim 2023 meeting.

To educate dentists regarding the improvements and changes in Medi-Cal, CDA has published the following articles since the 2022 house, which have been promoted on CDA social media and leadership communication channels, and have also been distributed to the component dental societies:

- From free transportation to free language assistance: Connecting Medi-Cal Dental providers with patients, June 2022
- Medi-Cal Dental gains are measurable for dentists and patients, November 2022

These build on prior Medi-Cal articles, including Not your father's Medi-Cal, from October 2019.

#### **Exploration of Medi-Cal Funding Opportunities**

Since 2009, California has used a managed care organization (MCO) tax on health plans to maximize federal funding in support of various aspects of the Medi-Cal program. Medi-Cal is jointly funded by the state and federal government and the MCO tax is one way to raise the "state share" of funds. Previous MCO taxes have been approved by the federal government in three-year cycles and the latest MCO tax passed in 2019, expired at the end of 2022. The Governor has proposed a new MCO tax as part of the 2023 state budget.

 A coalition of healthcare providers is contemplating a 2024 ballot measure that would expand the current MCO tax and lock in substantial funding to support provider rate increases. This newly expanded MCO tax, with the federal match, would result in several billions coming to the state that could be spent in the Medi-Cal program. CDA has approached the coalition as to whether there will be an opportunity for significant funding for dental care through the MCO tax.

#### Conclusion/Next Steps

In June, the council approved this report. Along with the report, the council forwarded a recommendation to the board of directors (board) to establish a Medi-Cal workgroup for ongoing work related to the Medi-Cal program. Both the report and workgroup recommendations were approved by the board in August, with the report to be forwarded to the house for review and filing. The workgroup will begin its work this fall, providing guidance on CDA's engagement and advocacy regarding policy changes to improve provider experience and increase access to dental care for Medi-Cal beneficiaries.

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Additionally, the council will continue to monitor the legislative landscape for public policy and state budget opportunities to increase provider rates, reduce administrative burdens and promote access to dental care through the Medi-Cal dental program.

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Lastly, CDA will have opportunities to work jointly with the CDA Foundation to help recruit additional Medi-Cal Dental providers through the newly adopted strategic plan and CDA Cares clinic model, which prioritizes the placement of treated patients into permanent dental homes. This new clinic model will require collaboration with CDA, DHCS and components to host local Medi-Cal meetings to encourage participation in the program as a means of "adopting" CDA Cares patients in a more sustainable way that allows for continual treatment. These meetings will serve as informational sessions regarding the program, training to help navigate provider enrollment and billing workflows, and listening sessions to continue to gather feedback from past, current and potential Medi-Cal providers so that participation in the program is both administratively and financially feasible to the average dental practice.

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#### Financial Impact: None

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#### **Attachments:**

131 132 Improvements to the Oral Health of Californians

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**Recommendation:** The house is asked to approve the following resolution:

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Resolved, that the Medi-Cal Dental Providers Report be filed.

### Improvements to the Oral Health of Californians



The California Dental Association's strategic public policy actions and advocacy for significant investments have led to improved oral health and access to care for the public for over two decades. CDA's advocacy efforts have supported early dental disease prevention efforts and advanced innovation in the dental delivery system for all Californians, especially vulnerable populations.

### **Dental Public Health Successes**

Proposition 56 transformed dental public health in California through tobacco tax funding



## Proposition 56 (2016) – California Healthcare Research and Prevention Tobacco Tax Act:

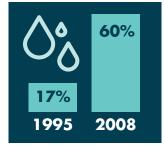
The passage of Proposition 56, a measure co-sponsored by CDA, resulted in:

- Historic improvements in Medi-Cal provider reimbursement rates (40% increases), which had been among the lowest in the nation for decades.
- A commitment of \$30 million a year to fund local oral health initiatives throughout the state. Prior to Proposition 56, the state budget allocated approximately \$3 million annually to dental disease prevention programs for children.
- Funding for CalHealthCares which provides eligible dentists with student loan repayment in exchange for a five-year service obligation. CalHealthCares has awarded approximately \$38 million in student loan repayment and practice support grants to 148 California dentists.

#### Office of Oral Health Established:

In 2014 California recommitted to a strong dental public health infrastructure with a dentist-led State Office of Oral Health (OOH). After decades without a state dental director, the OOH now has a state oral health plan, a ten-year roadmap to build local infrastructure, collect statewide data and promote effective oral health messaging to vulnerable communities. In 2021, the OOH published the **nation's most comprehensive oral health literacy toolkit** to improve equitable access to care and train dental staff in health literacy practices.





### **Community Water Fluoridation:**

Water fluoridation is a public health program that reduces cavities by about 25% in children and adults. CDA's leadership was instrumental in the expansion of access to community water fluoridation in California, including sponsoring AB 733 and SB 96, **increasing fluoridation in California from 17% in 1995 to over 60% since 2008**. CDA continues to work with the California Department of Public Health and state water boards to support and educate the public on sustaining and expanding community water fluoridation.

### **Pediatric Oral Health:**

A requirement for kindergarteners to receive an oral health assessment was created with AB 1433 in 2006. The bill helps schools identify children suffering from untreated dental disease and helps parents establish a dental home for their children. In 2018, the law was strengthened to provide the state dental director with more oversight, improving data collection and linking vulnerable students to dental care in their community.

Tooth decay is the most common chronic condition experienced by children

### 2022-23 State Budget Investments in Oral Health

## DENTAL ACCESS FOR PATIENTS WITH SPECIAL NEEDS

CDA and a coalition of dental providers, along with consumer and disability rights advocates brought forward a budget proposal to build new and expand existing special needs dental clinics and outpatient surgery centers. This investment will significantly expand the network of settings able to provide care for patients whose physical, medical or cognitive disabilities makes it challenging for them to receive dental care. This new program was funded with \$50 million over two years.

# COMMUNITY-BASED CLINICAL EDUCATION FOR DENTAL STUDENTS

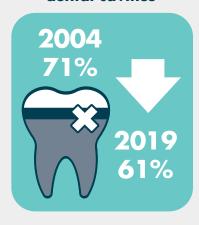
A \$10 million budget ask brought forward by CDA was approved to develop new and enhanced community dental student rotations to improve access to care for California's most at-need populations and individuals in underserved and rural areas, as well as to increase the cultural competency of graduating dentists.

## DENTAL WORKFORCE DEVELOPMENT

CDA is working to expand the dental assistant pipeline through newly funded state programs, such as the High Road Training Partnership and Apprenticeship Innovation Fund. CDA's Smile Crew CA has expanded dental assisting training opportunities throughout the state with the creation of boot camp and job placement programs.

### **Producing Results**

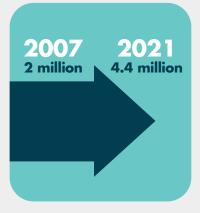
#### 10%pt DECREASE in childhood dental cavities



# 31% INCREASE in Medi-Cal Dental providers



# MORE THAN DOUBLED Medi-Cal Dental visits



## Next Steps

- Meaningful Coverage: Build on investments made in Medi-Cal Dental to improve access, including sustainable provider rates over the long term.
- Equitable Disease Prevention: Create and expand capacity in California to increase education, prevention, and connect vulnerable populations to dental care through innovative delivery programs.
- Diversity in Dentistry: Develop dental workforce pathways to increase the supply and diversity of dental care team members.



# A Decade of Medi-Cal Dental Improvements and Investments

# Rebuilding the Medi-Cal Dental Program has been a core priority for CDA

Medi-Cal's fee-for-service (FFS) dental program is the largest dental program in the country, **covering dental care for more than 14 million lowincome Californians**. The FFS program covers 93% of the Medi-Cal population, with exceptions in Los Angeles, Sacramento and San Mateo counties. The program has made historic progress over the past decade, dramatically **expanding provider participation and increasing access to care** through Proposition 56, improved reimbursement rates, enhanced federal funding, restored benefits and other programmatic changes.

# 2009

Most of the Medi-Cal adult dental benefits were eliminated due to the state's budget deficit. Children's services, as required by federal law, continued.

# 2014

State budget restores many adult dental services eliminated in 2009, including basic prevention, diagnostic, restorative procedures like fillings, stainless steel crowns, and full dentures.

# 2016

Passage of Proposition 56, increased access to health care for Medi-Cal beneficiaries through 40% reimbursement rate increases as well as new dental/physician student loan repayment funding.

# 2016-2021

The Dental Transformation Initiative was a pilot program using federal funding for innovative payment models and value-based care, to increase preventive dental services for children, prevent and treat more early childhood caries (cavities), and increase continuity of care for children.

This initiative included coverage for:



Silver diamine fluoride – a topical application that can treat and prevent cavities in vulnerable populations including young children, the elderly and persons with intellectual or developmental disabilities.



Caries (cavity) risk assessment, which allows a dentist to assess and manage caries risk and emphasizes preventive services in lieu of more invasive and costly procedures for very young children.



Extended time to render dental services to patients with special health needs.

# 2017

State budget restored coverage starting in 2018 for the remaining adult services that were previously eliminated, including laboratory crowns for front teeth, root canals on back teeth, periodontal care (gum disease) and partial dentures.

# 2022

The CA Advancing and Innovating Medi-Cal (CalAIM) program expanded and made permanent in statute the most successful elements of the Dental Transformation Initiative. The CA state budget also expanded dental coverage again, adding laboratory processed crowns for adults.

# Resolution 10: Addressing Barriers for Patients with Special Health Care Needs Report

- 2 CDA Board of Directors
- This report has been developed in response to Resolution 7RC-2022-H, Addressing Barriers to Oral Health Care 3
- for Special Health Care Needs Patients, which was referred by the 2022 CDA House of Delegates (house). The 4
- resolution asked for CDA to develop a Special Health Care Needs Policy. Additionally, it asked for the 5
- appropriate CDA entity to evaluate the current public policy landscape for the most significant options to 6
- 7 address the policy, including legislative, regulatory action and state or federal funding to improve access to oral
- 8 health for the special health care needs population, and provide a report back regarding this activity including
- the \$50 million Specialty Dental Clinic grant program and \$10 million Community Based Dental Student 9
- 10 Rotation grant passed as part of the 2022 state budget. This issue was referred to the CDA Government Affairs Council (council) for evaluation and report back to the 2023 house. 11

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# **Background**

Even though California has made significant progress increasing access and reducing barriers to dental care since the passing of CDA's Access to Care Plan in 2012, including improvements in the Medi-Cal Dental Program, lack of access to care for patients with special health care needs (SHCN) continues. There are a limited number of dental settings adapted to the needs of patients with physical or behavioral challenges. Most, including dental schools, have exceptionally long wait times, even a year or more, which has been exacerbated by the pandemic. Families often need to travel for hours just to receive routine care. Moreover, only a small number of dentists report confidence in their competency and willingness to provide care for this population as dental school curriculums are not structured to adequately prepare dentists to address the needs of this population.

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In 2022, CDA secured substantial state budget funding to support access to care for vulnerable populations, including \$50 million over two years to build and expand facilities and infrastructure to provide care for dental patients with special health care needs and \$10 million for grants to develop dental student clinical rotations.

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#### Specialty Dental Clinic Grant Update

The Specialty Dental Clinic Grant program is a competitive grant program to disburse funds for the purpose of supporting the construction, expansion, modification or adaptation of specialty dental clinics in California. The program aims to support special health care needs populations by increasing timely access, reducing geographic shortages, increasing equity and supporting quality of care, while also encouraging prevention services, early intervention, behavior support service and intervention, provider education and community outreach activities that bring care to community sites.

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The California Health Facilities Financing Authority (CHFFA) is the state agency responsible for administering the \$50M secured by CDA to help expand dental settings to better serve populations with SHCN. The funds will be provided to CHFFA in equal parts over the course of two years (\$25M each year), with the second half being allocated as part of the 2023-2024 budget. While the initial investment was made in 2022 when there was a historical surplus, heading into 2023 the California state budget is now experiencing a shortfall. Given this, CDA made it a priority to ensure the second \$25 million was allocated in the 2023 budget. CDA has successfully advocated for the governor and legislature to continue this planned investment in 2024.

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Since the initial \$25M investment, CHFFA has contracted with CDA and CDA Foundation (foundation) to provide technical assistance in administering the grant. Support provided includes:

- A presentation to the CHFFA board regarding the history of the access issues, the challenges in providing dental care to this population, the needs of providers and intent behind the statutory language.
- Data sets on providers and patients with SHCN and analysis of different regional needs.
- Arranging tours of existing dental facilities with focus on and infrastructure adapted for patients with SHCN.
- Review of materials for stakeholder meetings, surveys and grant applications.

52 53 CHFFA held a virtual stakeholder kickoff meeting on November 3, 2022, attended by CDA as well as over a hundred other interested stakeholders. With consultation from CDA, on May 26, 2023, CHFFA issued a survey to interested parties including potential applicants. The goal of the survey was to gain an understanding of prospective projects and needs to guide the development of the grant application and program parameters. There were 74 respondents to the survey who cumulatively said that they expected to apply for approximately \$158 million, over three times the available funding.

Those interested in the grant can find details on CHFFA's website at <a href="https://www.treasurer.ca.gov/chffa/">https://www.treasurer.ca.gov/chffa/</a> and can sign up for updates regarding the grant <a href="online">online</a>. The application for the grant is planned to go live in summer of 2023, with the first round of applications due early 2024.

#### Community-Based Clinical Education Grant

Community-based clinical education (CBCE) rotation site experiences in dental school prepare students to serve underserved populations by shifting a substantial portion of clinical education from dental school clinics to community sites. The foundation was selected as the grant administrator of the CBCE expansion funds advocated for in 2022. The seven California dental schools will be awarded \$7 million to expand their CBCE rotation sites in underserved communities throughout the state. The foundation developed an advisory committee comprised of representatives from the dental schools, Office of Oral Health, and several community-based organizations (e.g., community clinic association) to develop an application and evaluation criteria for site awards. The grant application went live in spring 2023 and the foundation is currently waiting for dental schools to submit completed applications. As part of the grant, the foundation plans to host CDA Cares clinics at awarded sites under the new clinic model that focuses on providing permanent dental homes to all patients served.

#### **Conclusion/Next Steps**

CDA must continue to build on these recent wins in the state budget, continuing to implement these programs and pursue additional policy and advocacy solutions that benefit vulnerable populations and the dental teams that seek to care for them. Areas of focus include:

- Appropriate reimbursement mechanisms that are reflective of the additional support or time needed to treat SHCN, through Medi-Cal or commercial insurance.
- Additional funding to help providers obtain the capital improvements necessary to treat additional patients with SHCN.
- Development and implementation of training for dental team members, including desensitization techniques to reduce the need of sedation/anesthesia.
- Reducing barriers for dentists to obtain hospital time to treat patients needing deep sedation/general
  anesthesia.
- Collaborating with state agencies to implement a robust electronic statewide referral system to help match patients with SHCN to permanent dental homes and specialty care.
- Continued partnership with dental providers, regional centers and SHCN advocates to ensure proposed solutions do not have unintended consequences.

By establishing a policy focused on expanding access to care for patients with special health care needs, it will empower CDA to advocate creatively and with flexibility depending on the resources available at the federal, state and local levels.

#### **Special Health Care Needs Policy**

Every Californian deserves timely and affordable access to dental care, regardless of their special health care needs, including developmental, medical, or physical disabilities. Expanding access to dental care for patients with special health care needs is an important part of CDA's commitment to creating equity in timely and affordable dental care for all Californians, especially those in vulnerable populations. This includes reducing barriers to sedation and anesthesia, as well as expanding capacity and removing barriers to models of care that prioritizes behavior modification and adapting the treatment space to meet the patient's needs and reduce medical risk.

CDA shall work to achieve equity for patients with special health care needs through a variety of means including advocacy in the state budget, collaboration with other health care providers (medical-dental integration), provider education and partnerships with state agencies and patient and provider-based organizations with expertise in providing care for patients with special health care needs. In August, the council and board of directors approved this report along with the policy, to be forwarded to the house for approval of the policy and review and filing of the report. Financial Impact: None **Attachments:** None **Recommendation:** The house is asked to approve the following resolution: Resolved, that the Special Health Care Needs Policy be adopted, and be it further Resolved, that the Addressing Barriers for Patients with Special Health Care Needs Report be filed. 

# **Resolution 11: Dental Benefits Report**

**CDA Board of Directors** 

This report has been developed in response to Resolution 8-2022-H, Dental Benefits, which was referred by the 2022 CDA House of Delegates (house). The resolution asked for CDA to gather data related to dental benefits plans, including annual benefit maximums, percentage of premiums spent on patient care and dental plan reimbursement, and to use that data to explore legislative, regulatory and/ or legal actions focused on reimbursement rates, including specialist rates along with dental plan payment and policies to improve and benefit patient care. The resolution also asked that should a new taskforce be convened, that specialists as well as general dentists be included and that updates regarding activity on these issues be provided to the membership periodically, with the first update no later than 180 days following the 2022 house. This issue was referred to the CDA Government Affairs Council (council) for evaluation and report back to the 2023 house.

This report provides background on the relevant dental benefit plan data available, updates on the legislative, legal and educational work CDA has undertaken related to dental benefit plan issues, including reimbursement rates.

#### **Dental Benefit Plan Data**

#### **Annual Benefit Maximums**

PPO dental plans typically have an annual maximum benefit at \$1,000-\$2,499 per year.<sup>1</sup> This average dental plan benefit has not changed substantially in 50 years. When adjusted for inflation, a \$2,000 benefit in 1970 would be worth \$16,143 in 2023 dollars.<sup>2</sup> Typically, DHMO dental plans do not have an annual maximum.

#### Medical Loss Ratio

Multiple factors contribute to meaningful coverage including the value of premiums paid. In 2014, CDA sponsored and helped pass the first bill in the country to require dental plans to file standardized annual medical loss ratio (MLR) reports. The intention was to help patients understand the value of their dental plan premiums. MLR is the ratio of how much of premium revenues are spent on patient care as opposed to administrative overhead costs and plan profits. California now has eight years of reported MLR data available, from 2014 to 2021. CDA annually compiles and reviews the reported dental plan MLR data. This information is available on the CDA website here.

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Under the ACA, medical plans must comply with either an 80 percent (individual and small group plans) or 85 percent (large group plans) MLR requirement, meaning they must spend at least 80 or 85 percent of the total premium dollars they collect in a year to pay for the patient care for all enrollees, and no more than 15 percent or 20 percent on administrative costs or profit. By comparison, California dental plans spend on average 65 percent of their plan premiums on patient care. Outside of the average, there is a wide range of dental plan MLRs, with some over 90 percent and others as low as single digits. Trends show that plans with higher numbers of enrollees tend to have higher MLRs than plans with fewer enrollees, and large group plans (employer plans with over 100 enrollees) tend to have higher MLRs than small group plans (employers with under 100 enrollees), which are generally higher than individual plans. However, there are similarly situated plans that have varied MLRs, along with smaller plans and those offering individual products that successfully operate with a high MLR. MLR is not the only factor that affects plan value.

<sup>&</sup>lt;sup>1</sup> 2022 NADP Dental Benefit Plan Design

<sup>&</sup>lt;sup>2</sup> Bureau of Labor Statistics, CPI Inflation Calculation, Accessed July 2023

### 46 2021 MLR data from the five largest dental plans in California<sup>3&4</sup>

Dental Plans	MLR	PPO Large Group Enrollees
Delta Dental of CA	88.2%	2,670,693
MetLife	76.6%	<i>757</i> ,168
Cigna	80.9%	473,357
Guardian	74.0%	359,006
Anthem Blue Cross	75.5%	347,999

 The MLR information collected under CDA's sponsored bill has provided strong validation regarding the lack of value in dental plans regardless of MLR. Many of the plans that CDA members and their patients have the most problems with have high MLRs. Continued analysis of the annual data is a key part of developing CDA's legislative advocacy strategy and the focus on creating meaningful coverage in dental plans, which likely includes MLR as one factor but would not be successful with MLR as a standalone issue.

#### Billed Fees and Contracted Plan Reimbursement Rates

CDA accesses and relies on multiple data sources to better understand plan billing and reimbursement trends and challenges. Dental plan fees generally vary and range by plan and within plans, based on the practice, geographic region and dental specialty.

While dentists cannot share their personal contracted rates for antitrust reasons, ADA releases their annual <u>Survey of Dental Fees</u>, which provides an analysis of self-reported fees from a national random sample of dentists. The survey provides:

National average fees broken down for both general practitioners and each of the six specialties

National level statistics for fees for more than 200 commonly performed dental procedures

 Average fees charged by general practitioners broken down into nine regional areas, based on U.S. Census divisions, California is part of the Pacific Region (which also includes Alaska, Hawaii, Washington, Oregon)

• Standard deviation and percentiles for each fee

 Dental procedures identified by procedure code and nomenclature from the Code on Dental Procedures and Nomenclature as published in the ADA's CDT 2022

 FAIR Health is a national database for claims data, both medical and dental, with claims data going back to 2002. Their claims data include both billed and contracted rates and they receive data from private insurance plans representing billions of claims each year for services, representing a large portion of the population across the entire United States. While FAIR Health uses this data to provide health care costing tools for consumers, they also make this information available to providers, hospitals, health plans, employers and researchers. In fall 2022, CDA purchased a data set of California specific dental fees and plan contracted rates. The data provided procedure specific numbers for both billed charges and plan allowances for common and specialty services. This analysis included averages, median, and 60th, 70th, 80th and 90th percentiles. This information has been a reference point for CDA engagement on a range of dental plan policy issues, including commercial plans, Medicare and Medi-Cal.

 In October and November of 2022, CDA undertook a member survey of Delta Dental providers related to the contract changes that Delta Dental announced in September 2022 to take effect on January 1, 2023. The survey resulted in 2,343 individual responses, with 2,182 from current or recent Delta Providers. Analysis of the survey looked at regional variation, specialty, Premier vs PPO, practice cost changes, dental practice revenue changes, whether the dentist was identified by Delta Dental as a Loyalty Program participant, comparison of Delta fees with other plans and anticipated revenue impact. This member survey data was key in CDA's decision to file the Delta Dental litigation as well as the creation of member focused educational offerings.

<sup>&</sup>lt;sup>3</sup> Department of Managed Health Care, 2021 Annual Dental Medical Loss Ratio

<sup>&</sup>lt;sup>4</sup> California Department of Insurance, <u>2021 Annual Dental Medical Loss Ratio</u>

#### CDA's 2023 Legislative Activity

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CDA's 2023 legislative package aims to address certain patient protections and transparency requirements for dental insurance plans. These bills were developed based on input and feedback received by CDA's practice support analysts regarding loopholes that interfere with patient care and reimbursement. Building on successes of CDA's previous advocacy on dental plan transparency, these two bills are the first steps in a multi-year planned effort to raise the "floor" of dental insurance and create a meaningful and functional dental plan benefit. Additionally, supporting this legislation has given CDA the ability to highlight the shortcomings of dental plans with legislators and their staff, who are increasingly sharing their personal concerns with dental plans and coverage.

# AB 1048 - Patient Protections and Rate Review

This legislation authored by Asm. Buffy Wicks (D-Oakland) will establish stronger patient protections and transparency in dental insurance plans by:

- Prohibiting dental plans from imposing waiting periods on enrollees in the large group market
- Prohibiting dental plans from denying claims due to preexisting dental conditions often known as the 'missing tooth clause'
- Requiring dental insurance premium rates to be reviewed by state regulators to ensure value for patients and employers

#### AB 952 - ERISA Notification

This legislation authored by Assembymember Jim Wood, DDS (D-Santa Rosa) will increase transparency of dental insurance by requiring appropriate notification to patients and dentists of whether a dental plan is state or federally regulated. With over 40% of Californians enrolled in dental plans that are regulated under federal law instead of state law, it is vital for patients and providers to be aware of which regulations and laws apply. While states do not have the authority to regulate these federal ERISA plans, additional transparency for patients and providers can be put into place at the state level.

Both bills have received broad bipartisan legislative support and the support of a broad coalition of organizations in support including providers, labor groups and consumer advocates. More detailed information on CDA's sponsored legislation will be available in the Government Affairs Council report.

# **Delta Dental Litigation**

In September 2023, Delta Dental of California (DDC) announced changes to reimbursement rate structure and provider agreements, effective January 1, 2023. After thorough legal analysis, CDA filed litigation against DDC and individual members of the DDC board of directors and executive management. The litigation seeks to require DDC to honor its contractual obligations inherent in the Participating Dentist Agreement between DDC and its participating providers. CDA is also challenging whether the DDC board of directors has violated its legal responsibilities, referred to as fiduciary duties.

In April 2023, CDA filed a First Amended Complaint to add several individual dentists as plaintiffs in the case, as well as an additional claim alleging a violation of the unfair competition law, California Business & Professions Code section 17200. DDC has filed a motion to dismiss the lawsuit. A hearing on that motion will be held on September 15, 2023, in San Francisco Superior Court. More information regarding the litigation is available on the <u>Dental Plan Action Center</u> on cda.org, including a copy of the First Amended Complaint.

#### **Practice Support**

CDA Practice Support analysts provide individual member guidance on dental benefit plan issues to approximately 1,000 dentists annually. More specific information on the issues captured by Practice Support can be found in the annual Dental Benefit Activity and Resources report provided to the house. In addition to offering one-to-one guidance as a CDA member benefit, the team offers educational opportunities, including tools and resources, presentations at the component and state level as well as participation on podcasts as subject matter experts. In 2022, the Benefit Plan Consulting (BPC) service was made available to all CDA

members as a paid service offering. The BPC provided custom analysis to help practices navigate their dental benefit plan contracts, understand these in relation to their patient base, procedure mix and fees.

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# **Membership Updates**

In April 2023, CDA launched the <u>Dental Plan Action Center</u>, to serve as a one-stop shop for member resources and information regarding CDA's pursuit of dental plan reform, including updates on CDA's Delta Dental legal action, legislation and advocacy opportunities, as well as news on emerging issues and expert-led education.

On May 10, 2023, CDA staff experts and President Dr. John Blake, hosted a Dental Benefit Plans virtual membership meeting to share how CDA is working to address member concerns regarding dental plans through legal action, legislative advocacy and benefit plan resources and counseling. More than 700 members registered to attend. CDA members can log in to access a recording of the virtual member meeting.

*57*  CDA regularly publishes articles regarding advocacy, legal and member support actions via the weekly email newsletter, as well as social media posts and communication channels like the Executive Bulletin received by all volunteer leaders and the Component Exchange. Articles relevant to all dental benefit plan activity can be found on the Dental Plan Action Center website.

### **Conclusion/Next Steps**

Member survey research continues to validate that dental plan challenges are of top concern to members and therefore are a top priority for CDA, including the focus for our legislative and regulatory advocacy, litigation, practice support services and educational offerings. The council oversees and directs CDA's ongoing legislative and regulatory advocacy efforts while the board of directors (board) is overseeing the DDC litigation. CDA's investment in the comprehensive work to address members' concerns in this area is expected to remain of top importance in the coming years.

In August, the council and board approved this report, to be forwarded to the house for review and filing.

#### Financial Impact: None

*7*1

#### Attachments:

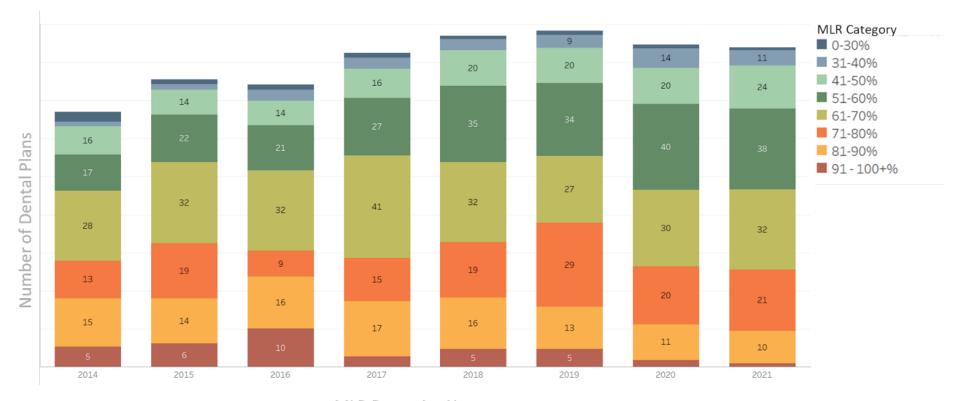
- 2014-2021 Medical Loss Ratios Among All Dental Plans
- 2021 Medical Loss Ratios Among All Dental Plans

**Recommendation:** The house is asked to approve the following resolution:

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Resolved, that the Dental Benefits Report be filed.

181 182



MLR Reporting Years

Figure 1. Reported MLRs for all fully funded HMO and PPO dental plan products from 2014-2021.

# 2021 Medical Loss Ratios Among All Dental Plans

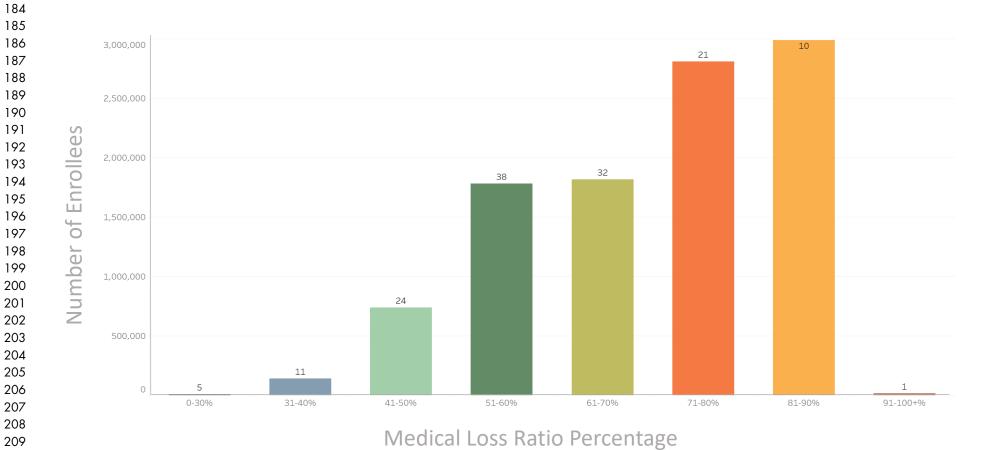


Figure 2. All fully funded HMO and PPO dental plan products in 2021 categorized by MLR percentage with the number of enrollees per product. The number of dental plan products per MLR category are noted atop of each column.

# **Resolution 12: Sleep Apnea Report**

CDA Board of Directors

This report has been developed in response to Resolution 9-2022-H, California Dentists Providing Home Sleep Apnea Testing to Patients, which was referred by the 2022 CDA House of Delegates (house). The resolution asked for CDA to support dentists in ordering or administering sleep tests, including home sleep apnea tests, to enable proper diagnosis of obstructive sleep apnea and/or as part of testing obstructive sleep apnea treatment efficacy. The resolution and related information were evaluated and discussed by the CDA Government Affairs Council (council) to determine if further action is necessary at the present time.

This report provides a chronology of past related resolutions, the current understanding of the dentists' scope of practice in California and an overview of CDA resources on sleep disordered breathing (SDB).

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### **Resolution History**

Over the past fifteen years, ten resolutions have been brought to the house related to the treatment of SDB and what falls within the dentist's scope of practice. The resolutions began with identifying the dentist's role in treating SDB, where it was determined that the diagnosis was considered a medical condition and therefore outside of the scope of dentistry. This finding was reaffirmed by CDA multiple times in recent years and independently by the Dental Board of California (DBC). Resolutions seeking to recognize the dentist's scope of practice to include diagnosis of SDB in 2010 (original submission), 2014 and 2022 have not been adopted by the house. Successful resolutions related to SDB have either reaffirmed the existing understanding of scope or directed CDA to develop resources for members to become more knowledgeable regarding this issue.

Resolution	Title	Status	Summary
50RC-2008-H	Dental sleep medicine	Referred	Calls for CDA to investigate the dentist's role in diagnosing and treating sleep-related breathing disorders, specifically the conditions of snoring and obstructive sleep apnea and, if appropriate, develop proposal to address this issue.
30-2009-H	Report on dental sleep medicine	Adopted	Recognizes that SDB is a medical condition, and its diagnosis is outside the scope of the practice of dentistry. Directs CDA to assist dentistry in filling the gap that exists in the recognition, diagnosis and effective treatment of SDB through CDA Presents and the CDA Journal.
43-2010-H	Sleep related breathing disorders diagnosis and treatment enabled through dentists via their prescription for sleep studies	Referred	Originally submitted to affirm that dentists may co- diagnose and co-treat SDB; amended to include language urging legislative efforts and urge action by ADA.
25RC-2011-H	Sleep disordered breathing	Adopted	Reaffirms that SDB is a medical condition, and its diagnosis is outside the scope of the practice of dentistry. Proper SDB diagnosis requires monitoring of the patient during sleep and evaluation of the events during the sleep cycle by a qualified physician. Collaboration between the physician and the dentist in identifying and diagnosing patients who are suffering SDB and determining the best mode of treatment ensures patients receive comprehensive, ongoing and appropriate care.

15-2014-H	Clarification of California's Dental Practice Act to permit qualified/credentialed dentists to diagnose airway patency dysfunction during sleep, otherwise known as sleep disordered breathing, and render scientifically validated care for these conditions without required physician prescription and oversight	Referred	Calls for CDA to support the ability for appropriately trained dentists to diagnose and treat SDB conditions and CDA pursue legislation or DBC support for the same.
16-2014-H	Enabling dentists to be reimbursed for their provision of care for sleep disordered breathing	Referred	Calls for CDA to support dentist reimbursement for SDB services including home sleep testing and oral appliance therapy.
28-2015-H	Sleep disordered breathing final report	Adopted	Recommends development of additional CDA member resources educating members regarding the issue, their scope of practice related to SDB, and their role in supporting patient diagnosis and treatment.
12RC-2017-H	Role of dentistry in treatment of sleep-related breathing disorders	Defeated	Recommends CDA adopt policy on the role of dentistry in treatment of sleep-related breathing disorders.
9-2019-H	Sleep disorders	Defeated	Recommends that past reports and policies be rescinded to create a single updated policy on SDB.
9-2022-H	California dentists providing home sleep apnea testing to patients	Referred	Calls for CDA to support the ability for dentists to order or administer home sleep apnea tests for diagnosis.

Status

Summary

### **Scope Analysis**

 Resolution

**Title** 

California law defines the practice of dentistry as "the diagnosis or treatment, by surgery or other method, of diseases and lesions and the correction of malposition's of the human teeth, alveolar process, gums, jaws or associated structures; and such diagnosis or treatment may include all necessary related procedures as well as the use of drugs, anesthetic agents and physical evaluation."

Furthermore, the DBC states<sup>1</sup>, "the scope of practice for dentists in California is defined in Business & Professions Code Section 1625. It has been understood that the Medical Board of California views the diagnosis and treatment of sleep apnea to be the practice of medicine; but that a physician may refer a patient with sleep apnea to a dentist for treatment if the physician determined that the sleep apnea was the result of a problem with the teeth, gums, jaws and associated structures."

Additionally, the American Academy of Sleep Medicine's evidence-based clinical practice guideline indicates that the decision to order an at-home sleep apnea test should be made by a medical provider only after, among other things, conducting a physical examination of the respiratory, cardiovascular and neurologic systems. While dentists can use questionnaires and examine the oral structures to screen patients for symptoms of SDB, they are untrained in conducting the comprehensive medical evaluation needed to assess SDB risk. The selection of the appropriate diagnostic test, either in-lab polysomnography or a home sleep apnea test, is

<sup>&</sup>lt;sup>1</sup> American Academy of Dental Sleep Medicine. https://www.aadsm.org/docs/State\_Dental\_Board\_HSAT\_Table.pdf

critical because a home sleep apnea test is less sensitive than polysomnography and more likely to produce false negative results when ordered inappropriately. The resulting misdiagnosis can lead to significant harm for the patient. Therefore, it is appropriate for dentists to screen patients for signs and symptoms of SDB and to refer to appropriate physicians for SDB diagnosis prior to treatment.

#### **CDA Resources**

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As directed by the house, CDA Presents has included education in sleep disorders and dentistry at each meeting since 2011. Coursework examples include:

- "Obstructive Sleep Apnea in Children," a lecture course focused on understanding the fundamentals of sleep apnea diagnosis and the dentist's role in identification and treatment of children with sleep apnea.
- "Obstructive Sleep Apnea: Looking Beyond the Teeth and Saving Lives," a lecture course focused on understanding how sleep apnea affects adults and children and the dental aspects of screening for obstructive sleep apnea.
- "Dental Sleep Medicine," a hands-on course focused on how to take a patient from initial screening to final follow up, including appliance selection, bite registrations and chairside appliance fabrication.

The CDA Journal has also published several articles on SDB in 2012, 2018, 2020 and 2021. The February 2012 and April 2020 issues were devoted to SDB, and the former won the Golden Pen Award for its series of articles.

#### Conclusion

CDA recognized in 2009 and reaffirmed in 2011 the dentist's role in screening, diagnosis and treatment of patients with SDB. The DBC has also issued a statement recognizing that the diagnosis of SDB falls within the practice of medicine. These repeated efforts reinforce the importance of dentist and physician interprofessional collaboration, and how dentists play an important role in the diagnosis and treatment of patients with SDB. Furthermore, the house has considered and referred or defeated multiple resolutions aimed at pursuing a broader scope through legislation.

At the direction of the house, CDA has continued to provide members with ongoing support to educate the profession on SDB since 2011. These resources have provided the profession with valuable tools to address their patients' needs.

After review and discussion, the council determined that it is not appropriate for CDA to pursue a change to the scope of practice for dentists regarding SDB at this time. As such, in August, the council and board of directors approved this report, to be forwarded to the house for review and filing.

Financial Impact: None

**Attachments:** None

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the Sleep Apnea Report be filed.

# Resolution 13: CDA Bylaws and General Operating Principles Cleanup

CDA Board of Directors

The house of delegates (house) is the entity with the authority to amend the bylaws of this association.

Over the past several years, there have been a number of amendments to the bylaws and general operating principles (GOP) as a result of house resolutions. While most language within these governing documents is clear, some potential inconsistencies have been identified. As such, the governance and legal teams conducted a thorough review of these documents and recommended amendments to address these inconsistencies, which were approved by the board of directors in September. The amendments are reflected in tracked changes (attached), and comments have been included providing rationale as to each amendment.

# Financial Impact: None

#### **Attachments:**

• CDA Bylaws Amendments

CDA General Operating Principles Amendments

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the CDA Bylaws and General Operating Principles be amended.

#### **CHAPTER I - ORGANIZATION**

<u>Section 10</u>. **NAME**: The name of this organization shall be the California Dental Association, hereinafter referred to as "CDA" or "association."

<u>Section 20</u>. **PURPOSE**: The primary purposes of this association are to promote high professional standards in the practice of dentistry, to encourage and promote the improvement of the health of the public and to promote the art and science of dentistry as a profession in California.

<u>Section 30</u>. **CONSTITUENT SOCIETY OF AMERICAN DENTAL ASSOCIATION**: This association is a constituent society of and chartered by the American Dental Association ("ADA"). Policies of the association shall not be in conflict with the Constitution and Bylaws of the American Dental Association.

 <u>Section 40</u>. **GOVERNANCE**: The House of Delegates (house) and Board of Directors (board) are the governing bodies of this association. The house is vested with the responsibility for strategic direction on matters of dental policy and practice and the board is vested with the fiduciary duties for the organization, including responsibility for strategic plan implementation, fiscal management and governance oversight.

<u>Section 50</u>. **RULES OF ORDER**: The American Institute of Parliamentarians Standard Code of Parliamentary Procedure (AIP Standard Code) current edition shall govern in all matters not provided for by these bylaws or the General Operating Principles and not in conflict with California law.

<u>Section 60</u>. **CONFLICTS OF INTEREST**: It is the policy of this association that individuals who serve in elective, appointive or employed offices or positions for the association or any component society do so in a representative or fiduciary capacity that requires loyalty to the association and its component societies. At all times while serving in such offices or positions, these individuals shall further the interests of the association and its component societies as a whole. In addition, they shall avoid, without limitation, the following:

A. Placing themselves in a position where personal or professional interests may conflict with their duty to this association and its component societies.

B. Using information learned through such office or position for personal gain or advantage.

C. Obtaining by a third party an improper gain or advantage.

As a condition for selection, each nominee, candidate and applicant shall disclose any situation which might be construed as placing the individual in a position of having an interest that may conflict with their duty to the association or any component society.

While serving, the individual shall comply with the conflict-of-interest policy applicable to their office or position and shall report any situation in which a potential conflict of interest may arise. The board shall approve the compliance activities that will implement the requirements of this chapter.

 The board shall establish rules governing membership not covered by these bylaws. An individual may only be a member of this association in one of the following categories: dentist, student or general member. As used in these bylaws: (i) the term "equivalent degree" shall mean a degree that meets the educational requirements for licensure as a dentist in a state or other jurisdiction of the United States; and (ii) the term "other jurisdiction of the United States" shall mean the District of Columbia, the Commonwealth of Puerto Rico, the Commonwealth of the Northern Mariana Islands and the territories of the United States Virgin Islands, Guam and American Samoa.

<u>Section 10</u>. **MEMBERS IN GOOD STANDING**: Members who are in good standing with their component and whose dues for the current year, when applicable, have been paid, shall be in good standing with this association.

#### Section 20. DENTIST MEMBER:

A. <u>Classification</u>: An individual shall be classified as a dentist member of this association who subscribes to, adheres to and is bound by the code of ethics, Constitution and Bylaws of the ADA and this association, and who:

1. Has been accepted for membership in a component of this association; and

2. Holds a DDS, DMD or equivalent degree.

B. Privileges:

1. A dentist member shall receive the following benefits of membership: a membership card; access to a subscription for the *Journal of the California Dental Association*; attendance at any scientific session of this association; access to CDA-endorsed insurance plans; and such other services as are provided by the association.

2. A dentist member shall be eligible for election as a delegate or alternate delegate to the house of this association and the ADA and for election or appointment to any office or agency of this association, except as otherwise provided in these bylaws.

3. A dentist member under a disciplinary sentence of suspension shall not be privileged to hold office, either elective or appointive, including delegate and alternate delegate, in such member's component society and this association, or to vote or otherwise participate in the selection of officials of such member's component and this association.

4. A dentist member shall receive benefits of membership from the ADA, CDA and their component.

# Section 30. **STUDENT MEMBER**:

A. <u>Classification</u>: A dental student shall be classified as a student member of this association who:

1. Predoctoral: Is enrolled in a program approved by the Dental Board of California; or

2. <u>Postdoctoral</u>: Is engaged full-time in:

a) an advanced training course of not less than one academic year's duration in an accredited school or

 b) an internship or residency program accredited by the Commission on Dental Accreditation.

#### B. Privileges:

- A student member shall receive the following benefits of membership: a membership card; the Journal of the California Dental Association, the subscription price of which shall be included in the annual dues; attendance at any scientific session of this association; access to CDA-endorsed insurance plans; and such other services as provided by the association.

2. Unless otherwise specifically provided, a reference in these bylaws to "dentist members" shall not include student members.

3. A student member shall be considered a member of this association for the purpose of determining eligibility for appointment to committees, election to councils, and election to the CDA house as provided in these bylaws.

4. A student member shall receive benefits of membership from the ADA, CDA and their dental school component.

#### Section 40. GENERAL MEMBER:

A. <u>Classification</u>: An individual shall be classified as a general member of this association who subscribes to, adheres to and is bound by the code of ethics, Constitution and Bylaws of the ADA and this association, and who:

1. Is ineligible for any other classification of membership and is practicing dentistry or is employed in a dental related field in a country other than the United States; or

2. Is a dental hygienist, dental assistant, dental laboratory technician, or dental administrative staff person, who has not met the educational requirements for licensure as a dentist in any state or other jurisdiction of the United States; or

3. Has made outstanding contributions to the advancement of the art and science of dentistry, upon nomination by the board and election of the house, shall be classified as a general member.

B. <u>Privileges</u>: General members shall receive the following benefits of membership: a membership card; access to a subscription for the *Journal of the California Dental Association*; attendance at any scientific session of this association; access to CDA-endorsed insurance plans; and other services as are authorized by the board. General members are not eligible for election by this association as a delegate or alternate delegate to the house of the ADA or to the house of this association, nor shall they be eligible for election or appointment to any office of this association. General members are eligible to serve in appointive positions.

<u>Section 50</u>. **WAIVER**: Members waive the right to hold the association, or any member, responsible for any damages arising out of disciplinary proceedings pursuant to these bylaws.

#### Section 60. DUES AND ASSESSMENTS:

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A. <u>Dues and Assessments</u>: Unless otherwise provided in these bylaws, the due date and delinquency date of the dues and assessments of members shall be established by the board. The amount of member dues shall be established by the house upon approval of a simple majority. A proposal to change the amount of dues or consider an assessment shall be sent to the delegates and alternate delegates of the house at least 30 days in advance of the session at which such proposal is to be considered. The board may adopt rules regarding the payment

of dues and assessments. The board may exercise its interim authority to authorize promotional dues rates for a limited duration affiliated with membership campaigns. It shall be the responsibility of this association to bill for and process dues and assessments established by the ADA, this association, and the components.

B. Nonpayment of Dues or Assessments:

 A member whose dues or assessments have not been paid by the delinquency date shall cease to be a member.

 2. Reinstatement of membership for nonpayment of dues or assessments may be secured on the payment of the required dues and/or assessments and on compliance with other applicable provisions of the bylaws of this association, of the component society and of the ADA.

 C. Exemption from Dues for Members: In order to be considered for a dues exemption, a member must submit, through the member's component, documentation attesting to financial hardship, taking a leave of absence from dentistry, or serving dentistry full-time with a charitable organization. During the period of exemption from dues, further documentation may be requested. For financial hardship waivers, CDA will follow the decision of the component for a maximum of twofive consecutive years.

Increased to five

9-2021-H.

years per Resolution

D. <u>Assessments</u>: Assessments may be levied upon the membership at any session of the house by two-thirds of the votes cast.

#### **CHAPTER III — COMPONENT SOCIETIES**

<u>Section 10</u>. **ORGANIZATION**: The component societies of this association shall be the 32 components currently chartered by the association. New component societies may be organized and chartered by the house, upon the application of at least 100 members of this association, subject to such rules and procedures as the house may establish. Such application must first be considered by the board.

#### Section 20. POWERS AND DUTIES:

A. A component society shall have the power to approve its own members who shall become members of this association, except in cases where a referral to the Judicial Council Membership Application Review Subcommittee (MARS) is mandatory. In such cases, the decision of MARS or a hearing panel shall be final. Components shall utilize the CDA Universal Application Form for all prospective members and shall adhere to the application procedures described in the CDA Membership Policies and Procedures Manual.

B. The component shall advise and counsel members relative to disciplining its members and, where appropriate, refer such matters to the Judicial Council of this association.

<u>Section 30</u>. **MEMBERSHIP**: The membership of each component society, except as otherwise provided in these bylaws, shall be limited to individuals who are also eligible for membership in CDA. Membership within a component is assigned based on where the member either resides or is employed or practices.

<u>Section 40</u>. **BYLAWS**: Each component society shall adopt and maintain bylaws, which shall not be in conflict with the bylaws of this association and shall not be in conflict with, or limit, the Constitution and Bylaws of the American Dental Association, and shall file a copy thereof and any

changes which may be made thereafter with the secretary of this association.

<u>Section 50</u>. **PRIVILEGE OF REPRESENTATION**: Each component society shall elect its delegates to the house.

<u>Section 60</u>. **CHARTERED COMPONENT SOCIETIES**: The secretary of the association shall issue a charter to each component society denoting its name and territorial jurisdiction.

#### **CHAPTER IV — HOUSE OF DELEGATES**

<u>Section 10</u>. **DELEGATES**: The house shall consist of the following voting members:

A. Two hundred to 210 delegates from the 32 component dental societies in California. These delegates shall be members of the component societies as specified in Chapter III, Section 30. These delegates shall be allotted to component societies according to the methods of full allocation and absolute error adjustment. This association's membership report for dentist members dated December 31 of the year immediately preceding the annual session shall be the basis for the allotment of delegates. If any component society is allocated fewer than two delegates, additional delegates will be added to the total and allocated until each component society has at least two delegates. No more than 10 additional delegates may be added in this manner. Each component society shall have at least two delegates.

B. One delegate shall be allotted to each accredited dental school in California; such delegates must be student members of this association.

Section 20. **EX OFFICIO NON-VOTING PARTICIPANTS**: Members of the board of this association may not serve as delegates or alternate delegates, but shall be expected to participate with access to the floor, without the right to vote or propose motions. Past presidents of this association and chairs of councils, committees, the board of managers, the board of component representatives, thirteenth district delegation, subsidiaries and affiliates shall be participants of the house, without the right to vote or propose motions, unless elected as delegates. All such participants may participate in debate.

<u>Section 30</u>. **DESIGNATION OF DELEGATES AND ALTERNATE DELEGATES**: The secretary of each component society and dean of each dental school shall file with the secretary of this association, at least 120 days prior to the first day of the annual session, the names of delegates and alternate delegates designated by the component society or dental school. The secretary of this association shall provide each delegate with credentials for entrance to the house. In the event of a contest over the credentials of any delegate, the secretary shall hold a hearing and present recommendations to the house for final action.

<u>Section 40</u>. **PROXY**: Only delegates or their alternate delegates, upon substitution, can attend and vote. A proxy is not allowed.

<u>Section 50</u>. **POWERS**: The house shall have the following powers without limitation:

A. To amend the Articles of Incorporation and bylaws of this association by two-thirds of the votes cast.

B. To adopt and amend the Code of Ethics.

C. To grant, amend, withhold, suspend or revoke charters of component societies.

BCR chair attends as a member of the board and is ineligible to serve as a delegate/alternate.

- D. To determine the strategic direction on matters of dental policy and practice when not in conflict with the Constitution and Bylaws of the American Dental Association.
- 287 E. To adopt the goals of the strategic plan.

*7* 

F. To elect general members pursuant to Chapter II, Section 40A.

G. To recommend that the president or board create special committees, task forces or
 workgroups.

H. To recommend to the board an appropriation not within the annual budget.

- 1. To recommend to the board action to levy assessments upon the membership.
- 298 J. To create, modify or establish councils and committees of this association.

Section 60. **DUTIES**: It shall be the duty of the house:

- A. To elect the elected officers of this association.
- 304 B. To select the nominee to fill the office of thirteenth district trustee to the ADA.
- 306 C. To establish membership dues.
- 308 D. To receive and act upon all matters brought before the house.
- 310 <u>Section 70</u>. **ANNUAL SESSION**: The house shall meet annually on a day or days specified by the board.
- A. <u>Notice</u>: The notice of the annual session shall be sent to all delegates and alternates at least 60 days in advance.
  - B. Official Call: Each member of the house shall receive notice of the time and place of the annual session at least 60 days before the opening of such session.
  - C. Quorum: A quorum shall consist of at least 50 percent of the voting members of the house for the transaction of business at any official meeting.
    - D. <u>Information</u>: The house shall receive, for each annual meeting, information regarding the strategic plan, operating and capital budget, status of prior year's house actions, and reports of councils, committees and boards as otherwise required. The house shall additionally receive, in accordance with election procedures (Chapter IV, Section 120), proposed nominations to all house-elected and house-nominated positions.

<u>Section 80</u>. **SPECIAL SESSION**: A special session of the house shall be called by the president on two-thirds vote of the members of the board or on written request of at least 50 officially certified delegates of the last house. The time and place of a special session shall be determined by the president. Each member of the house shall receive notice of the time and place of the special session at least 10 days before the opening of such session. The business of a special session shall be limited to that stated in the official call. Delegates at a special session shall be the officially certified delegates of the last house (or duly elected alternate delegates of the last house).

Section 90. OFFICERS: The officers of the house shall be the speaker and the secretary. The

secretary of this association shall serve as secretary of the house. In the absence of the speaker, the president shall select a speaker pro tem. In the absence of the secretary of the house, the speaker shall appoint secretary pro tem.

#### A. <u>Duties</u>:

- Speaker: The speaker shall preside at all meetings of the house and perform such duties as
  these bylaws, custom and parliamentary procedures require. The speaker shall, in
  conjunction with the secretary, approve the minutes of the house at which he or she
  presided.
- Secretary: The secretary of the house shall oversee the recording of and certify the report
  of the transactions of the house. The secretary shall, in conjunction with the speaker,
  approve the minutes of the house at which he or she served.

#### Section 100. RULES OF ORDER:

- A. <u>Reports</u>: All annual reports to the house shall be distributed to each delegate before the annual meeting of the house.
- B. <u>Introduction of New Business Not Requiring a Resolution</u>: New business shall be accepted until a time designated and noticed by the speaker. The speaker will notify the House of Delegates of any new business prior to the house adopting a revised agenda.
- C. <u>Introduction of New Resolutions</u>: Resolutions for the annual House of Delegates shall be accepted until 10 days prior to the first session. Any resolution submitted following the 10-day deadline will be noticed by the speaker and will require a majority affirmative vote of the house to be considered.
- D. <u>Parliamentarian</u>: A parliamentarian may be appointed by the speaker.

#### Section 110. **COMMITTEES**: The committees of the house shall be:

#### A. Reference Committees:

- Composition: Reference committees shall be appointed by the president, in consultation with the speaker, at least 45 days in advance of each annual session. The president shall designate the chair of each committee.
- 2. <u>Duties</u>: It shall be the duty of a reference committee to consider resolutions and reports referred to it, to conduct open hearings and to report its recommendations to the house.
- B. <u>Special Committees</u>: The speaker, with the consent of the house, may appoint special committees to perform duties not otherwise assigned by these bylaws, to serve until adjournment sine die of the session at which they were appointed.

<u>Section 120</u>. **ELECTION PROCEDURES**: The following positions shall be nominated by the board and submitted to the house for election or selection as noted below, in accordance with these bylaws and the General Operating Principles:

- A. <u>Election</u>: The house shall elect the president, secretary, treasurer and speaker.
- B. <u>Selection</u>: The house shall select nominees for the following positions for election by entities as

Added for clarity; consistent with the GOPs.

noted:

392 <del>1.</del>

The nominee forthe thirteenth district trustee to the ADA shall be selected by the house the
year prior to the expiration of the incumbent term, to be submitted by the Thirteenth District
Delegation to the ADA for election.

Sub-bullet not needed as there is only one position that is selected by the house.

- C. <u>Notice</u>: The house shall receive notice of nominations for positions which will be elected or nominated by the house, at least 30 days prior to the first day of the annual session. Subsequent to the 30-day notice, should a nominee withdraw for any reason, the board shall amend its report in a timely manner.
- D. <u>Additional Nominations</u>: The house may consider additional nominations for elected or nominated positions, provided that notification of such nominations are made by a delegate and noticed to the secretary at least 20 days prior to the session in which the election is to be conducted and is supported by the endorsing signatures of 25 delegates in accordance with the General Operating Principles. <u>Nominees for president</u>, <u>secretary and treasurer must be members of the board</u>.

Added for clarity.

E. <u>Term and Recognition</u>: Unless otherwise stated in these bylaws, terms of elected and appointed positions shall begin on January 1 and conclude on December 31. The house shall recognize all newly elected officers, board members, council/committee chairs, and outgoing board members CDA leaders.

Updated to reflect current recognition process (officer elections and leadership recognition brochure).

#### **CHAPTER V — BOARD OF DIRECTORS**

The board shall be vested with the fiduciary duties for the organization, including responsibility for oversight of strategic plan implementation, fiscal management, governance oversight and implementation of policies established by the house.

<u>Section 10</u>. **COMPOSITION**: The board shall be composed of 17 members and two participants: 15 at-large directors elected by the board, the chair of the board of component representatives, the executive director, speaker and editor. The speaker and editor shall be ex officio participants without the right to vote.

For the purpose of transition, between 2022 and 2027, the board shall include the six officers elected by the house in 2021, to be elected as directors by the board. Following the transition, this language will be removed from the bylaws.

<u>Section 20</u>. **QUALIFICATIONS**: A director of the board, who is not the executive director, must be a dentist member in good standing of this association. Additional qualifications may be established by majority vote of the board, but such qualifications may not cause the disqualification of any serving member for the completion of his or her current term or conflict with those established by these bylaws.

<u>Section 30</u>. **TERM OF OFFICE**: The term of <u>office for</u> at-large directors shall be three years. The consecutive tenure of an at-large director shall be three terms-and one partial term (no more than one and one half years). An at-large director may serve a partial term which does not apply toward tenure. A partial term is less than one-half of a full term. At-large directors who have served a tenure will be eligible after a break in service of one term.

Language revised for clarity/consistency.

<u>Section 40</u>. **ELECTION**: Candidates for at-large director positions shall be nominated by the Committee on Volunteer Placement for consideration by the Board of Component Representatives and election by the board. The board shall elect directors for the following year no later than

443 October 1.

<u>Section 50</u>. **REMOVAL**: Any director may be removed for any reason permitted under California law by majority vote of the directors in office. In all such actions, the director involved, and all members of the board shall be furnished a copy of the statement of reasons for removal not less than 30 days in advance of the session. Consideration of removal shall be conducted during a closed session meeting of the board.

<u>Section 60</u>. **VACANCY**: In the event of a vacancy in the office of an at-large director, the Committee on Volunteer Placement shall make a recommendation to fill the remainder of the unexpired term, for consideration by the Board of Component Representatives and election by the board. In the event of a vacancy in the ex officio chair position, the position shall remain vacant until such time the Board of Component Representatives selects a new chair and he or she is elected by the board.

Section 70. **POWERS**: The board shall have the power:

A. To establish rules and regulations consistent with these bylaws to govern its organization and procedures.

B. To direct the president to call a special session of the house as provided in Chapter IV, Section 80 of the bylaws.

C. To establish policies which are essential to the management of the association. On matters of dental practice and policy, the board may establish interim policies when the house is not in session; provided, however, that all such policies must be presented for approval at the next session of the house.

D. To levy assessments upon the membership.

E. To establish rules modifying the obligation of members to pay dues or assessments and to establish promotional dues rates for a limited duration affiliated with membership campaigns.

F. To call a special meeting of the shareholders of CDA Holding Company, Inc. (CDAHCI) for any purpose, including a special meeting to remove and replace directors of that corporation.

G. To remove directors, council members, committee members, members of the board of managers and ADA delegates in accordance with these bylaws.

H. To create special committees in accordance with Chapter XII of these bylaws.

Section 80. **DUTIES**: It shall be the duty of the board:

A. To serve as the fiduciary of this association.

B. To appoint, remove, conduct an annual review based on established priorities, and set the compensation of the executive director.

491 C. To appoint, remove, conduct an annual review and set the honorarium of the editor.

493 D. To identify and recruit leaders for CDA leadership positions.

495 E. To nominate candidates for each officer position to be elected by the house.

- F. To select candidates for the boards of directors of the subsidiary companies for election by the shareholder.
  - G. To nominate the directors of the CDA Holding Company, Inc. for election by the shareholder.
- H. To elect candidates for the board of directors, board of component representatives, boards of directors of affiliate companies, councils, committees, and delegates and alternate delegates to the ADA house.
- I. To nominate candidates for general membership pursuant to Chapter II, Section 40A for election by the house.
- 508 J. To nominate one or more candidates for the thirteenth district trustee.
- 510 K. To determine the date and place for convening each annual session of the house.
- 512 L. To obtain insurance covering the acts and omissions of the board, the officers and the 513 employees of the association, in such amount and for such coverage as the board determines.
- 515 M. To oversee the fiscal affairs and adopt the annual budget of the association. The annual budget 516 shall be sent to the board at least 14 days in advance of the meeting at which it will be 517 considered.
- N. To engage an outside certified public accountant to audit the finances of the association at least annually.
- 522 O. To review all proposed amendments to the governance documents for CDAHCI, CDA, its 523 affiliates and subsidiaries to ensure the proposed amendments are necessary and consistent 524 with other related provisions in the governance documents.
- P. To submit an annual report to the house, including presentations of the annual budget and implementation of strategic plan.
- 529 Q. To develop the strategic plan and oversee its implementation based on the goals adopted by the house.
- R. To conduct an annual review of the compensation of officers and directors.
- 534 S. To oversee CDA leadership development programs.
- 536 T. To ratify presidential appointments 537

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- 538 U. Establish task forces <u>or workgroups</u>, as needed. 539
- V. To receive information from the subsidiaries and affiliates regarding newly established goals, major initiatives, and annual budget.
- W. To have final consideration of council, committee and organizational board recommendations on programmatic oversight and business issues.
- X. To forward to the house, for final consideration, recommendations received by councils, committees and organizational boards on policy issues.

Updated based on new board structure.

- 548 <u>Section 90</u>. **MEETINGS**: All meetings shall be held in a single location or by other means whereby all members can concurrently communicate with one another, in accordance with applicable law.
  - A. <u>Regular Meetings</u>: There shall be four or more regular meetings of the board each year as called by the president upon 20 days' notice.
    - B. <u>Special Meetings</u>: A special meeting of the board may be called at any time by the president, or upon the request of four members of the board provided at least 48 hours' notice. Only items that have been noticed shall be considered at a special meeting.
    - <u>Section 100</u>. **QUORUM AND VOTING**: A majority of voting members of the board shall constitute a quorum. A quorum must be present to transact business. A majority of the votes cast is the act of the board unless otherwise noted in these bylaws or prescribed by law.
    - <u>Section 110</u>. **OFFICERS OF THE BOARD**: The officers of the board shall be the president, secretary and treasurer.
    - A. <u>Election</u>: The officers shall be nominated by the board from among its members and elected by the house as identified in <u>Chapter VI</u> of the bylaws. Ex officio directors may not serve concurrently as an elected CDA officer, and no director may serve concurrently in multiple officer positions.

#### Section 120. ELECTION TO BOARD-DESIGNATED POSITIONS

- A. <u>Board-Designated Positions</u>: Applicants for board-elected-positions on councils, committees, and subsidiary and affiliate boards (which are not prescribed to a specific director or officer in these bylaws) shall be subject to the application and election process as set forth in the General Operating Principles. To be eligible, the director's tenure on the board may not expire prior to the term of the elected position.
- <u>Section 130</u>. **REPORTS**: The board shall identify those matters which are policies for consideration by the House of Delegates. In making such determination, the board shall refer to the powers and duties of the house and board as prescribed in <u>Chapter IV</u> and <u>Chapter V</u>.

#### **CHAPTER VI — ELECTED OFFICERS OF THE ASSOCIATION**

- <u>Section 10</u>. **DESIGNATION OF ELECTED OFFICERS**: The elected officers shall be the president, secretary, treasurer and speaker of the house.
- <u>Section 20</u>. **ELIGIBILITY**: Only a dentist member in good standing shall be eligible to serve as an elected officer. The president, secretary and treasurer must be members of the board.
- <u>Section 30</u>. **ELECTION**: The elected officers of this association shall be elected by majority of the votes cast by the house in accordance with officer terms and qualifications as otherwise noted in these bylaws.
- <u>Section 40</u>. **INSTALLATION**: The elected officers shall be installed at the annual session of the house to begin their official term on January 1.
- <u>Section 50</u>. **TERM OF OFFICE**: The president and secretary shall be elected to a one-year term, eligible to serve a maximum of three consecutive terms in each office. The treasurer and speaker shall be elected to a two-year term. The treasurer shall be eligible for multiple terms, limited by tenure in an at-large director position on the board. The speaker shall be eligible to serve a

Added underlined title for consistency.

maximum of three terms.

<u>Section 60</u>. **VACANCIES**: Any vacancy in an elected office shall be filled by the board with a pro tem until a new officer is elected by the house at the next annual session.

<u>Section 70</u>. **REMOVAL**: Any elected officer may be removed by the house whenever, in its judgment, the best interests of the association would be served. Two-thirds of the votes cast are necessary for removal from office. In all such actions, the officer involved, and all members of the house shall be furnished a copy of the statement of reasons for removal not less than 30 days in advance of the session. These activities shall be conducted during a closed session.

#### Section 80. **DUTIES**:

### A. <u>President</u>: It shall be the duty of the president:

 To serve as an official representative of this association to governmental, civic, business and professional organizations for the purpose of advancing the objectives and policies of this association.

2. To serve as chair of the board and CDAHCI; as a delegate to the ADA house serving on the delegation steering committee; as a participant of the CDA house; as a member of the Finance Committee and Government Affairs Council; and as a participant in forums of the association.

3. To call special meetings of the house, the board, and annual forums of specialty organization representatives.

4. To appoint members of all committees of the house, and guests to councils, committees and boards.

5. To nominate members to fill vacancies on standing councils, committees and boards; nominate chairs of councils, committees, the board of managers and thirteenth district delegation to the ADA house; and make appointments to special committees and workgroups for ratification by the board.

6. To attend and submit annual reports to the house on behalf of the board as required in these bylaws.

B. <u>Secretary</u>: It shall be the duty of the secretary:

1. To assist the president as requested.

 2. To serve as a member of the board; as a delegate to the ADA house serving on the delegation steering committee; as an officer of the CDA house; as a member of the Finance Committee and Government Affairs Council; and as a participant in forums of the association.

3. To oversee the recording of and certify the report of the transactions of the house, includina:

a) To record and report the roll call of the house at each session;

 To conduct a hearing on any contest regarding the certification of a delegate or alternate delegate and report its recommendations to the house;

c) To supervise the election process; and

- d) To call a special committee if necessary, to oversee contested elections at the house.
- 4. To oversee the recording of and certify the report of the transactions of the board and preside over meetings of the board in the president's absence.
- 5. To receive and review attendance records of meetings of the board, councils, committees, board of managers, board of component representatives and ADA thirteenth district delegation; and to initiate any necessary procedures for the removal of a member from office pursuant to the bylaws.
- C. <u>Treasurer</u>: It shall be the duty of the treasurer:

- 1. To oversee the finances of the association, as chair of the Finance Committee, subject to the direction of the board.
- 2. To cause the preparation of a proposed annual budget for submission to the board.
- 3. To attend and submit a comprehensive annual report to the house including all fund balances.
- 4. To serve as a member of the board, Finance Committee and subsidiary boards; and as a delegate to the ADA house serving on the delegation steering committee.
- D. <u>Speaker of the House</u>: The speaker shall preside at the meetings of the house and shall perform such duties as custom and parliamentary procedure require. It shall be the duty of the speaker to prepare the agenda for the House of Delegates for approval by the house. The speaker shall also serve as a delegate to the ADA house serving on the delegation steering committee. The speaker shall be a non-voting participant of the board.

#### **CHAPTER VII – APPOINTED OFFICERS**

<u>Section 10</u>. **TITLE**: The appointed officers of this association shall be the executive director and editor. The association may have at the discretion of the board, one or more assistant secretaries, one or more assistant treasurers and such other appointed officers as may be designated by the board.

<u>Section 20</u>. **APPOINTMENTS**: The executive director and editor shall be appointed or removed by the board. Membership is not a requirement for appointment as executive director. In the event of a vacancy in either position, the president shall appoint a task force to recruit, evaluate, and recommend to the board a candidate to fill the vacancy. In the event of a vacancy in the executive director position, the president may appoint, with ratification by the board, an interim executive director who shall be a member of the executive or senior management teams or an individual who is not currently serving as a volunteer leader of the association, its affiliate, or its subsidiaries.

<u>Section 30</u>. **TERM OF OFFICE AND SALARY**: The board shall determine the salary or honorarium and tenure of each appointed officer.

Section 40. **DUTIES**: The duties of the appointed officers shall be as follows:

A. <u>Executive Director</u>: The executive director shall be the chief executive of the association, and shall have the authority to employ, define terms of employment for, and terminate employment of association personnel. The executive director shall coordinate the activities of all councils and committees, including the preparation of their reports. The executive director shall

communicate regularly with leadership and submit an annual report to the house. The executive director shall serve as an ex officio participant of the house without the right to vote. The executive director shall serve as an ex officio member of the board but shall not be present during deliberation or voting on his or her evaluation and compensation. The executive director shall perform such other duties as may be assigned by the board

B. Editor: The editor shall be editor-in-chief of the official publication of the association, the Journal of the California Dental Association, and shall exercise full editorial control over such publication. The editor may appoint an editorial board and associate editors, subject to approval of the board, to advise and assist the editor. The editor shall also oversee publication of the Update and shall serve as an ex officio participant of the house and board. The editor shall submit an annual report to the house. The editor shall also serve as a delegate to the annual session of the ADA house.

CDA Update has changed to an e-bulletin format.

#### **CHAPTER VIII - BOARD OF COMPONENT REPRESENTATIVES**

<u>Section 10.</u> **COMPOSITION AND ELECTION**: The Board of Component Representatives (board of representatives) shall include one representative member from each component dental society, designated by the component dental society and ratified by the CDA board. Component dental societies shall provide nominees for vacant positions to the secretary no later than September 30. Should a component dental society not provide a nominee for election, the position shall remain vacant for that term. The board of representatives shall include at least three component executive director participants, nominated by the component executive directors and ratified by the CDA board.

For the purpose of transition, the board of representatives shall include up to 43 members upon its inception, who were serving as trustees upon dissolution of the board of trustees (excluding any trustee elected to serve as a director). For component dental societies with two initial members, a designee may be nominated only when both members complete their terms or otherwise vacate their positions. Following the transition, this language will be removed from the bylaws.

<u>Section 20</u>. **QUALIFICATIONS**: Members of the board of representatives shall be members in good standing of their component dental society and the association. Members must have the privilege of attending leadership meetings of their component dental society and are encouraged to have or be concurrently serving on his or her component dental society board.

<u>Section 30</u>. **TERM OF OFFICE**: The term of office for a member of the board of representatives shall be two years. The consecutive tenure shall be three terms. <u>A member may serve a partial term which does not apply toward tenure</u>. A <u>partial term is less than one-half of a full term</u>. Members who have served a tenure will be eligible after a break in service of one year.

<u>Section 40</u>. **CHAIR**: The chair of the board of representatives shall be selected by the board of representatives from among its members and elected by the CDA board. The term of the chair shall be one year, with the tenure limited by his or her term on the board of representatives. The chair shall serve as ex officio on the CDA board. The chair shall be ineligible to serve as a delegate or alternate delegate to the house but shall attend the house as a participant (as a member of the board).

#### Section 50. REMOVAL:

Added for clarity/consistency.

A. The president may declare the office of a member vacant for failing or ceasing to meet the eligibility requirements of office.

- B. The board of directors, by a majority vote, may remove a member for cause, which shall include:
  - 1. Violation of the Code of Ethics;

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- 2. Failing to timely disclose a conflict of interest;
- 3. Engaging in conduct which violates the bylaws, operating principles or standing rules of the association, or which is damaging to the association or its members; or
  - a) Failing to attend, in any 12-month period, fifty percent of regularly scheduled meetings for reasons other than religious observances or the carrying out of work assigned to the member by the board or president, and ADA obligations on councils and committees.
  - b) Upon notice by the component, failure to attend, in a 12-month period, fifty percent of duly noticed component leadership meetings for reasons other than as noted in a) above.
- C. Prior to removing a member for cause, the board of directors shall advise the member of the reason for removal and the member shall be given an opportunity to submit a written or oral statement to the board. If present, the member shall leave the meeting prior to the discussion and vote on the matter.
- <u>Section 60</u>. **VACANCY**: In the event of a vacancy on the board of representatives, the component shall designate a member to fill the remainder of the unexpired term for CDA board election. In the event such vacancy involves the chair of the board of representatives, the position shall remain vacant until the board of representatives selects and the CDA board elects a replacement.

#### Section 70. **DUTIES**:

- A. To represent component perspectives at CDA on issues of membership, component leadership development and governance, and other issues of shared importance to serving members.
- B. To consider proposals and vote on recommendations, for final approval by the CDA board or house.
- C. To consider the board of directors' slate of candidates, to approve or provide an alternate slate for final election by the CDA board.
- D. To serve as an advisory committee to the house, to include reviewing component resolutions and providing input to the author(s) to shape the final recommendation and enhance the effectiveness of house discussions.
- E. To discuss and share best practices amongst components.
- <u>Section 80</u>. **MEETINGS AND**, **REPORTS AND BUDGET**: All meetings shall be held in a single location or by other means whereby all members can concurrently communicate with one another.
- A. <u>Regular Meetings</u>: There shall be at least two regular meetings of the board of representatives each year as called by the chair upon two weeks' notice.
- B. <u>Special Meetings</u>: Special meetings of the board of representatives may be called at any time by the chair, or upon the request of 10 members of the board of representatives provided at least 48 hours' notice. Only items that have been noticed shall be considered at a special meeting.

Members shall be responsible to provide reports to and from their component dental societies. 7 and an annual report of tThe board of representatives shall submit periodic reports to the be provided to the CDA board and, an annual report to the house, and shall submit a proposed itemized budget to the board.

Updated for consistency - reflects periodic reports to the board and submission of budget.

#### **CHAPTER IX — COUNCILS**

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819 <u>Section 10</u>. **NAME**: The councils of this associa

- <u>Section 10</u>. **NAME**: The councils of this association shall be Council on Membership, Council on Peer Review, Government Affairs Council, and Judicial Council.
- 822 <u>Section 20</u>. **MEMBERS**: Members of the councils shall be elected by the board.
- 824 <u>Section 30</u>. **ELIGIBILITY**: The following conditions apply unless otherwise stated in these bylaws: 825
- A. All members of councils must be members in good standing.
  - B. Members of the board shall not be eligible to serve on the Council on Peer Review or the Judicial Council and must immediately resign from their council position upon election to the board.
  - C. Members who previously served a tenure on a council are eligible to serve a full tenure on that council again following a period of time greater than or equal to one term. Members who do not complete a full tenure are eligible to serve on that council again for the number of terms remaining within that tenure. If a period of time greater than or equal to a term intervenes between terms, members are eligible to serve a full tenure.
  - <u>Section 40</u>. **CHAIRS**: One member of each council shall be appointed chair annually by the president (in consultation with the chair of the Committee on Volunteer Placement) for ratification by the board.

<u>Section 50</u>. **CONSULTANTS, ADVISORS AND STAFF SUPPORT**: Each council shall have the authority to appoint consultants and advisors. The executive director of the association shall provide each council with staff support.

<u>Section 60</u>. **TERM OF OFFICE**: The term and tenure for each position is noted in the council descriptions below. Except as otherwise noted in these bylaws, a member may serve a partial term which does not apply toward tenure. A partial term is less than one-half of a full term.

#### Section 70. REMOVAL:

- A. The president may declare the office of a council member vacant for failing or ceasing to meet the eligibility requirements of office.
- B. The board by a majority vote may remove a council member for cause, which shall include:
  - 1. Violation of the Code of Ethics;
  - 2. Failing to timely disclose a conflict of interest;
  - 3. Engaging in conduct which violates the bylaws, operating principles, or standing rules of the association, or which is damaging to the association or its members; or
  - 4. Failing to attend, in any 12-month period, fifty percent of regularly scheduled council

Chair appointments are made by the president. The president consults multiple individuals when making these appointments. meetings for reasons other than religious observances or the carrying out of work assigned to the member by the council, board, or president, and ADA obligations on councils and committees. These attendance requirements do not apply to ex officio members.

C. Prior to removing a council member for cause, the board shall advise the council member of the reason for removal and the council member shall be given an opportunity to submit a written or oral statement to the board. If present, the council member shall leave the meeting prior to the discussion and vote on the matter.

<u>Section 80</u>. **VACANCY**: In the event of a vacancy in the membership of any council, the president shall nominate, for board election, a member of the association to fill such vacancy for the remainder of the unexpired term. In the event such vacancy involves the chair of the council, the president shall have the power to appoint an interim chair.

<u>Section 90</u>. **QUORUM AND VOTING**: A majority of the voting members of any council shall constitute a quorum. A quorum must be present to transact business. A majority of the votes cast is the act of the council.

<u>Section 100</u>. **PRIVILEGE OF THE FLOOR**: Council chairs who are not delegates of the house have the right to participate in debate on their respective reports but shall not have the right to vote.

<u>Section 110</u>. **REPORTS AND BUDGET**: Each council shall submit periodic reports to the board, an annual report to the house, and shall submit a proposed itemized budget to the board.

<u>Section 120</u>. **DUTIES**: Each council shall perform those duties as listed below and as assigned by the board.

#### Section 130. COUNCIL ON MEMBERSHIP:

A. <u>Composition</u>: The Council on Membership shall be composed of nine, at least one of whom must be a dentist within his or her first 10 years of practice; nominated and elected as described in <u>Chapter IX</u>, <u>Section 20</u>.

B. <u>Term and Tenure</u>: The term of office shall be two years. The tenure shall be three terms.

C. <u>Duties</u>: The duties of the Council on Membership shall be:

To coordinate association membership recruitment and retention activities, including liaison
with local components, development of programs/campaigns, recruitment and retention
conference and membership marketing.

 To develop and recommend membership-related policies, including updates to the CDA Membership Policies and Procedures Manual.

3. To recommend, develop, monitor and oversee membership services programs.

4. To develop and monitor all student membership programs.

#### Section 140. COUNCIL ON PEER REVIEW:

A. <u>Composition</u>: The Council on Peer Review shall be composed of 12 members, nominated and elected as described in <u>Chapter IX</u>, <u>Section 20</u>.

- 917 B. <u>Term and Tenure</u>: The term of office shall be three years. The tenure shall be a maximum of three terms.
  - C. <u>Duties</u>: The duties of the Council on Peer Review shall be:

- 1. To oversee the peer review system to ensure that component and specialty committees consistently follow the format, policies, and procedures outlined in the California Dental Association Peer Review Manual.
- 2. To directly manage and oversee the appeals process to ensure that all appeals of the peer review resolutions are objective and fair to all parties involved.
- 3. To provide information on current peer review issues, policy, and procedural modification to component peer review staff, committee members, and the general membership.
- 4. To review and update the California Dental Association Peer Review Manual and Quality Evaluation Manual, as needed.
- 5. To provide regional calibration workshops and training materials for components and specialty committee members to ensure uniformity, consistency, timelines, and effectiveness.
- 6. To review and finalize all peer review cases filed throughout the state.
- 7. To promote peer review as a membership benefit.
- 8. To facilitate and maintain communication between component and specialty peer review committees.

#### Section 150. GOVERNMENT AFFAIRS COUNCIL:

- A. <u>Composition</u>: The Government Affairs Council shall be composed of up to 12 members. Ten atlarge members, at least one of whom must be a dentist within his or her first 10 years of practice, elected by the board. There shall be two members concurrently serving on the board: the president and secretary. The CDAPAC chair, ADA Council on Government Affairs representative from the thirteenth district who may concurrently serve on the CDA board, and the executive director shall serve as ex officio participants.
- B. <u>Term and Tenure</u>: The term of office for elected members shall be two years. The tenure shall be three terms. The term shall begin on December 1 and conclude on November 30. <u>Members of the board must have two years remaining on their board tenure to be eligible for election to the council, and these terms shall not be counted towards tenure of at-large positions.</u>
- C. Duties: The duties of the Government Affairs Council shall be:
  - 1. To initiate legislation on behalf of CDA that implements CDA policies and/or resolutions.
  - 2. To review legislation introduced by others and to evaluate its effect on the practice of dentistry and Californians' oral health and to establish CDA positions on such legislation.
  - 3. To monitor and assess the activities of state regulatory boards and agencies as to their potential impact on dentistry and Californians' oral health, and to take appropriate action based on CDA policies and resolutions.

Removed based on new board structure board members are the president and secretary which are ex officio.

- 4. To evaluate the implementation and administration of previously enacted legislation.
  - 5. To convey information regarding the council's activities to CDA membership through a system of verbal and written communications.
  - 6. To make recommendations regarding candidates for appointment to state boards, commissions and committees.
- D. <u>Powers</u>: In addition to any duties assigned to it by the board and the house, the Government Affairs Council shall have the authority on behalf of CDA to negotiate and take positions on legislation or governmental regulation. All negotiations shall be pursued in such a manner as to reflect the intent and integrity of the association and its membership.

#### Section 160. JUDICIAL COUNCIL:

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- A. <u>Composition</u>: The Judicial Council shall be composed of a total of 12 members, at least one of whom must be a dentist within his or her first 10 years of practice who will be a non-voting member, nominated and elected as described in <u>Chapter IX</u>, <u>Section 20</u>.
- B. <u>Term and Tenure</u>: The term of office shall be three years. The tenure shall be a maximum of three terms.
- C. Duties: The duties of the Judicial Council shall be:
  - 1. To consider proposals for amending the CDA Code of Ethics, and related matters.
  - 2. To provide advisory opinions regarding the interpretations of the ADA Principles of Ethics and the CDA Code of Ethics.
  - 3. To consider appeals from members.
  - 4. To exercise the powers of this association to discipline members, either upon its own initiative or upon request of any component society. Decisions of the council shall be final unless a right of appeal is provided in the Constitution and Bylaws of the American Dental Association.
  - 5. To act on the recommendation of the Membership Application Review Subcommittee.
- D. <u>Investigating Panels</u>: The chair of the Judicial Council shall appoint an Investigating Panel and designate a chair to investigate the facts in connection with potential disciplinary proceedings. The Investigating Panel shall consist of at least three members of the Judicial Council. The recommendation of the Investigating Panel shall be considered to be the action of the Judicial Council and of this association.
- E. <u>Hearing Panels</u>: In those cases where the Judicial Council initiates disciplinary proceedings, the chair of the Judicial Council appoints a Hearing Panel to hear the charges and render a decision. The Hearing Panel will consist of three members of this association, at least one of whom will be a member of the Judicial Council. The chair of the Judicial Council shall designate the chair of the Hearing Panel and a hearing officer to preside at the hearing, who may be a member of the council. The hearing officer shall conduct the hearing according to established procedures, shall participate in the deliberations of the Hearing Panel, and shall not be entitled to vote. The decision of the Hearing Panel shall be considered to be the decision of the Judicial Council and of this association.

#### CHAPTER X — STANDING COMMITTEES OF THE BOARD

The standing committees of the board shall include the finance and audit committees with duties specified below and as additionally established by the board. Additional committees of the board may be established by the board and-shall be charged with duties assigned by the board. A member of a standing committee of the board may be removed by the board in the same manner as council members (Chapter IX, Section 70). Vacancies shall be filled by board election at the next regular meeting, with the elected director completing the remainder of the unexpired term. Directors elected to incompatible positions at the same election shall immediately forfeit one, with the resulting vacancy being filled by a subsequent vote (following the reopening of nominations).

A majority of the voting members of the committee shall constitute a quorum. A quorum must be present to transact business. A majority of the votes cast is the act of the committee unless otherwise prescribed by these bylaws.

#### Section 10. FINANCE COMMITTEE:

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- A. <u>Composition</u>: The Finance Committee shall be composed of six members. Ex officio members are the treasurer, who serves as chair, president and secretary. Three director members shall be elected by the board.
- B. <u>Term and Tenure</u>: The term of office for director members shall be three years, with tenure limited by service on the board.
- C. Duties: The duties of the Finance Committee shall be:
  - 1. To review annually preliminary estimates of income, expenditures and additions to reserves and to review and submit an annual budget to the board.
  - 2. To oversee and provide guidance concerning investment of reserve funds. The Finance Committee shall report periodically to the board and annually to the house.
  - 3. To present written reports at least annually to the board.
  - 4. To review and report to the board semiannually, the financial and operational records of all subsidiaries and affiliates.
  - 5. To conduct an annual review of all employee retirement plans to ensure continued compliance with all federal laws and regulations.

#### Section 20. AUDIT COMMITTEE:

- A. <u>Composition</u>: The Audit Committee shall be composed of one member of the board and three at-large members elected by the board. The committee may not include any members of the Finance Committee, or staff. Individuals are not eligible to serve on the Audit Committee for at least one year following service on the Finance Committees of CDA, any subsidiary or affiliate, or any subsidiary or affiliate board exercising the authority of a Finance Committee. The members of the committee may not receive compensation for their services and may not have a material financial interest in any entity doing business with CDA, its affiliates or its subsidiaries. The president shall appoint the chair with board approval.
- B. <u>Term and Tenure</u>: The term of office shall be two years. The tenure shall be two terms, <u>with director members tenure limited by service on the board</u>. The eligibility criteria set forth in

1075 Chapter IX, Section 30C, shall apply.

C. Duties: The duties of the Audit Committee shall be:

1. To recommend to the board the retention or termination of an independent auditor;

2. To negotiate the compensation of the independent auditor for approval by the board;

3. To confer with the independent auditor to satisfy the committee members that the financial affairs of the association are in order;

4. To review and determine whether to accept the audit;

5. To approve the performance of any non-audit services by the auditing firm; and

6. To recommend to the board procedures for the receipt, retention, and treatment of complaints regarding accounting, internal accounting controls, or auditing matters.

#### **CHAPTER XI - STANDING COMMITTEES OF THE ASSOCIATION**

 <u>Section 10</u>. **NAME**: The association has a standing committee, the Committee on Volunteer Placement, established by the house and in addition to duties specified below, shall be charged with duties assigned by the house and board.

<u>Section 20</u>. **MEMBERS**: All at-large members of the committee shall be elected by the board unless otherwise noted in these bylaws.

<u>Section 30</u>. **ELIGIBILITY**: The following conditions apply unless otherwise stated in these bylaws:

A. All members of the committee must be in good standing.

B. Members who previously served a tenure on the committee are eligible to serve a full tenure on that committee again following a period of time greater than or equal to one term. Members who do not complete a full tenure are eligible to serve on that committee again only for the number of terms remaining within that tenure. If a period of time greater than or equal to a term intervenes between terms, members are eligible to serve a full tenure.

<u>Section 40</u>. **CHAIRS**: One member of each committee shall be appointed chair annually by the president (in consultation with the chair of the Committee on Volunteer Placement) for ratification by the board.

Section 50. **TERM OF OFFICE**: The term and tenure for each position is noted in the committee description below. A member shall be permitted to may serve a partial term (consisting of less than one-half of a full term) when filling a vacancy which shall not count as service when computing terms towards a tenure which does not apply toward tenure. A partial term is less than one-half of a full term.

<u>Section 60</u>. **REMOVAL AND VACANCY**: A member of a standing committee of the association may be removed by the board in the same manner as council members (Chapter IX, Section 70). In the event of a vacancy, the president shall nominate, for board election, a member of the association to fill the remainder of the unexpired term.

Section 70. **QUORUM AND VOTING**: A majority of the voting members of any committee shall

Chair appointments are made by the president. The president consults multiple individuals when making these appointments.

Language revised for clarity/consistency.

1128 constitute a quorum. A quorum must be present to transact business. A majority of the votes cast is the act of the committee.

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<u>Section 80</u>. **PRIVILEGE OF THE FLOOR**: Committee chairs who are not delegates of the house have the right to participate in debate on their respective reports but shall not have the right to vote.

<u>Section 90</u>. **REPORTS AND BUDGET**: The committee shall submit periodic reports to the board, an annual report to the house, and shall submit a proposed itemized budget to the board.

Section 100. **DUTIES**: The committee shall perform those duties assigned to it by the board.

#### Section 110. COMMITTEE ON VOLUNTEER PLACEMENT:

A. <u>Composition</u>: The Committee on Volunteer Placement shall consist of nine members: three atlarge members who are not members of the board or board of representatives, nominated by the Committee on Volunteer Placement and ratified by the board; three members of the board of representatives, nominated by the board of representatives and ratified by the board; and three members of the board, elected by the board. At-large members must be a former member of the CDA, TDIC/IS, TDSC or Foundation boards, former member of the board of representatives, or former member of a CDA council, committee, task force, <u>workgroup</u> or board of managers.

Added for clarity.

B. Restrictions: A member of the Committee on Volunteer Placement:

1. Shall not be eligible to apply for any positions on councils, committees, or affiliate or subsidiary boards of directors during their tenure, except as an incumbent applying for an additional term for which the member is otherwise eligible.

May apply for any officer position (<u>president, secretary and treasurer positions limited to board members</u>). Any member applying for an officer position shall resign from the committee immediately upon applying.

May apply for positions on the ADA delegation and ADA councils <u>and committees</u>. Any
member doing so shall recuse himself or herself from the deliberation process related to
these positions.

C. <u>Term of Office</u>: The term of office shall be three years. The tenure shall be one term. An individual may remain on the committee for up to one year following completion of service on the board of representatives.

D. <u>Duties</u>: The duties of the Committee on Volunteer Placement shall be:

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1. To accept and review candidate applications for volunteer leadership positions as specified in the General Operating Principles.

2. To recommend candidates to fill other appointed positions as requested by the president.

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3. To maintain a database of volunteers including their current skill sets and experience.

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#### **CHAPTER XII — SPECIAL COMMITTEES**

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<u>Section 10</u>. **APPOINTMENT AND TERM**: Special committees of this association may be created by the president with ratification of the board, upon request of the house or board for the purpose

Added board member requirement for clarity.

Added committees as CVP members are eligible for both ADA councils and committees. of performing duties not otherwise assigned by these bylaws. Such special committees may serve until the end of the calendar year. The president shall appoint the chair and members of a special committee, for ratification by the board unless a different method of appointment is specified in the resolution creating such committees. A member of a special committee may be removed by the board in the same manner as council members (Chapter IX, Section 70).

<u>Section 20</u>. **PRIVILEGE OF THE FLOOR**: Chairs of special committees who are not delegates of the house have the right to participate in debate on their respective reports but shall not have the right to vote.

### **CHAPTER XIII — PRINCIPLES OF ETHICS AND JUDICIAL PROCEDURES**

 <u>Section 10</u>. **PROFESSIONAL CONDUCT OF MEMBERS**: The professional conduct of members in all membership classifications shall be governed by this association's bylaws, the Principles of Ethics and Code of Professional Conduct of the American Dental Association, the CDA Code of Ethics and the codes of ethics and bylaws of the component societies where the member practices or conducts or participates in other professional dental activities.

# Section 20. **DISCIPLINE OF MEMBERS**:

A. <u>Conduct Subject to Discipline</u>: Members may be disciplined by the Judicial Council for (1) having been found guilty of a felony, (2) having been found guilty of violating the Dental Practice Act of the state of California, or (3) violating the CDA Bylaws, the Principles of Ethics and Code of Professional Conduct of the American Dental Association, the CDA Code of Ethics or the code of ethics or bylaws of their component society.

B. <u>Disciplinary Penalties</u>: A member may be placed under a sentence of censure, suspension, or may be expelled from membership for any of the offenses enumerated in <u>Chapter XIII</u>, <u>Section 20A</u>. A member may be placed under the conditional status of probation following the stay of a penalty of censure, suspension or expulsion.

a) Censure is a disciplinary sentence expressing in writing severe criticism or disapproval of a particular type of conduct or act.
 b) Suspension means all membership privileges, except continued entitlement to coverage

under insurance programs, are lost during the suspension period.

c) Expulsion is an absolute discipline and may not be imposed conditionally except as otherwise provided herein.

Probation, to be imposed for a specified period and without loss of rights, may be administratively and conditionally imposed when circumstances warrant, in lieu of a disciplinary penalty which has been suspended. Probation shall be conditioned upon good behavior. Additional reasonable conditions may be set forth in the decision for the continuation of probation. In the event that the conditions for probation are found by the society which preferred charges to have been violated, after a hearing on the probation violation charges in accordance with Chapter XIII, Section 20C, the original disciplinary penalty shall be automatically reinstated; except that when circumstances warrant the original disciplinary penalty may be reduced to a lesser penalty. There shall be no right of appeal from a finding that the conditions of probation have been violated.

C. <u>Disciplinary Proceedings</u>: Disciplinary proceedings may be initiated only by the Judicial Council, either upon its own initiative or upon request of any component society. A component society shall refer disciplinary matters to the Judicial Council with a request that said council initiate disciplinary proceedings. In the event that the Judicial Council declines to initiate the requested disciplinary proceedings, the council shall promptly notify the component society.

Before a disciplinary penalty is invoked against a member, the following procedures shall be followed by the body preferring charges:

- 1. Hearing: The accused member shall be entitled to a hearing at which they shall be given the opportunity to present a defense to all charges. Accused members may represent themselves, be represented by another member, or be represented by legal counsel. Members shall bear all costs for representation.
- 2. Notice: The accused member shall be notified in writing of charges and of the time and place of the hearing, such notice to be sent by certified letter and mailed not less than 21 days prior to the date set for the hearing.
- 3. Charges: The written charges shall include an officially certified copy of the alleged conviction or determination of guilt, or a specification of the bylaws or ethical provisions alleged to have been violated and shall include a description of the conduct alleged to constitute each violation.
- 4. Decision: Every decision which shall result in censure, suspension, or expulsion shall be documented, and shall specify the charges made against the member, the facts which substantiate any or all of the charges, the verdict rendered, and the penalty imposed. A notice shall be mailed to the accused member about the right to appeal. Within 10 days of the date on which the decision is rendered, a copy shall be sent by certified mail to the last known address of each of the following parties: the accused member, the secretary of this association, the chair of the Judicial Council, and to the executive director and chair of the Council on Ethics, Bylaws and Judicial Affairs of the ADA.
- D. Appeals: A member, under sentence of censure, suspension or expulsion, shall have the right to appeal a decision of the Judicial Council, or Hearing Panel thereof, to the Council on Ethics, Bylaws and Judicial Affairs of the ADA, in accordance with the Constitution and Bylaws of the American Dental Association.
- E. Non-Compliance: In the event of a failure of technical conformance to the procedural requirements, the agency hearing the appeal shall determine the effect of technical nonconformance.

### **CHAPTER XIV – CDA PRESENTS BOARD OF MANAGERS**

Section 10. **COMPOSITION**: The CDA Presents Board of Managers (board of managers) shall be composed of between 16 and 17 members: 13 manager members, one or two associate members, one new dentist member within his or her first 10 years of practice, and the executive director who shall be the vice chair and ex officio voting member. Manager, associate and new dentist members shall be elected by the board, using specific criteria and qualifications established by the board of managers.

Added for clarity.

# Section 20. TERMS AND TENURE:

A. The term of office for manager members shall be three years. The lifetime tenure shall be five terms. Terms do not have to be served consecutively to count towards tenure. A manager member may serve a partial term which does not apply toward tenure. A partial term is less shall be no more than one and one-half years and does not count towards tenure of a full term.

Language revised for clarity/consistency.

B. The term of office for associate members shall be one year. The tenure shall be two terms. An associate member may serve a partial term which does not apply toward tenure. A partial term

Language revised for clarity/consistency.

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is less than one-half of a full term shall be no more than six months. An associate member may not have previously served as a manager member and may not have previously served more than one term as an associate. The number of associate members shall be determined by the board of managers and communicated to the Committee on Volunteer Placement annually.

C. The term of office for the new dentist member shall be one year. The tenure shall be two terms. A new dentist member may serve a partial term which does not apply toward tenure. A partial term is less than one-half of a full term shall be no more than six months and does not count towards tenure. A new dentist member may not have previously served as a manager member or associate member and may not have previously served more than one term a new dentist member. There shall be one new dentist member.

Language revised for clarity/consistency.

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D. A member of the board of managers may be removed by the board in the same manner as council members (Chapter IX, Section 70).

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Section 30. DUTIES: The board of managers shall establish a mission statement and manage the development and implementation of all scientific sessions.

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Section 40. ANNUAL REPORT AND BUDGET: The board of managers shall submit periodic reports to the board, annual reports to the house, and shall propose an itemized budget annually to the board.

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# **CHAPTER XV — FINANCES**

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Section 10. FISCAL YEAR: The fiscal year of the association shall begin January 1 of each calendar year and end December 31 of that year.

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Section 20. GENERAL FUND: The General Fund shall consist of all monies received other than those specifically allocated to other funds. The General Fund may be divided into operating and reserve funds at the direction of the board.

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### CHAPTER XVI — DELEGATES TO THE AMERICAN DENTAL ASSOCIATION

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Section 10. **COMPOSITION**: The CDA-elected delegation to the ADA house of delegates (also known as the thirteenth district delegation) shall consist of the number of delegates allocated to this association by the ADA. Ex officio delegates are the members of the board (excluding the executive director), speaker, editor and subsidiary chairs. Should any of the ex officio delegates be unavailable or unqualified to serve, their position will be filled in accordance with vacancy procedures as set forth in Section 30. Additionally, the delegation shall be comprised of a reasonable number of alternate delegates who shall be nominated and elected as set forth in Section 40.

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> Section 20. QUALIFICATIONS: Delegates and alternate delegates must be members in good standing.

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Section 30. TERM AND TENURE: The term of office for delegates and alternate delegates is one year. An unlimited number of terms may be served.

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Should any delegate position be vacated, the president shall replace the delegate from the list of alternate delegates. Should any alternate delegate position be vacated, it may remain unfilled, or the president, in consultation with the chair of the committee on volunteer placement, the thirteenth district trustee, and the delegation chair, shall appoint a replacement with ratification by the board. Added for clarity.

- 1339 <u>Section 40</u>. **NOMINATION AND ELECTION**: Candidates for delegates and alternate delegates shall be elected by the board. Additional nominations for candidates for election as delegates and alternate delegates may be made as provided in the General Operating Principles.
- Section 50. **REMOVAL**: Delegates may be removed by the board in the same manner as council members (Chapter IX, Section 70).
  - <u>Section 60</u>. **DUTIES**: The delegates shall be the official representatives of CDA in the ADA House of Delegates.

# **CHAPTER XVII — AFFILIATES AND SUBSIDIARIES**

This association may create affiliates and subsidiaries, both nonprofit and for-profit, as it deems appropriate to conduct programs and activities of this association.

# Section 10. AFFILIATES:

- A. <u>CDA Foundation</u>: This association shall maintain the CDA Foundation, a nonprofit public benefit corporation, organized and operated exclusively for charitable and educational purposes within the meaning of Section 501(c)(3) of the United States Internal Revenue Code.
  - 1. <u>Purpose</u>: The purpose of this affiliate is to receive grants, donations and contributions and to allocate funds to promote and advance oral health research, to educate the public regarding oral health-related issues, and to support other charitable and educational projects relating to the oral health of Californians, pursuant to its tax-exempt purpose.
  - 2. Reports: The CDA Foundation shall submit periodic reports to the CDA board and shall present an annual report to the house.

### Section 20. **SUBSIDIARIES**:

- A. <u>Subsidiaries</u>: The association shall create and maintain subsidiaries as it deems necessary. A subsidiary shall comply with the following requirements unless preempted by law, regulation, order or other regulatory directive.
  - Composition of the Board of Directors: The board of directors of each subsidiary having more than one director, shall include at least one director in each of the following categories: at-large, non-member/non-employee, and the CDA executive director. The subsidiary board shall also include as directors two CDA directors, one of whom shall be the CDA treasurer.
    - The subsidiary board shall also include the president/chief executive officer as ex officio, without the right to vote. The immediate past chair shall be selected to serve on the subsidiary board of directors for an additional year as ex officio, without the right to vote. If the CDA executive director is serving as president and chief executive officer of a subsidiary, he or she shall be a member of the board of such subsidiary ex officio, without the right to vote.
  - 2. <u>Term and Tenure</u>: The term and tenure of office for directors of the subsidiary companies shall be established within the bylaws of the subsidiaries. Unless otherwise provided in those bylaws, ex officio and CDA director terms shall not be considered in the calculation of tenure. The CDA executive director and the president/chief executive officer serve on the subsidiary boards without term limitation.

3. <u>Administration</u>: The chief executive officer of a subsidiary company shall report to the chair of the board of CDAHCI. The chair, or a representative appointed by the chair, shall in turn present periodic reports of the activities of the subsidiary companies to the CDA board, and shall present an annual report to the house.

# B. CDA Holding Company, Inc. (CDAHCI):

- Purpose: This association shall establish CDAHCI for the purpose of holding the shares of each of the subsidiary companies created by the association, electing the subsidiary companies' boards of directors and receiving dividends from the subsidiaries. The board of directors of CDAHCI shall establish such policies and procedures as it deems reasonable for the administration of CDAHCI and its subsidiary companies.
- 2. <u>Administration</u>: The chief executive officers of each of the subsidiary companies shall report to the chair of the board of CDAHCI who also sits as a member of the CDA board.
- 3. Composition of the Board of Directors: The board of directors of CDAHCI shall be composed of four members. Ex officio members are the CDA president, who shall serve as chair, CDA treasurer and CDA executive director. A CDA director who is not an officer and who does not serve on a subsidiary board, shall be nominated by the CDA board and elected by the shareholder of CDAHCI. If the CDA executive director is serving as president and chief executive officer of any subsidiary, he or she shall be a non-voting member of the CDAHCI board.
- 4. <u>Term and Tenure</u>: The term of office for the <u>elected</u> <u>director</u> member shall be one year. The tenure shall be six <del>years</del> terms, with tenure limited by service on the board.

Updated for clarity.

- 5. <u>Election and Removal of Subsidiary Company Board Members</u>: CDAHCI, as shareholder of the subsidiary companies, shall elect, by act of its board of directors, the directors of each of the subsidiary companies by voting the shares of the subsidiary company in favor of the candidates recommended by the board or such other candidates as the board of directors of CDAHCI deems appropriate.
  - CDAHCI, as shareholder of the subsidiary companies, may remove and replace any subsidiary company board member in accordance with procedures established by it.
- 6. <u>Dividends</u>: Dividends received by CDAHCI may be held and invested. Dividends deemed reasonable and prudent by the board of directors of CDAHCI may be declared to this association.

### **CHAPTER XVIII - AMENDMENTS TO BYLAWS**

These bylaws may be amended at any session of the house by two-thirds of the votes cast, provided that the proposed amendment shall have been distributed to the delegates at least 30 days prior to an annual session of the house at which such proposal is to be considered or as part of the meeting notice of a special session.

# **CDA General Operating Principles Amendments**

Additions in blue underline, deletions in red strikethrough

### I. INTRODUCTION

 The following rules shall apply to all volunteer groups of the California Dental Association (CDA or association) as defined in Section II below. The relevant provisions of the bylaws governing these bodies are referenced herein.

The American Institute of Parliamentarians Standard Code of Parliamentary Procedure (AIP Standard Code), current latest revised edition, shall govern in all matters not provided for by the CDA Bylaws or the General Operating Principles and not in conflict with California law.

# II. DEFINITIONS OF VOLUNTEER GROUPS

 A. <u>House of Delegates</u>: The House of Delegates (house) is vested with the responsibility for strategic direction on matters of dental policy and practice and represents all the members of the association. The house consists of 200-210 delegates from component societies and one delegate from each California dental school.

B. <u>Board of Directors</u>: The Board of Directors (board) is the managing body of the association and is vested with the fiduciary duties for the organization, including responsibility for oversight of strategic plan implementation, fiscal management, and governance oversight. The powers and duties of the board are described in detail in the CDA Bylaws.

C. <u>Board of Component Representatives</u>: The Board of Component Representatives (board of representatives) is a representative body of chartered component dental societies of the association, vested with fostering the flow of information between the dental societies and association, and representing component perspectives on matters of shared importance to serving members. The board of representatives includes up to one member from each component dental society. (Bylaws, Chapter VIII)

D. <u>Councils and Standing Committees of the Association</u>: Councils and standing committees of the association are established by the house and are overseen by the board in accordance with the bylaws. (Bylaws, Chapter IX and Chapter XI)

E. <u>Standing Committees of the Board</u>: The standing committees of the board shall be established by and serve at the direction of the board. With the exception of the Audit Committee, the composition is exclusively members of the board. (Bylaws, Chapter X)

F. <u>Committees of the House</u>: The committees of the house shall be established by and serve at the direction of the house. The composition is delegates and officers of the house. (Bylaws, Chapter IV, Section 110)

G. <u>Special Committees</u>: Special committees <u>are established of this association may be created</u> by the president <u>with ratification of the board, on behalf upon request</u> of the house, or <u>by the</u> board <u>and are overseen by the board for the purpose of performing duties not otherwise defined in the bylaws</u>. The composition includes CDA members based on specific expertise or other criteria dependent upon the nature of the committee. A special committee may serve until the end of the calendar year. (Bylaws, Chapter XII)

H. <u>Task Forces</u>: Task forces serve in an advisory capacity and may be established by the president, board or house. The purpose of a task force is to complete a specific project. A task

Correction - incorrect chapter referenced.

Updated for consistency; aligns with the bylaws.

force may include individuals who are not members of the association. The president shall appoint the chair and other members of a task force based on specific expertise and relationships with other volunteer groups as appropriate to the project, in consultation with the Committee on Volunteer Placement and ratification by the board. A task force may serve until the end of the calendar year.

I. <u>Board of Managers</u>: The Board of Managers (BOM) is established by the house and overseen by the board. The BOM manages the development and implementation of all scientific sessions. (Bylaws, Chapter XIV)

J. <u>Subcommittees/Workgroups</u>: Each volunteer group may establish subcommittees and workgroups in accordance with its needs. Upon appointment, a list of such groups shall be reported to the CDA secretary. The structure and composition of each group shall be reported to the executive director upon its establishment.

A subcommittee is established by a volunteer group and serves at the direction of that body. A subcommittee is comprised of members of that body. Subcommittees may include panels.

A workgroup is established by a volunteer group chair and serves at the direction of that body.

A workgroup may include members, non-members and staff. The purpose of a workgroup is to serve as a consultant to staff or a volunteer group regarding an issue at the discretion of its overseeing body.

# III. VOLUNTEER DISCLOSURE OF CONFLICTS OF INTEREST

Statements of disclosure shall be distributed on an annual basis to all members holding elective or appointive office at CDA, its subsidiaries or affiliates. Any information provided in a statement of disclosure resulting in an actual or potential conflict of interest shall be reported to the executive director and chair of the corresponding volunteer group.

### IV. LEADERSHIP APPLICATION AND SELECTION PROCESS

A. <u>Authority</u>: The bylaws and General Operating Principles shall together specify the nomination and election or appointment process for all volunteer groups.

 B. <u>Procedure</u>: The following shall govern the leadership application and selection procedure for positions nominated or elected by CDA and its affiliate and subsidiary companies:

  The Committee on Volunteer Placement (CVP) reviews and revises application process, forms and deadlines for nomination to elective positions through which CVP provides recommendations or as requested by the board.

 CVP develops applications and makes candidate recommendations, and the board recruits' candidates for positions. This provision shall not preclude other leaders of CDA, component dental societies, affiliates or subsidiaries, from recruiting candidates for consideration of open positions.

3. A member of CVP:

  Shall not be eligible to apply for any positions on councils, committees, or affiliate or subsidiary boards of directors during their tenure, except as an incumbent applying for an additional term for which the member is otherwise eligible.

May apply for any officer position (president, secretary and treasurer positions limited 1542 1543 to board members. Any member applying for an officer position shall resign from the committee immediately upon applying. 1544 May apply for positions on the ADA delegation (delegate or alternate) and ADA 1545 councils and committees. 1546 A CVP member shall not be involved in the deliberations relating to his or her 1547 application. (Bylaws, Chapter XI, Section 110) 1548 1549 1550 4. CVP forwards all eligible officer candidates to the board. CVP suggests and forwards one candidate per position to the board for all other positions. 1551 1552 C. Selection Process for Leadership Positions 1553 1554 1. Candidates for the following positions are proposed by CVP, considered by the board of 1555 representatives and elected by the board: 1556 At-large directors of the CDA Board of Directors 1557 1558 2. Candidates for the following positions are proposed by CVP and elected by the board: 1559 At-large members of councils and standing committees of the association and board. 1560 At-large members of CVP may not be a board or board of representatives member, 1561 and must be a former member of the CDA, TDIC/IS, TDSC or Foundation boards, 1562 former member of the board of representatives, or former chair of a CDA council, 1563 committee, task force, workgroup or board of managers. 1564 At-large and associate directors of the CDA Foundation Board of Directors 1565 1566 CDA Presents BOM manager and new dentist members 1567 Thirteenth District Delegation to the ADA house (delegates and alternate delegates) 1568 3. Unless otherwise specified, candidates for the following positions are proposed by CVP, 1569 appointed by the president and ratified by the board: 1570 Members of special committees and task forces 1571 1572 4. Candidates for the following positions submit their application to CVP for confirmation of 1573 1574 eligibility, and are elected as noted: • CDA board director liaisons to councils, the CDA Foundation Board of Directors, and 1575 standing committees of the association and board - directors indicate their interest in 1576 available liaison positions. The president, in consultation with the CDA executive 1577 director and secretary recommend a slate of candidates for election by the board. 1578 CDA board director liaisons to subsidiary boards - directors indicate their interest in 1579 1580 available liaison positions. The president, in consultation with the CDA executive director and secretary recommend a slate of candidates for nomination by the board 1581 1582 and election by the shareholder of the subsidiary boards. CDA Presents BOM associate members - eligible candidates are forwarded to the CDA 1583 Presents BOM for selection, and election by the board. 1584 • CDA board director of the CDA Holding Company, Inc. – nominated by the board 1585 and elected by the shareholders of the CDA Holding Company, Inc. 1586 1587 5. Candidates for the following positions submit their application to CVP for confirmation of 1588 eligibility. Eligible candidates are forwarded to the subsidiary board, which proposes a 1589 slate of candidates for consideration by CVP. The slate is recommended by CVP, 1590 1591 nominated by the CDA board and elected by the shareholder of the subsidiary boards: At-large directors of subsidiary boards 1592

Added board member requirement for clarity.

Added committees as CVP members are eligible for both ADA councils and committees.

Added for clarity.

Correction - special committees and task forces are appointed by the president and ratified by the board.

6. Candidates for the following positions do not submit their applications through CVP, but 1593 are proposed by the subsidiary board as part of the candidate slate, nominated by the 1594 CDA board and elected by the shareholder of the subsidiary boards: 1595 Public (non-dentist non-employee) directors of subsidiary boards 1596 1597 7. Candidates for the following positions do not submit their applications through CVP, but 1598 are proposed by the affiliate and elected by the CDA board: 1599 Public (non-dentist non-employee) directors of affiliate boards 1600 Members of the affiliate audit committee 1601 1602 1603 8. Candidates for the following positions are designated by the component dental societies and ratified by the board: 1604 Members of the board of component representatives 1605 1606 9. Candidates for the following positions are nominated by the board of representatives and 1607 ratified by the CDA board: 1608 Board of representatives' member of CVP 1609 1610 Added for clarity. 10. Candidates for the following positions submit their application to CVP for confirmation of 1611 eligibility, are nominated by the board, selected by the house, and elected by the ADA 1612 House of Delegates. No person may be nominated for the position of thirteenth district 1613 trustee if they have previously served in that position. Additional campaign information can 1614 be found in Section 13 below: 1615 Thirteenth District Trustee 1616 1617 Added for clarity. 11. Candidates for the following positions submit their application to CVP for confirmation of 1618 eligibility, are nominated by the board (from among the members of the board) and 1619 elected by the house. Additional campaign information can be found in Section 13 below: 1620 Officers: President, Secretary, and Treasurer 1621 1622 12. Candidates for the following position submit their application to CVP, are nominated by 1623 the board and elected by the house. Additional campaign information can be found in 1624 Section 1+3 below: Correction - wrong 1625 section referenced. Speaker of the House 1626 1627 1628 13. Campaigning for Officer, Speaker of the House and Thirteenth District Trustee Positions 1629 a. Candidates who submit their application to CVP for officer, speaker of the house and 1630 1631 thirteenth district trustee positions may send a letter directly to the CDA president and 1632 board summarizing the basis for the candidate's interest in and qualifications for the 1633 position. Candidates may request a list of board member email addresses in which to send their candidacy letter. Other campaigning shall not be permitted by email or 1634 mail. 1635 1636 b. All candidates who submit their applications within the parameters of the CVP process 1637 will be given the opportunity to speak to their qualifications and platforms at the board 1638 meeting. Each candidate may be interviewed by the board to assess qualifications. 1639 1640 D. Board Elected Positions 1641 1642 1. For each applicant who applies by the application deadline, the following material shall 1643 be submitted to the board for review prior to the election: 1644 Description of the open positions 1645

List of all eligible applicants

 Upon request of the board, the application material collected for each eligible candidate

Candidates shall recuse themselves from voting for the positions to which they are seeking election.

- 3. The CDA secretary shall oversee the election at meetings of the board in accordance with the following procedures, unless the secretary is running for an open position, in which the president shall conduct the elections:
  - a. When the number of candidates equals the number of positions available, such candidates or slate shall be declared elected.
  - b. When the number of candidates is greater than the number of positions available, the secretary shall conduct an election by ballot (written, electronic or otherwise, as consistent with voting practices of the board). Candidates must receive a majority of the votes cast to be elected. The results of each vote taken shall be revealed to the board during the voting process.
    - i. In the event no candidates for such positions receive a majority of the votes cast on the first ballot, the candidate receiving the fewest votes shall be removed from consideration. Balloting will be repeated until the appropriate number of candidates has received a majority of the votes cast. If there is no change to the vote after a subsequent ballot, the names of all remaining candidates will be forwarded to the house for a contested election.
    - ii. If voting is held for open positions on a committee where there are different terms or if a newly created committee calls for staggered terms and a slate is not proposed by the nominating entity, the candidate with the greatest number of votes shall serve the longest term for which he or she is eligible. If successful candidates receive an equal number of votes on the same ballot, those candidates shall draw lots to determine the order in which their terms are assigned.

# E. House Election Procedures

- 1. When there is only one candidate for a position or an equal number of candidates for the number of positions available, such candidate(s) shall be declared elected or selected by the speaker.
- 2. A person who has not been brought forward to the house by nomination from the board must notify the speaker in writing of their intention to run at the house at least 20 days before the house. Nominating petitions containing signatures of no less than 25 delegates must be presented to the secretary prior to the session of the house in which elections will occur. Early announcement of candidacy will allow all interested parties equal accessibility to delegates prior to the house.
- 3. Campaigning for candidates other than through the established CDA mechanism mentioned in this document is not permitted. Campaigning includes the personal appearance of a candidate or his/her representative for the purpose of promoting the candidate at professional functions (including component dental society meetings) and/or separate and personal mailings directed at board, delegates and alternate delegates

unless otherwise noted in this document. Candidates will not be allowed to open hospitality suites.

- 4. The secretary shall provide facilities for voting. All candidates who have not been declared elected or selected by the speaker shall be elected or selected by a majority of the house. Contested elections are held under the supervision of an ad hoc house committee appointed by the secretary as needed.
- 5. In the event no candidate for a position receives a majority of the votes cast on the first ballot, the candidate receiving the fewest votes shall be removed from consideration. Balloting will be repeated until a single candidate has received a majority of the votes cast for each position. In the event no candidate receives a required majority nor does a candidate receive the fewest number of votes, each candidate will be allowed to address the house once for an additional three minutes, and the ballot will be repeated. Balloting will be repeated until a candidate has received a majority of the votes cast. The CDA secretary shall announce the result of each vote after it has been taken, including the tally received by each candidate, if subsequent ballots are necessary, names of candidates on the subsequent ballots, and, upon election of a candidate, that a candidate has been elected.
- 6. Officer and Thirteenth District Trustee Guidelines for Contested Elections and Selections at the House
  - a. CDA will provide each candidate for officer and thirteenth district trustee positions the opportunity to send a one-page letter to delegates, informing them of the candidate's goals, background, experience, etc. A copy of the application packet will be included with house materials following notification of a contested election. No further written information relative to the candidate's qualifications will be allowed prior to the house.
  - b. Each candidate for officer and thirteenth district trustee positions will be invited to deliver an address of up to five-minutes during the house. Candidates will be expected to deliver this speech personally.
  - c. Candidates for officer and thirteenth district trustee positions in contested elections and selections may speak at component caucus meetings (upon invitation of the component or group) held in conjunction with the house or at a designated forum for presenting his or her platform as coordinated by the secretary.

# V. SANCTIONS

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In cases where a volunteer has violated a policy of the association, the appropriate first step is for a report of that action to be provided to a member of the board or CDA legal counsel. A discussion by the president with that individual would follow with the goal of addressing the concern quickly, quietly and in a professionally respectful manner. In situations of a significant violation of policy, a more formal disciplinary process shall be identified by the board and sanctions, when indicated, approved by the board.

# VI. REMOVAL FROM OFFICE

A. <u>Board of Directors</u>: Members of the board may be removed as described in the CDA Bylaws (Chapter V, Section 50). Removal from the board shall automatically remove the individual from all related designated positions on councils, committees, and subsidiary and affiliate boards.

- B. Officers: Removal of officers may be done by the house as described in the CDA Bylaws (Chapter VI, Section 70). Removal from an officer position does not constitute removal from the board unless further action is taken by the board in accordance with the bylaws.
  - C. <u>Council</u>, Committee, Board of Managers, Board of Representatives and ADA <u>Delegates</u>: Members of councils, standing committees, board of managers, board of representatives and ADA delegates may be removed from office as described in the CDA Bylaws (Chapter IX, Section 70).
  - D. Procedures: Removal procedures shall abide by the procedures outlined in the bylaws. In considering removal for reasons of participation, the secretary shall review attendance reports provided by each volunteer body following each regular or special meetingregularly and, when necessary, initiate removal proceedings through the board. The member shall be noticed of the reason for removal and the date in which the removal will be considered by the board. For members of the board of representatives, the secretary shall notify the executive director or president of the represented component in addition to the member. The member shall be provided the opportunity to submit a written or oral statement for consideration in closed session and be recused from additional consideration and any vote.

Reports are provided regularly.

# VII. MEETINGS

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# A. Types of Meetings

- 1. <u>Regular Meetings</u>: Each volunteer group shall hold at least one meeting annually. All meetings shall be held in a single location or by other means whereby all members can communicate concurrently with one another, in accordance with applicable law.
- 2. <u>Special Meetings</u>: Special meetings of any volunteer group may be called at any time by the chair or upon request of a majority of the members of that group, unless a different number is specified in the CDA Bylaws, provided at least 48 hours' notice. Only items that have been noticed shall be considered at a special meeting.
  - Special meetings of the house of delegates may be called in accordance with the procedure set forth the CDA Bylaws, Chapter IV, Section 80.
- B. <u>Quorum</u>: A majority of the voting members of any volunteer group shall constitute a quorum. No actions may be taken by a volunteer group without a quorum, except to adjourn. Discussions and reports may be heard.
- C. Agenda: The following provisions regarding the agenda apply to all volunteer groups.
  - 1. The agenda shall be established by the chair. Copies of agendas and associated meeting materials shall be sent in advance to all members of the volunteer group.
  - 2. The order of business for all meetings shall be determined by the chair.
  - 3. The volunteer group or the chair, with permission of the group, shall have the authority to deviate from the order and timing published on the agenda as needed to facilitate business.
  - 4. Items not on the agenda shall require approval of a majority of the members present and voting prior to consideration as new business unless otherwise prescribed by the bylaws, these GOPs or law.

- D. Voting: A majority of the votes cast shall be required to take action unless otherwise provided in the bylaws. Final vote totals shall be recorded.
- 1807 E. <u>Material</u>: For volunteer group recommendations that have policy implications, all relevant 1808 background information should be provided to the board and house in a timely manner and 1809 relevant options for actions should be presented.
  - F. <u>Minority Reports</u>: Reasonable effort should be made by the members of a volunteer group to reach agreement on issues. If this is not possible, the background material of the item should capture the full range of the discussion including the full scope of opinions held by the group. Minority reports may be created.
  - G. <u>Minutes</u>: It shall be the duty of the chair <u>or secretary</u> for all councils, committees and boards to record the minutes of all meetings and to provide copies to members of the volunteer group before the next meeting. The minutes shall be approved at the next meeting. After approval, minutes of all meetings shall be posted on the CDA website for one year and accessible to members upon request following one year.

H. Recordings: Meetings may not be recorded by members or guests. Staff may record meetings for purposes of transcription (such as in the house) or minutes. Recording meetings for other purposes (such as presentations to be shared) may be done by staff at the direction and approval of the volunteer group. All recordings and their subsequent distribution and destruction shall be coordinated with legal counsel.

I. <u>Parliamentary Procedures</u>

- Suspension of Rules: A motion to suspend rules is an incidental motion that permits a
  volunteer group to vote to suspend procedural rules that interfere with the accomplishment
  of a particular action. Rules may be suspended only for a specific purpose and for the
  limited time necessary to accomplish the proposed action. This rule shall not be suspended.
- 2. <u>No Seconding of Motions</u>: Following the proper movement of a motion, a second is not required.
- 3. Adopt in Lieu of: Adopt in lieu of is not an acceptable motion. All motions that are offered as substitutions will be considered for substitution before they are acted upon.
- 4. <u>Table Indefinitely</u>: The motion to table indefinitely will not be used. All items of business that are on the agenda for any given meeting will be considered and disposed of in that meeting.
- 5. Straw Votes: Straw votes are not consistent with parliamentary law and shall not be done.
- J. <u>Closed Session</u>: A closed session is any meeting or portion of a meeting with limited attendance in order to consider a confidential matter. A closed session will be held upon a majority vote of the members present and voting. Refer to the operating principles for specific volunteer groups below for the individuals who are permitted to remain in closed session for that group. The volunteer groups may invite any other persons to remain during closed session by a majority vote and with the advice of legal counsel. Any member who breaches confidentiality shall be in violation of the CDA Code of Ethics and is subject to discipline.

The four subject areas appropriate for a closed session are:

Added for clarity as some governing bodies have a secretary who records the minutes.

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- 1. <u>Legal Matters</u>: Confidential communications between clients and attorneys require closed session in order to maintain attorney-client privilege. Such matters could include litigation, strategy or reports on lawsuits and contract terms.
- 2. <u>Personnel Matters</u>: It is appropriate to exclude staff from a discussion of personnel matters when such discussions involve evaluation of performance or other material that would be inappropriate to discuss with staff members present.
- 3. <u>Business Secrets</u>: Discussion of information about business practices (for example, setting insurance product rates, or discussing trade secrets) may require closed sessions.
- 4. Other Occasions Calling for Closed Session: The three instances outlined above cover most situations in which a closed session might be necessary. From time to time, however, sensitive material may arise that should not be widely publicized. All volunteer groups should be guided by a sense of discretion in determining what information should be made public and what information should remain confidential. Although the general rule is that proceedings should be characterized by openness rather than secrecy, there will always be times in which members must decide to maintain certain information in confidence.

# **VIII. REIMBURSEMENT OF EXPENSES**

- A. <u>General Expenses</u>: The general expenses of volunteer group members shall be reimbursed in accordance with CDA policy. All requests for reimbursement must be submitted on official forms.
- B. Reimbursement of Travel and Maintenance Expenses: It is the general policy to provide reimbursement for travel and maintenance expense for all personnel on official business for the association on the basis of the most direct and inexpensive method of travel; funds available in the budget; the completion of signed reimbursement requests approved by a proper authorizing official; and compliance with the following rules:
  - 1. Basis of Reimbursement: Members of volunteer groups and other individuals traveling officially for the association shall be remunerated on the following formula when on official business of the association: the IRS standard mileage rate at the time of travel (e.g., office to place of meeting or airport), airfare, and current per diem. The per diem is intended to defray all out-of-pocket expenses for gratuities and meals. All flight and hotel arrangements will be made and paid by CDA.
  - 2. <u>Reimbursement from More than One Source</u>: Reimbursement shall not be made by the association when reimbursement is made for the same expense by any other agency or organization.
  - 3. <u>Reimbursement for Attendance at the House of Delegates</u>: Reimbursement for maintenance and transportation and lodging expenses related to the house shall be made only to the board and chairs or his or her designee unless otherwise directed by the board.
  - 4. Reimbursement for Conferences and Other Events: Reimbursement for transportation and lodging related to conferences and other events shall not be made unless such expenses were approved prior to attendance and are within the approved budget or approved by the executive director.

### IX. PUBLIC STATEMENTS

Updated for consistency; aligns with #4 below.

No member of any volunteer group may issue a public statement in the name of that volunteer group or the association unless the statement is clearly in accordance with the policies of the association.

Correction - typo.

Prior to its distribution, any communication provided from a consultant, advisor, liaison or guest to another group shall be approved by the chair.

Volunteer group members may discuss actions taken with their respective component board or membership as a means to increase communication unless the action was discussed in closed session. The CDA website has all recent association minutes and policy documents online which can be easily accessed, printed or reviewed for reference.

# X. RELATIONS WITH OTHER ORGANIZATIONS AND AGENCIES

 No volunteer group is authorized to appoint or designate official representatives of the association on the request of, or for liaison with, other organizations and agencies. When requests for official representation or liaison are received, they shall be forwarded to the executive director and president.

### XI. HOUSE OF DELEGATES

A. <u>Introduction</u>: All participants at the house have the duty to consider the welfare of the association, the dental profession as a whole, improvement of the health of the public, the wishes of their societies and their geographical region.

B. <u>General Information for Delegates and Alternates</u>: The house normally meets once a year to consider and legislate on many matters. The following information describes the organization and operation of the house. This material will give a delegate a more informed view of the activities which lead to establishment of the policy of the association.

 1. <u>Credentials for Delegates</u>: Official credentials (admission cards) are prepared and distributed onsite to all delegates by the staff of the association. Substitution of alternate delegates may be made during all meetings of the house. Delegates wishing to substitute alternate delegates from their delegation for themselves during a meeting of the house must complete the appropriate delegate-alternate substitution form. The delegate or the component delegation secretary is required to sign the form and surrender the delegate's admission cards for the meeting or meetings not attended. Admission cards will be issued to the alternate delegate after the staff administering the credentialing process receive the substitution form and the delegate's admission cards. Only those substitutions completed in this manner will be part of the official house record.

2. <u>Admission Cards for Delegates</u>: Each delegate will receive an admission card for each meeting of the house. The card should be presented to the doorkeeper for each meeting for admission to the floor of the house. The loss of admission cards should be reported promptly to staff.

3. <u>Seating of Alternate Delegates</u>: If a delegate cannot attend a meeting of the house, he or she should surrender the admission card to staff for the meeting or meetings not attended in order for the alternate delegate to apply for credentials.

4. <u>Access to Floor</u>: Access to the floor of the house is limited to the delegates, members of the board, the editor and speaker of the house, past presidents of this association, council and, committee and subsidiary/affiliate board chairs, members of councils and,

committees <u>and subsidiary/affiliate boards</u> when requested by chairs, one representative from each of the ADA recognized specialty organizations who is a CDA member, executive directors of component societies, the designated ADHP guests of the house, and CDA staff.

Alternate delegates may also have the privilege of access to the floor with an appropriate delegate admission or readmission card, temporarily providing them with delegate status. An alternate delegate who does not obtain credentials as a delegate will not be recognized as a delegate in the official house record. Additionally, the delegate from whom the alternate delegate was given the admission or readmission card will not have access to the floor until the admission or readmission card is returned. Without credentials, alternate delegates may be seated in the visitors' section. Alternate delegates are privileged to attend all closed sessions of the house.

- 5. <u>Visitors at the House</u>: Visitors may attend meetings of the house but are not permitted access to the floor. They are seated in the visitors' section.
- 6. <u>House Meetings</u>: The house shall meet annually on a day or days specified by the board. The notice of the annual session shall be sent to all delegates and alternate delegates at least 60 days in advance. Reference committee hearings will be held at a time and place designated by the Speaker of the House (speaker). All members of the association may attend the hearings of the reference committees.
- 7. House Materials: House agendas, proposed resolutions and other materials are provided made available on the CDA website. to delegates, officers, council and\_committee chairs, component presidents and executive directors subsidiary/affiliate presidents and chairs. The house materials are also made available on the CDA website. All house attendees and general members may access these materials using their CDA login.

Materials for the house will be provided as information is available. Materials will include annual reports of officers, councils and committees and resolutions to be considered.

- 8. <u>Distribution of Materials at the House</u>: No materials may be distributed at the house without obtaining permission from the speaker. Material to be distributed must relate to subjects and activities that are proposed for house action or information.
- Leadership Recognition: Newly elected officers, board members and council/committee
  chairs, and outgoing board members and CDA leaders will be recognized at the house, in
  accordance with the CDA Bylaws.

# 10. Component Responsibilities:

- a. Although CDA will recognize the achievements of CDA leadership, components will not be given an opportunity to make special presentations during the house meeting or during social events.
- b. Components are encouraged to recognize their leadership at membership or social functions sponsored by the component within their jurisdiction.
- c. Separate receptions or open suite festivities during the house in honor of outgoing leadership are discouraged.

Updated to reflect electronic materials online, accessed via cda.org login.

Updated to reflect current recognition process (officer elections and leadership recognition brochure).

2012 11. American and Californian Flags: The American and Californian flags are to be displayed 2013 on the podium during all in-person sessions of the house. The Pledge of Allegiance will be 2014 included in the opening ceremony of each house meeting, led by a person designated by 2015 the speaker.

# C. Operation of the House of Delegates

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- 1. Officers: The house has two officers: the speaker and the secretary. The speaker is elected every two years by the house. The secretary is the secretary of the association. In the absence of the speaker, the president shall appoint a speaker pro tem. In the absence of the secretary, the speaker shall appoint a secretary pro tem. The speaker presides at all meetings and the secretary serves as the recording officer and custodian of records.
- 2. <u>Duties of the House</u>: The house elects the elected officers of the association and selects the thirteenth district trustee nominee. The powers and duties of the house are described in detail in the CDA Bylaws.

# 3. Resolutions and Reports:

- a. The component societies, delegates, councils, committees, the board of representatives, the CDA Presents BOM, task forces, subsidiaries and affiliates, and the board may submit resolutions to the house. Occasionally, the house will receive a recommendation on a resolution from an outside organization, such as a specialty group in the field of dentistry or from a civic or philanthropic organization. Acceptance of such resolutions for consideration by the house will be determined by the speaker subject to the approval of the house.
- b. The house shall be provided annually with information on the status of prior year's house activities, board actions, the strategic plan, and operational and capital budget. The president, treasurer, editor, and executive director shall submit an annual report to the house.

# D. Procedures of the House of Delegates

- 1. <u>Seating of Delegations</u>: The component society delegations shall be seated in accordance with a rotational plan.
- 2. <u>Identification of Speakers</u>: All speakers on the floor of the house shall state the CDA positions currently held and identify themselves by name and relevant position.
- 3. Speaking Privileges: The right to speak to issues before the house is held, in addition to delegates, by the board, past presidents of the association, one representative from each of the ADA recognized specialty organizations who is a CDA member, and the designated ADHP guests of the house. Chairs and members of councils and committees shall have the right to participate in debate on their respective reports. Executive directors of component societies, members of CDA staff, and others may be privileged to speak when called upon as a resource.
- 4. <u>Parliamentarian</u>: The speaker shall ensure that the house has a parliamentarian at each session. The speaker may fill that role or appoint a parliamentarian.
- 5. Agenda and Priority Agenda: The proposed agenda for the house is prepared by the speaker of the house. A priority agenda and a consent agenda are prepared by the speaker in consultation with the reference committee chairs. Any delegate may remove any

resolution from the consent agenda. Resolutions shall be accepted until 10 days prior to the first session of the house. Any resolution submitted following the 10-day deadline will be noticed by the speaker and will require a majority affirmative vote of the house to be considered.

- 6. <u>Referral of Reports and Resolutions</u>: The speaker shall prepare and provide a list of referrals of reports and resolutions to reference committees to all delegates and alternate delegates in advance of the hearings.
- 7. <u>Presentation of Board Reports</u>: The board shall provide written reports as required in the bylaws and shall provide information regarding the strategic plan and budget.
- 8. Resolutions on the Appropriation of Funds: The treasurer shall report on fund required for any resolution proposing an appropriation of funds.
- 9. <u>Notice of Dues Change</u>: A change in dues may be adopted by the house only if proposal has been provided to the delegates and alternate delegates no less than 30 days in advance of the session at which such proposal is to be considered.

# E. Reference Committees of the House of Delegates

- Reference Committees: Each reference committee shall consist of five members of the house appointed by the president in consultation with the speaker. The number and scope of reference committees varies from year to year depending on the issues which are before the house.
- 2. <u>Duties</u>: The primary duty of a reference committee is to recommend to the house an appropriate course of action on all matters which have been placed before it based on all available information and advice and by making its decision in the best interests of the association, the dental profession and the public. Reference committees may make recommendations to adopt, amend, postpone, revise, refer or reject a resolution or may propose resolutions.
- 3. Referral of Items of Business to Reference Committees: The speaker prepares the list of referrals in consultation with the president and secretary. The list of referrals will be transmitted to the delegates in advance of the reference committee hearings to inform them of matters to be considered. Following transmittal of the list of referrals to the delegates, additional items of business may be referred to a reference committee by the speaker.
- 4. <u>Conduct of Hearings</u>: The chair of the reference committee will preside at both the reference committee hearing and the closed session meeting of the reference committee in which the reference committee report is prepared.

The chair will not permit motions or voting, since the objective of the hearing is to receive information and not make decisions. The chair, with the consent of the committee, may place reasonable limitations on discussion and debate.

All members of CDA have the right to attend reference committee hearings and participate in the discussion, whether or not they are members of the house. Non-members of the association may participate in the discussion at hearings only at the invitation of a majority of the reference committee.

2116 Reference committees are expected to be available during the announced hours of applicable hearings and deliberations.

5. <u>Conduct of Closed Session</u>: After evidence and information have been received at the open hearing, the committee shall go into closed session at which only the members and staff may be present. They may call upon the officers, the board, councils, consultants, or staff for additional information. At this meeting, the committee reaches its decisions and prepares its report.

6. <u>Reference Committee Reports</u>: The report of the reference committee to the house represents comments and recommendations on the material that it has considered.

Items for which no discussion occurred during the reference committee hearing may be placed on a consent agenda. The reports of the reference committees shall be signed by members of the committee and distributed to members of the house as early as time permits.

The reference committee chair should be prepared to comment on the committee position taken in its report and provide an explanation of this decision prior to recommending that a resolution be adopted, rejected, amended, postponed or replaced by a substitute resolution to the house.

F. <u>Voting</u>: The time and method of voting in the house is determined by the speaker. Voting is accomplished generally by one of three methods: consent, voting cards, or electronic voting.

G. <u>Closed Session</u>: In a closed session, attendance is limited to officers of the house, delegates and alternate delegates, the board and legal counsel of the association. Additional groups or individuals may be included upon approval of the delegates and legal counsel.

H. Emergency Operating Guidelines: In the case of an emergency or extenuating circumstance that affects the house proceedings, (e.g., severe weather, state of emergency, or death), a decision to interrupt or cancel the house proceedings may be necessary. If there is time to gather and present information prior to the house making a decision, the speaker or staff will provide as much information as is available regarding:

general financial implications to CDA and the components
 logistical implications to CDA, components and delegates, and

• determination of how and when any incomplete business of the house will be conducted.

 Every effort will be made to provide complete information to the house regarding financial and logistical implications; however, based on the timing of the emergency or extenuating circumstance, some information may be incomplete prior to the house being asked to make a decision.

Options will include calling for a continued House of Delegates. A motion for a continued house may exclude the date, time and location in an emergency situation, and such meeting will allow the inclusion of new business. A special house, in accordance with the AIP, precludes the acceptance of new business.

If house proceedings are cancelled, the House of Delegates will be responsible for determining if a continued meeting should be scheduled.

If the emergency is such that there is no time or it is infeasible to put the decision to the house, the board will have the authority to interrupt or cancel house proceedings. In this instance, the

board will be responsible for determining if a continued meeting should be scheduled. A full report to the house will be sent containing the decision and information used to make this decision.

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### XII. BOARD OF DIRECTORS

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# A. Responsibilities

- 1. Attendance at Meetings of the House of Delegates: All members of the board are required to attend all meetings of the house.
- 2. Attendance at Reference Committee Meetings: All members of the board are required to attend the reference committees of the house.
- 3. Fiscal Responsibilities: The board has the same duties and responsibilities as any corporate board, including the fiduciary and management responsibilities for the association. The association employs a chief financial officer and staff who work with the finance committee and treasurer to maintain the association's day-to-day accounting records and implement investment strategies. The board sets financial policy and is responsible for the association budget, reserves and accounts.

# a. Definition of Financial Terms

- Surplus: Surplus is the excess of receipts (income) over disbursements (expense) at the end of the fiscal year. The board shall be authorized to draw from surplus as needed to meet the obligations/liabilities of the association.
- Reserves: Reserves are cash or its equivalent maintained to meet obligations/liabilities of the association for which current surplus funds are not available. An affirmative vote of two-thirds of the votes cast is required to authorize use of reserves for any purpose.
  - (a) Operating Reserve: The target balance in this fund shall be four months operating expenses. The purpose of the operating reserve is to provide a stable cushion against unforeseen events that would impact current year operations. This fund shall be managed with the primary goals of capital preservation and liquidity, with a secondary goal of keeping pace with any annual increases in the size of the operating budget.
  - (b) Strategic Fund: When the operating reserve has achieved the target balance, additional funds shall be placed into the strategic fund. These funds could potentially be used for any purpose and at any time on approval of the board. The primary goal is capital preservation with a secondary goal of keeping pace with inflation.
  - (c) Issues Fund: Twenty-five dollars from each dues-paying member is allocated to the issues fund annually. These funds may be used at any time on approval of the board to fund public initiatives or matters that are legal, legislative, or regulatory in nature.
- iii. Capital Expenditures: Capital expenditures are depreciable items with a purchase price in excess of \$1,000. Purchases are to be submitted to and approved by the board.

4. <u>Legal Responsibilities</u>: In addition to the duties described in the association governing documents, directors are also required to comply with applicable state and federal law when acting on behalf of the association. CDA purchases insurance to protect its directors and officers. It is their responsibility to act (1) in good faith, (2) with the care an ordinary prudent person in a like position would exercise in similar circumstances, and (3) in the best interest of the corporation and its shareholders. These duties are generally called the three basic duties of corporate directors: the duty of loyalty, the duty of care, and the duty of obedience.

a. <u>Duty of Loyalty</u>: The duty of loyalty requires directors to exercise their powers in the interests of the corporation rather than in their own or another's interest. It includes avoiding conflicts of interest, confidentiality, and not taking personal advantage of corporate opportunities. A director has the fiduciary obligation to work solely for the benefit of the corporation. Any activity by a director to the detriment of a corporation is contrary to this duty. When a director has a material financial interest in a transaction involving the corporation, all material facts as to the transaction and the director's financial interest must be disclosed to the board and the director may not vote on the matter. If a director is a member of a board which is entering into a contract or other transaction with another corporation or association of which he or she is also member (and which is not a wholly owned corporation of a common parent), the material facts of the transaction and the common directorship must also be disclosed. The contract or transaction must be approved by a sufficient vote without the common directors.

The duty of loyalty is the standard that requires a director to act in good faith, be faithful to the organization and pursue the organization's best interests. It means that directors must be dedicated to the organization mission and put the interests of the organization above component and self-interest. Once a decision has been made by the board, its individual members must now honor that decision as the "will of the body." When communicating such decisions outside of CDA deliberative bodies, there should not be actions which suggest an individual director position rather than the will of the group.

b. <u>Duty of Care</u>: The duty of care requires directors to be informed. Directors are expected to attend meetings, ask questions, and obtain the information they need to make reasonable decisions on issues. If a problem arises over a decision made by a board, ignorance of the facts is not an excuse. California law mandates that directors be "reasonably" informed about the corporation's performance. Although the board is responsible for management of the corporation's business, many of its functions can be delegated. A director must be satisfied that the corporation's information gathering and reporting system represents a good faith attempt to provide senior management and the board with information concerning material acts, events or conditions within the corporation, including compliance with applicable statutes and regulations.

To satisfy their duty of care, the law permits a board member to rely on information provided by others as long as the information provided is within the area of expertise of the person providing the information. For example, a director can rely on information provided by accountants and lawyers. If a director relies on such information and advice in making a decision, no liability would attach even if those decisions were ultimately found to be erroneous. Decisions contrary to such advice may create legal issues. Directors are cautioned to proceed cautiously when acting contrary to the advice of experts.

The "business judgment rule" protects directors. A court will not second guess the decisions of a board which are taken in conformance with the general fiduciary standards of directors. In other words, the directors must exercise reasonable diligence in obtaining the facts, and rely on the expert advice obtained. If honest and unbiased judgment is exercised, even decisions later determined to be wrong or injurious to the corporation, are protected from liability.

- c. <u>Duty of Obedience</u>: The duty of obedience requires that directors comply with the laws and governing and policy documents of the association. Directors are expected to read and understand the Articles of Incorporation, the CDA Bylaws, and all other guidelines and manuals of the organization.
- Evaluation of the Executive Director: The board is responsible for the annual evaluation of the executive director.

# B. Attendance at Meetings

1. <u>Members</u>: Board members are expected to attend and participate in all meetings of the board.

For meetings called at a designated location, members of the board unable to attend in person will be permitted to join the meeting via teleconference or videoconference to participate; however, such members will be recused from breakout group activities.

For meetings called as a teleconference or videoconference, all members of the board will be permitted to fully participate.

Voting will be restricted to those who are attending in person or have the ability to vote through the designated meeting technology.

# 2. Participants and Standing Guests

- a. In accordance with the bylaws, the speaker of the house and editor may attend and participate in meetings of the board without the right to vote.
- b. Task forces and workgroups may provide written reports to the board, but chairs do not attend unless invited by the board or president to a specific meeting.

# 3. Other Guests

- a. The president or board may invite other guests to attend a meeting.
- b. Other individuals who wish to attend a meeting shall submit a written request to the president for approval seven days in advance of the meeting.
- 4. <u>Closed Session</u>: In a closed session, attendance is limited to the board and legal counsel participating at the designated location. Other persons may be invited to remain or join during closed session by a majority vote of the board and with the advice of legal counsel.

# XIII. COUNCILS, COMMITTEES, TASK FORCES, THE BOARD OF REPRESENTATIVES AND THE BOARD OF MANAGERS

A. <u>Eligibility</u>: All members in elected or appointed positions, unless otherwise provided in the bylaws or these GOPs, must be in good standing and belong to a membership category that includes the privilege to hold office and meet any other eligibility requirements identified in the bylaws for those positions. Task forces may include members not otherwise privileged to hold office.

# B. Chair/Vice Chair

- <u>Chair</u>: One member of each standing council, committee, and BOM shall be appointed chair annually by the board upon nomination by the president. (Bylaws, Chapter IX, Section 40) The board of representatives shall nominate a chair for election by the board. (Bylaws, Chapter VIII, Section 40). Special committee and task force chairs shall be appointed by the president and ratified by the board. (Bylaws, Chapter XII)
- 2. <u>Vice Chair</u>: One member of each council, committee, board of representatives, special committee, or task force may be elected annually by majority vote of the members of that body to serve as vice chair.

In the absence of the chair and vice chair, the members of that body shall designate one of its members to serve as chair *pro tem* for the duration of that meeting.

# C. Other Participants

- 1. <u>Consultant</u>: A council, committee, board of representatives, task force or BOM may appoint a consultant, who shall be an individual hired by CDA to assist with a project or issue on the basis of technical qualifications. A consultant may attend meetings at the request of the chair. (Bylaws, Chapter IX, Section 50)
- Advisor: A council, committee, board of representatives, BOM or the president may appoint an advisor, who shall be a volunteer who will provide guidance on the basis of technical qualifications. An advisor may attend meetings at the request of the chair. (Bylaws, Chapter IX, Section 50)
- 3. <u>Liaison</u>: A council, committee, board of representatives, or BOM may request a liaison be appointed by the president in consultation with the chair. The president may also appoint a liaison at his or her discretion. A liaison shall be invited to participate in council, committee or BOM activities because of his or her membership in another group for the purpose of providing perspectives and facilitating communications between the groups.
- 4. <u>Guest</u>: Council, committee, board of representatives, task force or BOM may request a guest be appointed by the president in consultation with the chair. The president may also appoint a guest at his or her discretion. A guest shall be invited to participate in council, committee, task force or BOM activities because of his or her affiliation with another group or population with the purpose of providing perspectives without the expectation of reporting to the affiliated group or population.
- 5. <u>Voting</u>: A consultant, advisor, liaison or guest does not have the right to vote.
- 6. <u>Workgroup/Subcommittee</u>: A consultant, advisor, liaison or guest may participate in a workgroup or subcommittee.
- 7. <u>Terms</u>: The term of an advisor or guest shall expire annually at the adjournment *sine die* of the next annual session of the house.

### XIV. MISSION STATEMENTS

Mission statements shall be approved by the board. The board may assign duties to each council, committee, board of representatives, and BOM in addition to those described in the bylaws or mission statement for that group. Mission statements for each are:

- A. Audit Committee: To assist the board in fulfilling their oversight responsibilities by reviewing the systems of internal controls that management and the Board of Directors have established, as well as audited financial statements and the audit process. The committee shall have the power to conduct or authorize investigations into any matters within the committee's scope of responsibilities. The committee shall retain independent counsel, auditors or others to assist in the conduct of the investigation upon funding approval by the Board of Directors. (Statement of purpose per Resolution 38-2008-H)
- B. Board of Component Representatives: To represent component perspectives on issues of shared importance to serving members and to foster the flow of information between CDA and the components. (Resolution 1-2021-H)
- C. CDA Presents Board of Managers: To produce CDA Presents educational offerings for the dental community and collaborate with other councils, committees and subject matter experts to develop additional offerings based on member research. (Adopted by the CDA Presents Board of Managers per bylaws, Chapter XIV, Section 30)
- D. Committee on Volunteer Placement: To recommend the best candidates for available leadership positions and seek to improve the application and review procedures. (Resolution 24\$1-2009-H)
- E. Council on Membership: To assess the needs of all California dentists and to address those needs through the development, coordination and implementation of programs designed to promote the success, health, welfare and diversity of CDA membership. To this end, the council undertakes activities intended to maximize the accessibility, usefulness and relevance of CDA's services, programs and membership benefits, which in turn will enhance membership recruitment and retention efforts. (Resolution 12-2002-H)
- Council on Peer Review: To ensure that the public and profession have access to an objective, professional review of disputes concerning the quality and/or appropriateness of dental care via the statewide peer review system. (Resolution 13-2002-H)
- G. Finance Committee: To monitor the California Dental Association's financial assets and liabilities, to oversee the preparation of accurate and meaningful financial records for the association, and to communicate such to the Board of Directors and the House of Delegates as those entities shall require. (Resolution 29RC-1999-H)
- H. Government Affairs Council: To support and advance the interests and the strategic plan of CDA by implementing CDA policy through state legislation, regulation, or administrative action, and to raise the profile and level of understanding of the dental profession in these arenas. (Resolution 16RC-2005-H)
- Judicial Council: The mission of the Judicial Council is the promotion and maintenance of high 2426 2427 ethical standards within the dental profession; development and uniform enforcement of a viable and legally enforceable Code of Ethics; and interpretation and enforcement of the Code 2428 2429 of Ethics on behalf of the association, components, individual members and the public. (Resolution 24-1999-H) 2430

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### XV. BUDGET

A. <u>Preparation</u>: Each council, committee, board of representatives or BOM shall submit a proposed itemized budget for inclusion in the association annual budget. A collective task force budget is included in the association annual budget. (Bylaws, Chapter IX, Section 110 and Chapter XIV, Section 40)

B. <u>Administration</u>: It shall be the duty of the chair of each council, committee, board of representatives or BOM to supervise the administration of the budget of that council, committee, board of representatives or BOM.

# XVI. REPORTS AND RESOLUTIONS

A. Reports: Each council, committee, board of representatives and BOM shall submit periodic reports to the board and an annual report to the house. Subcommittees, task forces and workgroups shall provide reports as directed. (Bylaws, Chapter VIII, Section 80, Chapter IX, Section 110 and Chapter XI, Section 90 and XIV, Section 40)

B. <u>Resolutions</u>: If a council, committee, task force, board of representatives or BOM seeks to create or change policy on any matter, a resolution must be presented to the board or house. Reports shall not include requests for action.

# **XVII. LIMITATION OF AUTHORITY**

A. <u>Employment</u>: No council, committee, task force, board of representatives or BOM member is authorized to engage any employees except on authorization of the executive director.

B. <u>Contracts</u>: No director or council, committee, task force, board of representatives or BOM member may bind the association to any contract.

C. <u>Establishment of Policy</u>: All councils, committees, task forces, board of representatives and BOMs are charged with recommending policy. Unless otherwise provided in the bylaws, no council, committee, task force, board of representatives or BOM may establish policy or alter an existing policy.

# **XVIII. ATTENDANCE AT HOUSE OF DELEGATES**

All chairs of councils, committees, board of representatives and BOM or their designated representatives must attend all sessions of the house, including reference committee hearings. Council, committee, board of representatives and BOM members who are not delegates have the right to participate in debate on their respective reports but shall not have the right to make a motion or vote. Chairs of subcommittees, task forces and workgroups may attend upon invitation of the president.

# XIX. ADDITIONAL RULES

Councils, committees, task forces, board of representatives and BOM may prepare additional procedural rules that do not conflict with these general operating principles. Any such additional rules shall not conflict with, expand, or amend existing CDA policy.

# XX. AMENDMENT OF GENERAL OPERATING PRINCIPLES

BCR chair attends as a member of the board and is ineligible to serve as a delegate/alternate. These principles may only be amended with approval of the board or house. Once the amendment is adopted, it becomes effective immediately unless otherwise noted.

# **Resolution 14: Establishment of CDA Dues**

CDA Board of Directors

It is the duty of the house of delegates (house) to establish membership dues.

In 2022, the board of directors (board) established a future forecasting workgroup (workgroup) comprised of leaders from CDA, TDIC, TDIC Insurance Solutions and the CDA Presents Board of Managers. This workgroup was charged with understanding the organization's future financial forecast and landscape trends to help inform the board's near and long-term strategic planning decisions.

Over the course of the year, the workgroup reviewed association landscape trends, membership trends and membership engagement data. With a strong foundational understanding of the challenge, the scope was expanded to include development of strategic recommendations that will ensure member value and near-term financial sustainability and support the vision for how CDA meets future needs of members and the profession.

Financial projections clearly show that non-dues revenue streams, particularly exhibitor revenue at large-scale events, have experienced significant declines and are currently unable to subsidize membership dues at the same level that they did before the pandemic. Therefore, increased revenue and diligent expense management are required for short and long-term organizational sustainability.

 In response to these findings, the workgroup recommended increasing dues \$250 between 2024 and 2026 (\$100 increase in 2024, \$100 increase in 2025 and \$50 increase in 2026) based on the current financial forecast. While the recommendation is for three increases over a period of three years, the house will be asked to approve an identified dues increase annually to allow for potential adjustments based on shifts in the financial forecast.

On September 15, the finance committee approved the proposed dues increase, followed by the board's approval on September 28.

**<u>Financial Impact</u>**: Increase in revenue of approximately \$1.7 million.

**Attachments:** None

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that 2024 CDA dues increase by \$100.

# **Resolution 15: CDA Special Committee Composition**

San Fernando Valley Dental Society

The house of delegates (house) and board of directors (board) have often commissioned a workgroup or task force (special committee) to investigate a specific topic and make a recommendation with key findings in the form of a report to the board and/or house. The appointment of workgroup members has been at the discretion of the CDA president, and task force recommendations have been made by the committee on volunteer placement (CVP), with both ratified by the board. Often, the members of special committees wear two hats, as a subject matter expert on the topic being investigated and as a member of the special committee. Although it is highly recommended and welcomed for subject matter experts to present and testify to the special committee, their appointment to the special committee can be interpreted as a conflict of interest. With the new board structure and the newly created board of component representatives (BCR), it is the intent of this resolution to have true transparency in the selection of special committee members and ensure there is no conflict of interest due to personal or financial bias.

# Financial Impact: None

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# **Attachments:**

• CDA Bylaws Amendments

**Recommendation:** The house is asked to approve the following resolution:

CDA General Operating Principles Amendments

Resolved, that special committees be comprised of Board of Component Representatives members selected by their peers, for ratification by the CDA Board of Directors, and be it further

Resolved, that subject matter experts be allowed to present and provide testimony to special committees, and be it further

Resolved, that members of special committees have no conflict of interest due to personal or financial bias that could potentially influence conclusions and/or recommendations, and be it further

Resolved, that the CDA Bylaws and General Operating Principles be amended to reflect this change.

	APTER IV — HOUSE OF DELEGATES
Sec	ction 50. <b>POWERS</b> : The house shall have the following powers without limitation:
 G. 	To recommend that the president or board board of component representatives create special committees
СН	APTER V — BOARD OF DIRECTORS
<u>Sec</u>	ction 70. <b>POWERS</b> : The board shall have the power:
 H.	To <u>createratify</u> special committees in accordance with Chapter XII, Section 10 of these bylaws.
<u>Sec</u>	ction 80. <b>DUTIES</b> : It shall be the duty of the board:
 U.	Establish Ratify task forces and workgroups, as needed.
СН	APTER VI — ELECTED OFFICERS OF THE ASSOCIATION
Sec	ction 80. DUTIES:
A.	President: It shall be the duty of the president:
	<ol> <li>To appoint members of all committees of the house, and guests to <u>standing</u> councils, committees and boards.</li> </ol>
	5. To nominate members to fill vacancies on standing councils, committees and boards; and nominate chairs of councils, committees, the board of managers and thirteenth district delegation to the ADA house; and make appointments to special committees for ratification by the board.
СН	APTER VIII - BOARD OF COMPONENT REPRESENTATIVES
Sec	etion 70. DUTIES:
 <u>F.</u>	To create special committees when requested by the CDA board, house or president, excluding special committees of the house (Bylaws Chapter IV, Section 110) and workgroups of standing councils, committees and he made (Connection Principles Chapter 2.1)
_	and boards (General Operating Principles, Chapter 2.J).

president with ratification of the board, upon request of the house, or board or president for the purpose of performing duties not otherwise assigned by these bylaws. The board of component representatives shall appoint the chair and members of a special committee from amongst the board of component representatives members, for ratification by the board. Such special committees may serve until the end of the calendar year or until which time their service is complete. Members of a special committee shall have no conflict of interest due to personal or financial bias that could potentially influence conclusions and/or recommendations. The president shall appoint the chair and members of a special committee, for ratification by the board unless a different method of appointment is specified in the resolution creating such committees. A member of a special committee may be removed by the board in the same manner as council members Chapter IX, Section 70.

# **CDA General Operating Principles Amendments**

Additions in blue underline; deletions in red strikethrough

### **II. DEFINITIONS OF VOLUNTEER GROUPS**

G. Special Committees: Special committees are established by the president on behalf of the house, or by the board and are overseen by the board. The composition includes CDA members based on specific expertise or other criteria dependent upon the nature of the committee. A special committee may serve until the end of the calendar year. (Bylaws, Chapter XII)

H. <u>Task Forces</u>: Task forces serve in an advisory capacity and may be established by the president, board or house. The purpose of a task force is to complete a specific project. A task force may include individuals who are not members of the association. The president shall appoint the chair and other members of a task force based on specific expertise and relationships with other volunteer groups as appropriate to the project, in consultation with the Committee on Volunteer Placement and ratification by the board. A task force may serve until the end of the calendar year.

G. Special Committees/Task Forces: Special committees and task forces serve in an advisory capacity to complete a specific project. These groups are established by the board of component representatives on behalf of the board, house or president, and are ratified and overseen by the board. The board of component representatives appoints the chair and members of the groups from amongst the board of component representatives members based on the topic being investigated. The groups may serve until the end of the year or until which time their service is complete.

### IV. LEADERSHIP APPLICATION AND SELECTION PROCESS

C. Selection Process for Leadership Positions

- 3. Unless otherwise specified, candidates for the following positions are proposed by CVP, appointed by the president poard of component representatives and ratified by the board:
  - Members of special committees, workgroups and task forces

# XIII. COUNCILS, COMMITTEES, TASK FORCES, THE BOARD OF REPRESENTATIVES AND THE BOARD OF MANAGERS

# B. Chair/Vice Chair

. . .

  Chair: One member of each standing council, committee, and BOM shall be appointed chair annually by the board upon nomination by the president. (Bylaws, Chapter IX, Section 40) The board of representatives shall nominate a chair for election by the board. (Bylaws, Chapter VIII, Section 40). Special committee and task force chairs shall be appointed by the president board of component representatives and ratified by the board. (Bylaws, Chapter XII)

# Resolution 16: House of Delegates Reference Committee Hearings

2 Sacramento District Dental Society, Alameda County Dental Society, Central Coast Dental Society, Fresno-

- Madera Dental Society, Harbor Dental Society, Kern County Dental Society, Los Angeles Dental Society, Marin
- 4 County Dental Society, Mid-Peninsula Dental Society, Monterey Bay Dental Society, Napa-Solano Dental
- 5 Society, Northern California Dental Society, Orange County Dental Society, San Diego County Dental Society,
- 6 San Fernando Valley Dental Society, San Francisco Dental Society, San Gabriel Valley Dental Society, San
- 7 Joaquin Dental Society, San Mateo County Dental Society, Santa Clara County Dental Society, Stanislaus
  - Dental Society, Tulare-Kings Dental Society, Western Los Angeles Dental Society, Yosemite Dental Society

In response to the pandemic, the house of delegates (house) reference committee hearings were moved to a virtual format, one week in advance of the house, and have remained in this format ever since. While this reduced the cost of the in-person format, much was lost in the testimony, debate and collaboration process. Being able to work with one another in person, in the best interest of the desired and collaborative outcome, has much merit and can be achieved more effectively in person.

Being in person allows all in attendance to be fully engaged, active and visible participants in the process. Oftentimes, members of multiple component delegations work together to propose amended language, for consistent, collective and desired outcomes. This does not happen effectively in a virtual format.

Additionally, the pro and con queues and the priority microphone are more visible when the meeting is in person. Together, these arguments are made in favor and in support of the in-person reference committee format. The best interests of the CDA members are better met in a live setting, instead of virtual.

It is in the interest of better transparency, fairness, open and robust opportunities for debate, input and resolution that the CDA Board of Directors be urged to reinstate the in-person reference committee hearings.

**Financial Impact:** Holding reference committee hearings in person would result in additional expenses for CDA, totaling approximately \$37,500 annually, which includes elimination of the virtual reference committee that costs \$2,500. Additional costs include extended ballroom rental of \$5,000 (ballroom to be set up/tested Thursday and extended to 5:00 p.m. on Saturday), an additional lunch for all house attendees at approximately \$27,000 (assuming components continue to cover meals during component caucuses) and additional hotel stays for CDA hosted attendees, costing approximately \$8,000. Components may also incur additional expenses for hotel stays. Additional hotel stays would be dependent on the house schedule, should the business needs require the house start before 10:00 a.m. Other costs could be mitigated based on possible schedule changes.

**Attachments:** None

**Recommendation:** The house is asked to approve the following resolution:

Resolved, that the CDA Board of Directors be urged to reinstate the in-person reference committee hearings in conjunction with the House of Delegates meeting, beginning 2024.

# **Resolution 17: Dental Plan Payments**

Los Angeles Dental Society

Currently, a number of dental plans are automatically enrolling dentists to receive reimbursements through virtual credit card (VCC) payments, rather than hard copy checks. This is a concern for many dentists because they incur credit card processing fees when receiving VCC payments.

The shift from hard copy check to electronic payments of various forms began over 15 years ago when the Centers for Medicare & Medicaid Services (CMS) required electronic Medicare payments to providers as an effort to reduce administrative burdens and fraudulent payments. Many plans followed suit to comply with the CMS requirement, including dental plans. Electronic forms of payment include but are not limited to electronic fund transfer (EFT) and VCC.

The state of Illinois recently passed legislation prohibiting the charging of fees to dentists who receive VCC payments.

While VCCs are an acceptable form of payment per CMS, under federal law, plans are required to offer alternative payment options in the event the provider doesn't want to incur processing fees associated with VCCs. EFTs may have minor fees (dependent on the bank the recipient uses), but it is significantly less than VCC processing fees (e.g., 59 cents per payment issued via EFT versus \$15 in credit card processing fees on a VCC based on a 3% merchant processing fee of \$500).

CDA encourages members to sign up for EFT payments instead of VCC or hard copy check payments. EFT ensures the payment is directly deposited in the designated account, thus reducing the potential loss of a hard copy check or the credit card processing fees required to process the VCC.

To address members' concerns related to VCC processing fees, it is recommended that CDA encourage dental plans to use default payment methods that do not have mandatory transaction fees and if such a payment method is their default, to provide an easy opt-out mechanism. Should it be determined that any dental plans are not offering provider reimbursement options without mandatory transaction fees or have a default that includes mandatory fees, CDA consider pursuing legislation to disallow such practice.

**Recommendation:** The house of delegates is asked to approve the following resolution:

Financial Impact: None

**Attachments:** None

Resolved, that CDA communicate directly with dental plans reimbursing dental providers for services rendered in California to offer provider reimbursement options without mandatory transaction fees, and if using such a fee-based payment method, it be on an opt-in basis by signature so that the burden does not fall on the dental provider to opt-out.

 Resolved, that if dental plans do not offer provider reimbursement options without mandatory transaction fees or utilize a default method with mandatory fees, CDA will refer to the appropriate CDA entity to pursue possible legislative action to disallow such practice.